DUTCHESS COUNTY
HELPING OUR FAMILIES GUIDE
2023

https://www.astorservices.org/resources/dutchess-county-helping-our-families-guide/

www.co.dutchess.ny.us

Dutchess County 24/7 Crisis Services

If you, or someone you know, is experiencing a mental health or substance use crisis, we are here to help

24 hours a day, 7 days a week, 365 days a year.

CALL or TEXT HELPLINE
845-485-9700

CALL Toll Free
877-485-9700

WALK IN @ The Stabilization Center
230 North Road · Poughkeepsie, NY
(845) 486-2849

Guide prepared by: Enhanced Coordinated Children’s Services Initiative
Dedicated in memory of Kathy Decker, CCSI Family Advocate

REVISED May 2023
Dutchess County remains committed to providing comprehensive effective and meaningful services and supports for children, young adults, caregivers, and families to address their needs. These services are designed and provided to build upon individualize strengths and to create sustainable partnerships among family members and providers to influence positive change and outcomes. This array of services is referred to as our System of Care and youth, caregivers, child-serving organizations, and educators work collaboratively to promote and achieve social, emotional, and academic success.

**Core Values and Principles:**

- **Empathizes safety and well-being of everyone** – Services support and engage individuals with ongoing assessment and interventions to ensure safety for all.

- **Family and youth driven with voice and choice** – Services are provided with mutual respect and meaningful partnership between families and professionals at all levels. Ongoing partnership remains central with youth, families, caregivers, and providers in the planning and delivery of services.

- **Early identification, intervention and community based** – Services are delivered in the least restrictive environment, drawing on formal and informal resources to achieve successful outcomes.

- **Individualized & Strength-based:** Services acknowledge each child and family's unique set of strengths and challenges and build care plans that optimize those strengths while meeting the challenges.

- **Culturally and Linguistically Responsive:** Services are provided by individuals who have the skills to recognize and respect the behavior, ideas, attitudes, values, beliefs, customs, language, rituals, ceremonies and practices characterized by a particular group of people.

- **Interagency Collaborations** – County and provider agency transparency in sharing of information to increase knowledge and understanding of programs, services, eligibility, availability, and any changes/revisions that impact the delivery of such services.

- **Continuous Quality Improvement** - The System of Care participates in systematic review of goals, objectives, services, and delivery of services to improve overall outcomes.
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_Dial “211” for a broad range of services in Dutchess County._
CDC is the nation’s leading science-based, data-driven, service organization that protects the public’s health. For more than 70 years, we’ve put science into action to help children stay healthy so they can grow and learn; to help families, businesses, and communities fight disease and stay strong; and to protect the public’s health.

STATEWIDE RESOURCES

Mental Health & Emotional Support

New York State Office of Mental Health Website
Office of Mental Health Emotional Support Line: 1-844-863-9314
The Emotional Support Line provides free and confidential support, helping callers experiencing increased anxiety due to the coronavirus emergency. The Help Line is staffed by volunteers, including mental health professionals, who have received training in crisis counseling.

If you need immediate medical assistance, please dial 911.

Suicide & Crisis Lifeline: Dial 988

New York State Domestic Violence Hotline: 1-800-942-6906

Crisis Text Line: Text "Got5" to 741-741
Frontline worker? Text “FRONTLINENY” to 741-741 for specialized support

State and City Resources:

- Visit the NY Connects Statewide Resource Directory website.
- Visit the New York State Office for the Aging to learn more about aging resources throughout New York State.
- Visit the Front Door Program of the New York State Office for People with Developmental Disabilities to learn more about services for people with developmental disabilities in New York State.
- Visit the New York State Office of Mental Health to learn more about mental health programs in New York State.
- Visit the Independent Consumer Advocacy Network website of the New York State Department of Health for additional information about your New York Managed Long Term Care Plan and discuss any problems you may be having with your plan.
- Visit the NY Medicaid Choice website, New York State’s managed care enrollment program, for information on available health care plan choices.
- Visit the Department of Health website to learn more about other New York State public health initiatives.
- Visit the New York City Human Resources Administration website to learn more about New York City's major public assistance programs and benefits.
- Visit the Mayor's Office for People with Disabilities for more information about New York City's various accessibility programs.
- Visit the New York City Department of Health and Mental Hygiene to learn more about New York City's many public health initiatives.
- Visit NY's My Benefits website to learn more about and/or enroll in government programs like Supplemental Nutrition Assistance Program.
- Visit NYC's ACCESS NYC, an online public screening tool that you can use to determine the City, State and Federal health and human service benefit programs for which you are potentially eligible to enroll.
- Visit the New York State Long Term Care Ombudsman Program for more information.
- Visit the NY State of Health website to learn about NY's Health Exchange.
DUTCHESS COUNTY DEPARTMENT OF BEHAVIORAL AND COMMUNITY HEALTH
PUBLIC HEALTH NURSING DIVISION

Nursing Services

Dutchess County provides a variety of nursing services through the Department of Behavioral & Community Health including Licensed Home Care Services for mothers and their children.

Licensed Home Care Services Agency (.pdf brochure)

Information about eligibility, services, fees, maternal, infant, and child home visits, and lead poisoning prevention.

Maternal and Child Home Visiting Program

Public Health Nurses are available to provide comprehensive home-based services, to families, that start during pregnancy or after a child is born. Home visits provide education, support, and case management services to assist parents with the healthy development of their child, including breastfeeding. Call (845) 486-3419.

Childhood Lead Poisoning Prevention Program

Public Health Nurses provide individual case management and follow-up to children with elevated blood lead levels. Environmental investigations are also available. Call (845) 486-3419. Additional information is available on our Lead Poisoning Prevention page.

Perinatal Hepatitis B Program

Public Health Nurses provide individual case management and follow-up to infants born to mothers who are Hepatitis B positive. Call (845) 486-3419.

Children with Special Healthcare Needs (Brochure .pdf)

It is a referral service for families with health and related concerns. It includes the Children with Special Health Care Needs program and the Physically Handicapped Children’s Program.

The Children with Special Health Care Needs Program refers children ages birth to 21 who are diagnosed or at risk for a developmental delay or disability that:

• Affects a child physically, behaviorally or intellectually;
• Is ongoing or chronic;
• Requires health or health-related interventions beyond what a typical developing child would need.

Call for more information: 845-486-3419

Physically Handicapped Children's Program

Offers financial assistance to Dutchess County families of children with severe chronic illnesses and/or physical disabilities. This program will directly pay providers for services including:

• Initial Diagnostic Evaluations Referrals
• Clinic Visits for Specialty Care
• Hearing Aids

Note: Families must live in Dutchess County and meet the income eligibility guideline for conditions covered by the program.

Please contact us if you think you may qualify or have any questions at 845-486-3419.

Children with Special Needs

Early Intervention Program

Families with infants and toddlers who have special needs may be eligible to receive services to enhance the child's growth and development. Call 845-486-3518 for referrals.

Preschool Special Education Program

Services are provided for children with special needs, ages 3-5, in conjunction with the family's school district. Call your local school district's Committee for Preschool Education for referrals. For more information about the program, call 845-486-2759
EARLY CHILDHOOD SERVICES

Dutchess County Healthy Families
Perinatal and Infant Community Health Collaboratives (PICHC)
29 North Hamilton, Suite 209
Poughkeepsie, NY 12601
845-452-3387
EFax: (845) 633-5783

PICHC of Dutchess and Ulster Counties | The Institute
Home Visiting Services for Families | The Institute

Dutchess County Healthy Families (DCHF):
Eligibility: Pregnant or parenting families with child under 3 months, adopting families
Long-term program aimed to work with families until the child is 5 years old or entering school.

Healthy Families New York (HFNY) is an evidence-based, voluntary home visiting model designed to provide services to families that begin prenatally, or at birth, through age five.

The goals of the program are to:
- Support positive parent-child bonding and relationships
- Promote optimal child and family health, development, and safety
  - Enhance family self-sufficiency
  - Prevent child abuse and neglect

Contact: Brittney Belchier-Green, Senior Family Support Specialist at 845-417-4248 or Bbelchier-green@institute.org

Perinatal and Infant Community Health Collaboratives (PICHC):
Eligibility: Pregnant or parenting families with child under 2
Short-term case management program aimed to connect women to community supportive services.

PICHC can assist participants with:
- Health insurance enrollment and recertification
- Access to health care and finding medical providers
- Assistance with applying for public assistance
- Family Planning assistance and providing information about birth control options
  - Pregnancy and parenting support
- Linkages to mental health/counseling, substance use treatment, and domestic violence services
- Connection to emergency and supportive services (housing, food, clothing, employment, education, health and safety)

Contact: Jessica Vollaro, PICHC Program Coordinator, at 845-249-5306 or JVollaro@institute.org
The Dutchess County Early Intervention Program supports parents in achieving their goals to nurture and enhance their child's development.

Dutchess County Early Intervention- Child Find Program

The program is designed to identify, track and screen children from birth to age three who may be “at risk” for developmental delays or disabilities.

A Child Find Specialist will provide developmental monitoring through periodic parent contact and assessment of Ages & Stages parent questionnaires.

Families will be offered information and suggestions on strategies they can use to address their child’s developmental milestones and assistance in locating community resources.

Astor Early Childhood Programs

Astor operates all the Head Start Programs in Dutchess County. Head Start is a federally funded program for children from low-income families. It is a preschool developmental program of early childhood education and ancillary services including health (physical, dental, mental), nutrition, and social services, with extensive parental involvement and participation. Children with disabilities are served within a fully integrated setting with non-disabled children.

Head Start Program (Available at all Astor Dutchess County early childhood locations)

The goal of Astor’s Head Start Program is to provide a comprehensive child development program for children, ages 3 to 5, from low-income families in Dutchess county.

Early Head Start Program (Available at all Astor Dutchess County early childhood locations)

The goal of Astor’s Early Head Start Program is to provide comprehensive child development services to young children, ages 0 to 3, and their families.

Preschool Special Education Programs

Special Class Integrated Services are offered at the Mt. Alvernia, Poughkeepsie, Beacon and Wingdale locations. The goal of this program is to provide a stimulating preschool program to children with disabilities by integrating disabled and non-disabled children in an inclusive classroom setting.

Special Class serves the Mid-Hudson Region at our Beacon and Poughkeepsie locations.

The goal of this program is to provide special education and therapeutic services in a self-contained classroom for children whose disability causes behavior management needs.

Therapeutic Preschool serves the Mid-Hudson Region at our Poughkeepsie location.

The goal of this program is to provide educational and therapeutic services for children with emotional disturbances and/or behavioral problems who require a structured day program. We want to enable the child to return to a less restrictive pre-school setting.
CHILD CARE ASSISTANCE
Department of Community and Family Services
60 Market Street Poughkeepsie, NY 12601
Phone: 845-486-3000 Fax: 845-486-3090

Child Care Subsidy
We provide subsidized day care to eligible county residents. We can help offset the day care costs for you while you attend work or school. There is no cost to apply. You can keep your existing provider and reduce day care costs to as little as $1 per week.

| Level of Eligibility per Family Size (based on federal poverty level valid as of 8/1/2022) |
|---|---|---|---|---|---|---|---|
| Family Size | 2 | 3 | 4 | 5 | 6 | 7 | 8 | Each Add'l |
| Annual | $54,930 | $69,090 | $83,250 | $97,410 | $111,570 | $125,730 | $139,890 | Add $14,160 |
| Month | $4,577 | $5,757 | $6,937 | $8,117 | $9,297 | $10,477 | $11,657 | Per Month |

To apply for a Child Care Subsidy you must file an application packet. The packet can be downloaded, picked up any DCFS location (60 Market St, Poughkeepsie 12601, Eastern Dutchess Government Center, 131 County House Rd, Millbrook NY 12545, or Beacon Center, 223 Main St, Beacon, NY 12508) or call 845.486.3190 for a packet to mailed to you.

List of necessary documents for determining eligibility (pdf)

Application Packet:
- Application for Child Care Assistance (.pdf)
- Absent Parent's Ability to Provide Child Care (.pdf)
- Child Care Enrollment Form (.pdf)
- Shelter Verification
- Low Income Day Care Policy Statement for Parents and Caretakers (.pdf)
- Child Care Employment Questionnaire (.pdf)
- Verification of Household (.pdf)
- Child Care Subsidy Fact Sheet (.pdf)
- Acknowledgement of Income (.pdf)

The Child Care Council of Dutchess and Putnam Counties
301 Manchester Road, Suite 201A Poughkeepsie, NY 12603
Phone: 845-473-4141 Fax: (845) 473-4161 Toll Free: (888) 288-4148
Monday - Friday 9AM - 5PM

The Child Care Council of Dutchess and Putnam, Inc. works to promote affordable and quality child care, provide information and support to families, and strengthen the early childhood workforce in Dutchess and Putnam Counties.

Child Care Services- Learn about different child care options. Call the Council's Child Care Referral Service for referrals that meet your needs. The child care counselors are familiar with NYS regulated child care programs/centers and homes in Dutchess and Putnam counties. The child care options are for children 6 weeks though 12 years of age and in some instances, may be appropriate and referred for older children.

Dutchess and Putnam Infant Toddler Network Team
New York States Infant & toddler Resource Network continues to grow exponentially. The network is comprised of Infant & Toddler Specialists (ITS) & Infant Toddler Mental Health Consultants (ITMHC) who work collaboratively with childcare providers to provide tools to high quality care for NY's Infants & Toddlers

Tiffinie Helweg 845.473.4141 ext 217 thelweg@childcaredutchess.org
Cyndie Hackett 845.473.4141 ext 223 chackett@childcaredutchess.org
EDUCATION

New York State Education Department

For specific information regarding your child/adolescent’s educational needs or questions please refer to your individual school district website or contact information located within this guide.

School Registration/Transfer - Parents/Guardians may check on the school’s website for the pre-registration forms and documents necessary to enroll a child. If the pre-registration forms cannot be located, please call the intended school.

Home Instruction –The school district maintains that a child who is educated at home should receive an education in a manner consistent with an educational plan and at least substantially equivalent to that given to minors of like age and attainments in the local public schools. The required subjects should be taught in a competent, systematic and sequential manner, specifically in relation to the basic care curriculum of reading, mathematics and writing. The Superintendent shall develop appropriate regulations and procedures in accordance with State Requirements.

Homebound Instruction provided by the School District - Homebound instruction is provided to students who are absent for two weeks or more due to documented medical or psychiatric illness. Prior approval via the Office of Pupil Personnel Services is required and is made on a case by case basis. Students in kindergarten are not eligible for homebound instruction. Homebound instruction is intended to provide continuity for the student while he/she is absent from school but is not intended to fully duplicate the education the student would receive while attending school.

Disciplinary Procedures If your child has misbehaved in school and the disciplinary action has reached the point of suspension, the School District is required to:
- Notify the parent/guardian immediately.
- Send out a letter to the child’s home within a 24 hour period notifying the parent/guardian that the child has been suspended.

Students in Mainstream Education - If a regular education student has been suspended multiple times or is actively in trouble, they are sent out a letter regarding a Superintendents’ Conference. This meeting is a preventive meeting as a warning to the Superintendents’ Hearing. The Superintendents’ Hearing is held to determine whether or not permanent suspension is needed. The Superintendents’ Hearing also can be called if a student has committed a major violent incident.

Students in Special Education – If a student has a disciplinary violation the district will send out a letter for a Superintendents’ Hearing, but notice will also be sent out regarding a Manifestation Determination/Emergency CSE Meeting. The CSE will determine whether the school placement is effective or if a new placement needs to be considered. The Superintendents Hearing looks at the last suspension that the child received and asks if it was done in accordance with the student’s handicapping condition. If it is determined that it was in accordance with the handicapping condition, then the student cannot be penalized. If the act was not, then the Superintendent has the right to expel the child.

Bus Suspensions – Suspensions from the bus are carried through in the same manner, however, the letter home has a different format. The school requests that the parent/guardian speak with their child regarding their manner on the bus and work with the bus driver to cooperate. They maintain a policy that riding the school bus is a privilege, not a right.

Filing of a PINS Petition by the School District – School districts may file a “Person in Need of Supervision” petition with the Office of Probation where there is a persistent pattern of truancy, incorrigible behavior, ungovernable, or habitually disobedient. The school has made diligent efforts internally and externally to assist the student and the youth is not successful in adjusting their behaviors. See DC Office of Probation section for further detail.
Special Education - specially designed individualized or group instruction or special services or programs to meet the unique needs of students with disabilities. Children ages 3 – 21 with disabilities who live in New York State are eligible. Students thought to have a disability are referred to a multi-disciplinary team (e.g. teachers, psychologists, administrators, and/or therapists) (CPSE or CSE) The committee arranges for an evaluation of the student’s abilities and needs. Based on the evaluation results, the committee decides if the student is eligible to receive special education services and programs.

Committee on Pre-School Education (CPSE) - Each school district has a Committee on Pre-School Education (CPSE), which makes disability determinations for children with disabilities between the ages of 3 through 5. While each school district manages its own CPSE process, if you have questions or concerns about how this process is working for you and your child, it can be helpful to consult the Regional Associate at the Hudson Valley Regional Office at 518-473-1185.

Dutchess County Early Intervention Program
85 Civic Center Plaza, Poughkeepsie, NY 12601 Phone: 845-486-3518 Fax: 845-486-3554
Through the Dutchess County Department of Behavioral & Community Health, Early Intervention provides a multi-disciplinary evaluation at no charge to assess developmental status and determine eligibility for Early Intervention services (such as speech therapy, physical therapy, parent training, etc.). Children can be eligible for the Early Intervention Program if they are under three years old AND have a disability OR developmental delay.

Committee on Special Education (CSE) is a multi-disciplinary team, appointed by the Board of Education responsible for students with disabilities from ages 5 – 21. The CSE is authorized to identify students in need of services by determining eligibility, developing an Individualized Education Plan (IEP), placing the student in the least restrictive environment in which they can succeed and provide appropriate services to meet the child’s educational needs. The committee meets to respond to initial referrals, amendment requests and process required annual reviews.

Educational Rights of Children: Youth that are Homeless or in Temporary Housing
Under the McKinney-Vento Homeless Assistance Act, a federal law, children and youth experiencing homelessness or living in temporary housing have the right to:

- Attend school regardless of where they live or how long they have lived there.
- Choose between: A. the school attended when they student was last permanently housed, B. the last school the student attended or C. the school where they are temporarily living.
- Immediate enrollment in school without requiring any documents regarding residency, immunizations, academic records, etc.
- Free transportation to school.
- Free meals at school.
- Participate in any school activity or program available to other students.
- Get special education services immediately if an Individualized Education Plan is in place.

These rights protected under the McKinney-Vento Act pertain to children and youth who are: staying in emergency or transitional shelters; sharing housing of others due to loss of their own housing, economic hardship or similar reason; living in places not meant for sleeping (car, abandoned buildings, parks, etc.); staying in a motel, hotel or campground; in a temporary living situation while awaiting foster care placement; or otherwise lacking a fixed, regular or adequate residence. Preschool services are also covered under the McKinney-Vento Act for children who are homeless or in temporary housing.

An appeal process is available for situations in which the school district does not agree that a student is homeless as defined by the McKinney-Vento Act. The district must provide a written explanation of this decision. The parent/guardian or unaccompanied youth has thirty days to file an appeal with the State Education Department. Each Local Education Agency (LEA) or School District is required to appoint a Liaison for the Education of Homeless Children and Youth.

For answers to additional questions, more information, contact: NYS-TEACHS (New York State Technical and Educational Assistance Center for Homeless Students) 800-388-2014 or www.nysteachs.org
New York Educational Advocates

Sometimes families need the help of outside expertise to negotiate appropriate services for their child with the Committee on Special Education. The individuals listed below come from various backgrounds - some are attorneys, others have substantial experience with the educational system. Many charge fees; others have no fee but limited time available. This list is not meant to be a recommendation of the services, just a resource list for you to consult and evaluate for yourself.

**COPAA – Council of Parent Attorneys and Advocates**

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<tr>
<td><strong>Barbara J. Ebenstein, Esq.</strong></td>
<td>Westchester and Putnam Independent Living Center</td>
<td>Jennifer O’Neil</td>
</tr>
<tr>
<td>53 Pengilly Drive</td>
<td>Jessica Baumann, Director</td>
<td><a href="mailto:joneil@taconicresources.org">joneil@taconicresources.org</a></td>
</tr>
<tr>
<td>New Rochelle, NY 10804</td>
<td></td>
<td>82 Washington Street, Suite 214</td>
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<tr>
<td>914-355-5945</td>
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<td>Poughkeepsie, NY 12601</td>
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<td>States served: NY, CT</td>
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<td>845-452-3913 X 112</td>
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<td>VP or Deaf/Hard of Hearing 845-345-8416</td>
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**Attorneys for Special Education Advocacy**

**Advocates & Attorneys**

- Andrew Cuddy - [www.cuddylawfirm.com](http://www.cuddylawfirm.com)
- Littman Krooks - [www.littmankrooks.com](http://www.littmankrooks.com)
- Gil McMahon - [http://www.specialedlawadvocacy.com](http://www.specialedlawadvocacy.com) (located in Putnam)
- Rachel Asher - [http://ashergaughran.com](http://ashergaughran.com)
- Peter Hoffman - [http://www.pdhoffmanlaw.com](http://www.pdhoffmanlaw.com)
- Legal Services of the Hudson Valley - [http://www.lshv.org](http://www.lshv.org)
- Gary Mayerson - [www.mayerslaw.com](http://www.mayerslaw.com)
Alternative Education

TASC New York

Students who wish to earn a High School Equivalency Diploma take the Test Assessing Secondary Completion (TASC) exam. Test takers in New York City must be:
1. At least 17 years old and turn 18 by June 30 and
2. Meet one of the following requirements:
   1. Student is enrolled in a State approved prep program (all District 79 programs are approved) or
   2. One year has passed since the student was discharged from school; or
   3. Student’s high school class has graduated.

Poughkeepsie TASC prep classes (Formerly GED)

- **Literacy Connections** [www.literacyconnections.org](http://www.literacyconnections.org)
  325 Main Street, Poughkeepsie, NY 12601
  Phone: 845-452-8670

- **Dutchess Community College** (SUNY High School Equivalency Program)
  53 Pendell Road, Poughkeepsie, NY 12601
  Phone: 845-431-8911

- **Adult Learning Institute** (Dutchess BOCES) [www.dcboces.org](http://www.dcboces.org)
  5 BOCES Rd, Poughkeepsie, NY 12601
  Phone: 845-483-3640 x 6108

- **Dutchess County BOCES** [www.dcboces.org](http://www.dcboces.org)
  5 BOCES Road, Poughkeepsie, NY 12601
  Phone: 845-486-4800

Locations around Poughkeepsie

- **Newburgh Enlarged City School District**
  201 Fullerton Ave, Newburgh, NY 12550
  Phone: 845-563-3405

- **Orange/Ulster BOCES**
  1. 150 Pike Street, Port Jervis, NY 12771
     Phone: 845-781-6715
  2. 6 Liberty Street, 3rd Floor, Middletown, NY 10940
     Phone: 845-781-6715
  3. 39 West Street, Newburgh, NY 12550
     Phone: 845-781-6715

- **Kingston School District**
  Cioni Admin Bldg, Kingston, NY 14850
  Phone: 845-339-3000

Poughkeepsie area HSE (TASC) testing centers

- **Best Resource Center**
  49 Grand Street, Newburgh, NY 12550, Phone: 845-562-2378
  280 Broadway 2nd Floor, Newburgh, NY 12550

- **Dutchess BOCES** [www.dcboces.org](http://www.dcboces.org)
  5 BOCES Rd, Poughkeepsie NY 12601, Phone: 845-483-3640

- **Kingston High School**
  403 Broadway, Kingston, NY 12401, Phone: 845-943-3012

- **Middletown High School**
  24 Gardner Avenue Ext, Middletown, NY 10940, Phone: 845-326-1595

- **Orange-Ulster BOCES**
  John A Flannery High School
  53 Gibson Rd, Goshen, NY 10924, Phone: 845-291-0200 x10260

- **Sullivan County BOCES**
  19 Ferndale-Loomis Road, Liberty, NY 12754, Phone: 845-791-4070
DUTCHESS COUNTY SCHOOL DISTRICTS

Arlington Central School District
144 Todd Hill Rd, LaGrangeville, NY 12540
Phone: 845-486-4460  Fax: 845-486-4492
Website: www.arlingtonschools.org

Beacon City School District
10 Education Drive, Beacon, NY 12508
Phone: 845-838-6900  Fax: 845-838-6905
Website: www.beaconcityk12.org

DC BOCES
5 BOCES Road, Poughkeepsie, NY 12601
Phone: 845-486-4800  Fax: 845-486-4981
Website: www.dcboces.org

Dover Union Free School District
2368 Route 22, Dover Plains, NY 12522
Phone: 845-877-5700  Fax: 845-877-5762
Website: www.doverschools.org

Hyde Park Central School District
11 Boice Road, Hyde Park, NY 12538
Phone: 845-229-4000  Fax: 845-229-4056
Website: www.hpcsd.org

Millbrook Central School District
P.O. Box AA/43 Alden Place,
Millbrook, NY 12545
Phone: 845-677-4200  Fax: 845-677-4206
Website: www.millbrookcsd.org

Pawling School District
515 Route 22, Pawling, NY 12564
Phone: 845-855-4600  Fax: 845-855-4659
Website: www.pawlingschools.org

Pine Plains Central School District
2829 Church Street, Pine Plains, NY 12567
Phone: 518-398-7181 x14  Fax: 518-398-6592
Website: www.ppcsd.org

Poughkeepsie City School District
18 S Perry St, Poughkeepsie, NY 12601
Phone 845-451-4900  Fax: 845-451-4954
Website: www.poughkeepsieschools.org

Red Hook Central Schools
9 Mill Road, Red Hook, NY 12591
Phone: 845-758-2241  Fax: 845-758-3366
Website: www.redhookcentralschools.org

Rhinebeck Central Schools
45 N. Park Road, Rhinebeck, NY 12572
Phone: 845-871-5520  Fax: 845-876-4276
Website: www.rhinebeckcsd.org

Spackenkill Union Free School District
15 Croft Road, Poughkeepsie, NY 12603
Phone: 845-463-7800 Fax: 845-463-7804
Website: www.spackenkillschools.org

Wappingers Central School District
PO Box 396/ 25 Corporate Drive, Hopewell Junction, NY 12533
Phone: 845-298-5000  Fax: 845-298-5041
Website: www.wappingersschools.org

Webutuck Central School District
PO Box 405/ 194 Haight Road, Amenia, NY 12501
Phone: 845-373-4100  Fax: 845-373-4102
Website: www.webutuckschools.org
AFTER SCHOOL PROGRAMS & RECREATION

Mid-Hudson Discovery Museum
75 North Water Street Poughkeepsie, NY 12601
845-471-0589
The ideal destination for families with young children; exhibits focus on early literacy, art, early STEM, health and the local community, providing an educationally rich environment through which children have the opportunity to develop foundational skills, to engage in purposeful play, and to develop interpersonal connections. Visit the website for more information on hours of operation, admission, and ways to save.

Renaissance Kids, Inc.
1343-US-44 Pleasant Valley, NY 12569
(845) 452-4225
At Renaissance Kids, our goal is two-fold: (1) to nurture each individual child's personal growth by cultivating an appreciation and working knowledge of the arts and (2) to give each child an "art experience" that can be used by him or her as a tool for learning and as a means of positive personal expression.

The Hudson Valley’s online guide to everything for kids, teens, & families.
Kids Out and About.com https://hudsonvalley.kidsoutandabout.com/content/hudson-valley-after-school-and-saturday-classes

Hudson Valley Parent www hvparent com

Teen Resource Activity Center (TRAC)
29 North Hamilton Street Poughkeepsie, NY 12601
845-452-1110 x3124
TRAC provides supervision and invaluable mentoring to Poughkeepsie youth. Young people come after school to participate in recreation, healthy living workshops, and enrichment activities. Youth can even learn to produce their own music and podcasts in our Community Music Studio Learning Room. Youth also receive academic assistance, exam preparation, and have the opportunity relax and socialize with friends in a safe and supportive environment. The Center serves as a support system for local teens. Caring mentorship and a safe place for young people 11–18 to participate in sports and the arts, get help with homework, develop real world skills, and spend time with friends.
Northeast Community Center
51 S Center St, Millerton, NY 12546
(518) 789-4259

The North East Community Center seeks to build a healthy, caring, responsive and welcoming community for all who live and visit here. NECC acts as a catalyst for that community vision through its partnerships with other organizations and by offering social, educational, recreational and cultural programs and services to help meet community needs.

Greater Hudson Valley Council Office
PO Box 974
Mohegan Lake, NY 10547
845-566-7300

It is the mission of the Greater Hudson Valley Council, Boy Scouts of America to deliver the highest-quality, values-based youth program of character development and leadership training, based upon the precepts embodied in the Scout Oath and Law, and to prepare our young people to make ethical decisions in order to reach their full potential and to better serve their family, community and country.

Liberty Partnership Program
Mid-Hudson Region
3399 North Rd. Poughkeepsie NY
845-849-0330

The Liberty Partnership Program (LPP) is a collaboration of 46 higher education institutions across New York State to support at risk middle and high school students in their academic, social, and emotional development. Through meaningful programs, students engage more fully in their education and are more likely to graduate from high school and continue on to higher education or stable employment. LPP connects schools and community partners to offer research-based interventions, including tutorial services, mentoring, socio-emotional counseling, career and college exploration activities, and enrichment, as well as support for students and their families.

The Art Effect
45 Pershing Avenue 2729, Poughkeepsie, NY 12601
845-471-7477

The Art Effect provides youth with a comprehensive core program sequence that benefits from cross-disciplinary visual and media arts education. Our programs are arranged into three overlapping branches: Explore, Experience, and Excel. Explore focuses on providing immersive introductory-level experiences in visual arts and media for students ages 4-11. Experience engages with students ages 11-18 using art as a hands-on tool for self-discovery, life skills development, and early job experiences. Excel provides youth ages 14-24 with advanced art programs to prepare them for entrance into higher education or career.
Family Partnership Center
29 North Hamilton St, Poughkeepsie, NY
845-452-1110

The Family Partnership Center is an evolving model designed to build a stronger, safer community overseen and managed by Family Services. The Family Partnership Center is available to the community as a place to come together for conversation and the exchange of ideas, to participate in athletics and arts programming, and where a variety of nonprofits can co-locate and collaborate to offer enhanced services that create real access.

Girl Scouts Heart of the Hudson
3 Neptune Rd, Poughkeepsie NY
845-452-1810

Girl Scouts bring their dreams to life and work together to build a better world.

Through programs from coast to coast, Girl Scouts of all backgrounds and abilities can be unapologetically themselves as they discover their strengths and rise to meet new challenges—whether they want to climb to the top of a tree or the top of their class, lace up their boots for a hike or advocate for climate justice, or make their first best friends. Backed by trusted adult volunteers, mentors, and millions of alums, Girl Scouts lead the way as they find their voices and make changes that affect the issues most important to them.

Girl Scouting builds girls of courage, confidence, and character, who make the world a better place.

Taconic Innovations program
872 Route 376 Wappingers Falls, NY 12590
845.849.3447
daycare@taconicinnovations.com

WE ARE A PRESCHOOL AGED DAYCARE CENTER IN HUDSON VALLEY, NY. CURRENTLY ACCEPTING ENROLLMENT OF CHILDREN AGED 3-5.

Hudson Valley’s Best Dance

We are not just your average dance school. We focus on character development as well as a technical dance education. We offer fun, engaging classes for ages 3 & up.
## TOWN/CITY RECREATION DEPARTMENTS

Contact your local recreation departments via website or phone to explore additional recreational opportunities

<table>
<thead>
<tr>
<th>Town/City</th>
<th>Phone Number</th>
<th>Website/Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amenia</td>
<td>914-456-5309</td>
<td><a href="http://www.ameniany.myrec.com">www.ameniany.myrec.com</a></td>
</tr>
<tr>
<td>Beacon</td>
<td>845-765-8440</td>
<td>cityofbeacon.org/Government/parksrecreation.htm</td>
</tr>
<tr>
<td>Beekman</td>
<td>845-724-5300</td>
<td>beekmanrec.com/</td>
</tr>
<tr>
<td>Clinton</td>
<td>845-266-3445</td>
<td>townofclinton.com/department/recreation</td>
</tr>
<tr>
<td>Dover</td>
<td>845-832-9168</td>
<td>townofdoverny.us/ParksandRecreation.cfm</td>
</tr>
<tr>
<td>East Fishkill</td>
<td>845-226-8395</td>
<td>eastfishkillny.org/node/66</td>
</tr>
<tr>
<td>Fishkill (town)</td>
<td>845-831-7800 ext. 3312</td>
<td>fishkill-ny.gov/parks.html</td>
</tr>
<tr>
<td>Hyde Park</td>
<td>845-229-8086</td>
<td>hydeparkny.us/Recreation/</td>
</tr>
<tr>
<td>LaGrange</td>
<td>845-452-1972</td>
<td>lagrangesun.com/Government/parks.htm</td>
</tr>
<tr>
<td>Millbrook/Washington</td>
<td>845-677-8278</td>
<td>towrecreation.com/</td>
</tr>
<tr>
<td>Millerton</td>
<td>518-789-4489</td>
<td>villageofmillerton.net/parks---recreation-1.html</td>
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<tr>
<td>Northeast (Millerton)</td>
<td>518-789-4489</td>
<td>townofnortheastny.gov/recreation/</td>
</tr>
<tr>
<td>Pawling</td>
<td>845-855-1131</td>
<td>pawling.org/pages/pawlingny_recreation//index/</td>
</tr>
<tr>
<td>Pine Plains</td>
<td>518-567-7207</td>
<td>pineplains-ny.gov/content/Parks/View/15</td>
</tr>
<tr>
<td>Pleasant Valley</td>
<td>845-266-9222</td>
<td>pvrec.com/info/</td>
</tr>
<tr>
<td>Poughkeepsie (town)</td>
<td>845-485-3628</td>
<td>poughkeepsietownrec.com</td>
</tr>
<tr>
<td>Poughkeepsie (city)</td>
<td>845-451-4100</td>
<td>cityofpoughkeepsie.com/parks-and-recreation/</td>
</tr>
<tr>
<td>Red Hook</td>
<td>845-758-4600</td>
<td><a href="http://www.redhook.org/TownDepartments/Recreation.html">www.redhook.org/TownDepartments/Recreation.html</a></td>
</tr>
<tr>
<td>Rhinebeck</td>
<td>845-943-9526</td>
<td>rhinebeck-ny.gov/parks--recreation.html</td>
</tr>
<tr>
<td>Stanford</td>
<td>845-868-7782</td>
<td>townofstanford.org/departments</td>
</tr>
<tr>
<td>Tivoli</td>
<td>845-757-2021</td>
<td>tivolyny.org/RecreationAreas.html</td>
</tr>
<tr>
<td>Union Vale</td>
<td>845-724-691</td>
<td>uvparksandrec.com/</td>
</tr>
<tr>
<td>Wappinger</td>
<td>845-297-0720</td>
<td>townofwappinger.us/recpages/recreation.html</td>
</tr>
<tr>
<td>Wappingers Falls</td>
<td>845-297-8773 x 7</td>
<td>wappingersfallsny.gov/recreation-and-parks-department</td>
</tr>
</tbody>
</table>
DUTCHESS COUNTY LIBRARIES

Where is your local library? Dutchess County has 26 libraries available to you.

The multi-county Mid-Hudson Library System enables borrowers at any local library to obtain books and periodicals from all members in the system.

<table>
<thead>
<tr>
<th>Library Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amenia Free Library</td>
<td>3309 Route 343, Amenia NY 12501</td>
<td>845-373-8273</td>
</tr>
<tr>
<td>Blodgett Memorial Library</td>
<td>37 Broad St., Fishkill NY 12524</td>
<td>845-896-9215</td>
</tr>
<tr>
<td>Dover Plains Library</td>
<td>1797 Route 22 Wingdale NY 12594</td>
<td>845-832-6605</td>
</tr>
<tr>
<td>Grinnell Public Library District</td>
<td>2642 East Main St., Wappingers Falls NY 12590</td>
<td>845-297-3428</td>
</tr>
<tr>
<td>Hyde Park Free Library</td>
<td>2 Main St., Hyde Park NY 12538</td>
<td>845-229-7791</td>
</tr>
<tr>
<td>Mid-Hudson Library System</td>
<td>103 Market St., Poughkeepsie NY 12601</td>
<td>845-471-6060</td>
</tr>
<tr>
<td>Morton Memorial Library and Community House</td>
<td>82 Kelly St., PO Box 157, Rhinecliff, NY 12574-0157</td>
<td>845-876-2903</td>
</tr>
<tr>
<td>Pawling Free Library</td>
<td>11 Broad St., Pawling NY 12564</td>
<td>845-855-3444</td>
</tr>
<tr>
<td>Pleasant Valley Free Library</td>
<td>1584 Main St., PO Box 633, Pleasant Valley NY 12569</td>
<td>845-635-8460</td>
</tr>
<tr>
<td>Poughkeepsie Public Library District/Boardman Road Branch</td>
<td>141 Boardman Rd., Poughkeepsie NY 12603</td>
<td>845-485-3445</td>
</tr>
<tr>
<td>Red Hook Public Library</td>
<td>7444 South Broadway, Red Hook NY 12571</td>
<td>845-758-3241</td>
</tr>
<tr>
<td>Stanford Free Library</td>
<td>6035 Route 82, Stanfordville NY 12581</td>
<td>845-868-1341</td>
</tr>
<tr>
<td>Tivoli Free Library</td>
<td>PO Box 400, 86 Broadway Tivoli NY 12583</td>
<td>845-757-3771</td>
</tr>
<tr>
<td>Beekman Library</td>
<td>11 Town Center Blvd., Hopewell Junction NY 12533</td>
<td>845-724-3414</td>
</tr>
<tr>
<td>Clinton Community Library</td>
<td>1215 Centre Rd., Rhinebeck NY 12572</td>
<td>845-266-5530</td>
</tr>
<tr>
<td>East Fishkill Community Library</td>
<td>348 Route 376, Hopewell Junction NY 12533</td>
<td>845-221-9943</td>
</tr>
<tr>
<td>Howland Public Library</td>
<td>313 Main St., Beacon NY 12508</td>
<td>845-831-1134</td>
</tr>
<tr>
<td>LaGrange Association Library</td>
<td>1110 Route 55, LaGrangeville NY 12540</td>
<td>845-452-3141</td>
</tr>
<tr>
<td>Millbrook Library</td>
<td>3 Friendly Ln, Millbrook, NY 12545</td>
<td>845-677-3611</td>
</tr>
<tr>
<td>North East-Millerton Library</td>
<td>75 Main St., PO Box 786, Millerton NY 12546</td>
<td>518-789-3340</td>
</tr>
<tr>
<td>Pine Plains Free Library</td>
<td>7775 South Main St., PO Box 325, Pine Plains NY 12567</td>
<td>518-398-1927</td>
</tr>
<tr>
<td>Poughkeepsie Public Library District/Adriance Memorial Library</td>
<td>93 Market St., Poughkeepsie NY 12601</td>
<td>845-485-3445</td>
</tr>
<tr>
<td>Poughkeepsie Public Library District/Sadie Peterson Delaney African Roots Branch Library</td>
<td>29 N Hamilton St., Poughkeepsie NY 12601</td>
<td>845-485-3445</td>
</tr>
<tr>
<td>Staatsburg Library</td>
<td>70 Old Post Rd., Staatsburg NY 12580-0397</td>
<td>845-889-4683</td>
</tr>
<tr>
<td>Starr Library</td>
<td>68 West Market St., Rhinebeck, New York 12572</td>
<td>845-876-4030</td>
</tr>
</tbody>
</table>
DUTCHESS COUNTY POLICE DEPARTMENTS

Contact your local department to explore additional locations and contact information

Dutchess County Sheriff’s Office
150 North Hamilton Street,
Poughkeepsie, NY 12601
Phone: 845-486-3800

Fishkill – Town
801 Route 52,
Fishkill, NY 12524
845-831-7800

Poughkeepsie – City
62 Civic Center Plaza,
Poughkeepsie, NY 12601
845-451-4000

Amenia
122 Route 44,
Millerton, NY 12546
845-789-3535

Fishkill – Village
1095 Main Street,
Fishkill, NY 12524
845-896-7821

Poughkeepsie – Town
19 Tucker Drive,
Poughkeepsie, NY 12603
845-485-3666

Beacon City
1 Municipal Plaza,
Beacon, NY 12508
845-831-4111

Hyde Park
3 Cardinal Road,
Hyde Park, NY 12538
845-229-9340

Red Hook
7467 South Broadway,
Red Hook, NY 12571
845-758-0060

Clinton
2 New Street,
Clark Mills, NY 13321
315-853-5244

Millbrook/Washington
35 Merritt Avenue,
Millbrook, NY 12545
845-677-7300

Rhinebeck Village
76 East Market Street,
Rhinebeck, NY 12572
845-876-8181

East Fishkill
2468 Route 52,
Hopewell Junction, NY 12533
845-221-2111

Millerton Village
21 Dutchess Avenue,
Millerton, NY 12546
518-789-3115

Wappingers Falls
2628 South Avenue,
Wappingers Falls, NY 12590
845-297-2211

Crisis Intervention Training: Team of specialty trained officers where the emotional state of an individual may be beyond normal patrol capabilities. On going partnership between law enforcement, advocacy and behavioral health systems.

New York State Troop K patrols the counties of Columbia, Dutchess, Putnam, and Westchester. To contact the state troopers, please call 845-677-7300.

Poughkeepsie
2541 Route 44, Salt Point, NY 12578

Wappinger
18 Middlebush Road, Wappinger Falls,
NY 12590

Hawthorne
200 Bradhurst Avenue, Hawthorne, NY 10532

Livingston
3353 Route 9, Hudson, NY 12534

Brewster
1672 Route 22, Brewster, NY 10509

Cortlandt
1 Memorial Drive, Croton On Hudson,
NY 10520

Kinderhook
Village Hall, Route 9, Kinderhook, NY 12106

Dover Plains
PO Box 425, Route 22, Dover Plains, NY 12522

Lewisboro
81 Spring Street, Lewisboro, NY 10590

Pine Plains
Town Hall, Route 199, Pine Plains, NY 12567

East Fishkill
PO Box 41, Stormville, NY 12582

Mohegan Lake
3113 East Main Street, Mohegan Lake,
NY 10547

New Lebanon
P.O. Box 86, Route 20, New Lebanon, NY 12125

LaGrangeville
120 Stringham Road, LaGrangeville, NY 12540

Pound Ridge
Box 45, Pound Ridge, NY 10576

Rhinebeck
5696 Route 9 South, Rhinebeck, NY 12572

Stormville
Box 96, Stormville, NY 12582

Somers
295 Route 100, Somers, NY 10589
FAMILY EDUCATION, SUPPORT AND ADVOCACY

Contact information, locations, and availability of support groups and classes change frequently. The 211 information system maintains listing of local support groups and other helpful referral information.

The Center for the Prevention of Child Abuse (CPCA)
35 Van Wagner Road Poughkeepsie, New York 12603
845-454-0595
Monday—Friday 9AM to 5PM

Child Advocacy Center (CAC)
The Child Advocacy Center (CAC) is a family-friendly space for alleged child victims of sex abuse and/or extreme physical abuse. Trained staff at the CAC conduct forensic interviews with the children at the CPCA to ensure a safe space for children to disclose their stories of abuse. The CAC staff consists of law enforcement, CPS workers, a crime victim advocate, and program coordinators.

Supportive Parenting Program
The Supportive Parenting Program provides intensive case management services for parents with developmental disabilities and/or a mental health diagnosis. This includes weekly home visit support, supervised visitation and parenting classes. In addition to learning parenting skills, parents gain socialization and support from peers and receive assistance in meeting the needs of their children. Case managers also work closely with other service providers involved with our families to better serve our clientele’s needs.

Clients are usually referred through the Department of Community and Family Services. To make a referral, you may fill out the form below or contact the program coordinator for one. Make a referral here.

New York State Association for Infant Mental Health (NYS-AIMH)
PO Box 5056
Saratoga Springs, NY 12866
reachus@nysaimh.org

The New York State Association for Infant Mental Health (NYS-AIMH) is a non-profit organization whose mission is to strengthen and promote social and emotional well-being for all children between the ages of 0-5 in a relational context in New York State.

NYS-AIMH promotes uniform and nationally recognized standards to ensure those engaged in the multidisciplinary fields supporting young children are trained in up-to-date science of child development and relationship-based practices. It provides professional development, creates a statewide competency system, and raises awareness about issues impacting young children and their families.
The Guidance Center of Westchester/Parent’s Place Inc.
17 Anderson St. New Rochelle, NY 10801
914-613-0700

The Guidance Center of Westchester offers essential and lasting support to those in our communities challenged by mental illness, substance abuse, poverty, and homelessness. We empower our participants to become active members of their community through education, treatment, housing, rehabilitative, and vocational services.

The mission of The Guidance Center of Westchester is to improve the well-being of people of all ages through innovative and effective programs that enable everyone to learn, work, and thrive.

PROGRAMS & SERVICES
FOR ADULTS
ASSERTIVE COMMUNITY TREATMENT
ALCOHOL & SUBSTANCE USE
CORE REHABILITATION SERVICES
HEALTH HOME CARE MANAGEMENT
HOME & COMMUNITY BASED SERVICES
   MENTAL HEALTH
   OPIOID & HEROIN ADDICTION
PERSONALIZED RECOVERY-ORIENTED SERVICES
   VOCATIONAL SERVICES

FOR CHILDREN & FAMILIES
CHILDREN & FAMILY TREATMENT
   & SUPPORT SERVICES
   HEAD START PRESCHOOL
   HEALTH HOME CARE MANAGEMENT
   FOUNDATIONS IN FEELINGS
   MENTAL HEALTH
   PRESCHOOL - NEW ROCHELLE
   SPECIAL NEEDS PROGRAMS & SUPPORTS
   UNIVERSAL PRE-K - MAMARONECK

FOR ADOLESCENTS & YOUNG ADULTS
ALCOHOL & SUBSTANCE USE
CENTER FOR COLLEGE & CAREERS
CONSTRUCTION CERTIFICATIONS & TRAINING
FUTUREWORKS to FUTURECAREERS
HIGH SCHOOL EQUIVALENCY
   JOB READINESS
   MENTAL HEALTH
   SUPPORTED EDUCATION
   WORKFORCE DEVELOPMENT
NAMI offers an array of Support and Education Programs such as: Family Support Groups, Family-to-Family classes, NAMI Basic class, Peer-to-Peer Class, In Our Own Voice, NAMI Homefront (families of veterans or military), NAMI Connections Adult Recovery and Ending the Silence Presentations for students, staff and families.

Find Help. Find Hope.

The National Alliance on Mental Illness
NAMI Mid-Hudson offers
Free Educational Programs
Presentations and Support Groups

For Parents, Caregivers and Families of Children, Adolescents, and Individuals that are living with behavioral or emotional issues and/or a mental health condition.

We also present “Ending the Silence” for Students, Families, and Staff.

Find Resources, Support, and Hope and be able to “End the Silence” and have the conversation.

“Without Mental Health we have no Health”

For more information visit: www.namimidhudson.org or nami.org

Feel free to contact us at: (845) 206-9892 or contact@namimidhudson.org
• **Relatives as Parents Program (RAPP)**  RAPP is an ongoing education and support program for grandparents and relatives who are providing primary care for relative children. Monthly support groups, educational resources, youth programs and other support services are available at several Orange, Dutchess, and Ulster County locations. Educational seminar topics may include: Legal issues, Living well, Keeping kids safe, and Working with your child’s school. RAPP provides respite to relative caregivers through a variety of events, respite referrals to local agencies and twice a year the support groups will join together for special events: the Winter Holiday Party and Summer Picnic.

• **RAPP Youth Program**  As a complement to our Coffee and Conversation support groups for relative caregivers, RAPP offers educational youth activities for school aged children. Held at the same time as Coffee and Conversation at our Poughkeepsie and Eastern Dutchess locations, RAPP youth are offered fun filled educational activities that promote communication, positive peer relationships skills, and facilitates a safe and welcoming space for discussion and growth. Participants have the opportunity to sharpen basic life skills while having fun with peers from similar life situations. By pairing the delivery of evidence-based educational lessons with a myriad of physical activities, RAPP Youth Program promotes the health of the whole child. Topics for our RAPP youth groups include several activities that aim to connect youth with their physical and emotional environments.

• **Parenting Workshops**  Teaches participants parenting skills in the areas of understanding children, how to help children learn and thrive, effective discipline and personal stress management. Parents of children of any age can benefit from these programs.

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**Catholic Charities Community Services of Dutchess County**

218 Church St, Poughkeepsie, NY 12601

845-452-1400

CCCSDC@archny.org

Catholic Charities Community Services of Dutchess County (CCCSDC) helps solve the problems of local individuals in need: the neglected child, the homeless family, the newly arrived immigrant or refugee and the hungry senior, or the newly unemployed for non-Catholics and Catholics alike. CCCSDC is a resource for needy families and individuals in Dutchess County, offering a wide array of free and professionally administered direct services to county residents at our main office in downtown Poughkeepsie and throughout the county.

• **Feeding Our Neighbors**
• **Protecting Children & Youth**
• **Strengthening Families & Resolving Crisis**
• **Supporting the Physically & Emotionally Challenged**
• **Welcoming & Integrating Immigrants and Refugees**
Services
Foster Care and Adoption
Abbott House recruits, trains, and supports courageous families to open their homes and hearts to Abbott House children and adolescents. For children and teens who need additional support or who have not yet been matched with a foster family, residential care in a group home setting serves as a safe and nurturing atmosphere as they continue their individual journeys toward permanency. One community residence provides services for seriously emotionally disturbed children.

Juvenile Justice
Abbott House provides temporary care and custody of youth accused of committing delinquent or criminal acts and detained by police arrest or court order.
While youth await their court dates and disposition of their cases Abbott House offers a highly structured setting while providing for the safety and well-being of youth, staff and for the community.
The goal is to provide these youth with new skills and opportunities so that their first contact with the justice system will be their last. High quality and varied programming is tailored to the diverse needs of the residents. 100% of our youth after participating in our program were allowed to return home to their families.

Preparing Youth For Adulthood
The Preparing Youth for Adulthood (PYA) program works with adolescents starting at age 14 and young adults in foster care and serves as a vehicle for youth to learn how to be self-sufficient and make a positive transition into adulthood. Young adults in PYA learn how to research and apply for colleges or vocational schools; how to apply for housing; budgeting and money management; accessing community resources; consumer awareness; legal issues; interpersonal relationships; paying and monitoring utilities; housekeeping and home management; food management; and life coaching.

Welcoming Children From Afar (TRC Program)
Abbott House welcomes children entering the United States from other countries without an adult guardian. We provide two Transitional Resource for Children (TRC) programs to support these children. The first is short-term care and support while a family member or sponsor is identified. During their stay, children receive room and board, case management, counseling, medical and educational services. The second program is to support children with long-term foster care and adoption when a family member or sponsor is not available. Bi-lingual foster families are recruited, trained, and supported.

Prevention and Management for Families
Health Home Services
Abbott House is accepting referrals from the community for enrollment of eligible children/youth into Health Home Services. Children/Youth must meet all eligibility requirements to be considered for enrollment.
Click here for more information and to make a referral.
We connect all client care providers in a partnership to develop a plan that leads to improved health. We believe this helps children and family's long-term health and well-being. Abbott House helps:
• Schedule appointments for services.
• Locates and refer children to other community resources.
• Ensures service providers work together on the child's plan of care.
• Gets resources to prevent crisis and achieve health goals.
• Helps if a child moves from a hospital stay to another community service.

Child and Family Treatment and Support Services
Abbott House is accepting referrals from the community for enrollment of eligible children/youth in these new mental health and/or substance use needs. These services are available with NYS Children’s Medicaid or, if enrolled in a Medicaid Managed Care Plan. Click here to learn more.
Clinical Counseling and Medical Services
Abbott House Counseling Services are community-based resources open to individuals, children and families. Our therapists provide family-focused treatment for children, adolescents, parents and other caregivers as well as individual therapy to adults. We use a variety of evidence-based approaches to treat emotional, behavioral or relationship problems. Together we set goals and work toward resolving difficulties. Counseling can help people better understand the problem, find solutions, identify strengths and find new ways to improve well-being. For more information call (914) 591 - 7300 ext. 3127

Community Schools Resource Program
Abbott House recognizes that the needs of the whole child must be met in order for students to succeed. We partner with the New York City Department of Education to provide services to elementary schools in the Mount Eden community of the Bronx. Our goal is to develop school communities in which students and families evolve into productive adults who will continue to grow economically and academically. We take a holistic approach to supporting student success that includes after school and summer programming, family engagement, social services, and physical and mental health services. We engage parents, families, and other members of the community as part of a process to transform each school.

H.E.A.R.T. (Helping Each Adoptive and Guardianship Family Remain Together) Permanency Resource Center
Sometimes raising adoptive or guardianship children has special challenges. H.E.A.R.T offers support and resources at no cost to families raising adoptive or guardianship children in Dutchess, Sullivan, Ulster and Westchester Counties. Having a history in foster care is not required. Services include in-home counseling for children and post-adoption parents or guardianship caregivers. Training, referrals, advocacy and support groups are also offered. For more information call 914-740-6225

North East Community Center
51 S Center Street Millerton, NY 12546
(518) 789-4259
info@neccmillerton.org

The North East Community Center seeks to build a healthy, caring, responsive and welcoming community for all who live and visit here. NECC acts as a catalyst for that community vision through its partnerships with other organizations and by offering social, educational, recreational and cultural programs and services to help meet community needs.

Toddler & Youth
Engaging programming for local young people aged toddler through middle school.
Learn More →

Teen
Connecting teens with educational, employment and career resources that enhance their life skills.
Learn More →

Family
Programs and services to empower, connect, and strengthen families.
Learn More →

Community
Services and activities designed to connect resources and people.
Learn More →

Food Access
Connecting families, individuals, and the community to fresh, local, and healthy sources of food.
Learn More →
Family Services brings people together to find the support they need, improving their lives and communities, and building a stronger, safer Hudson Valley.

Program areas:

**Behavioral Health Centers** Family Services assures access for all adults to high-quality behavioral health centers in Dutchess and Ulster counties. Our counseling and medical staff help people find their way towards recovery without stigma.

<table>
<thead>
<tr>
<th>Poughkeepsie Behavioral Health Center</th>
<th>Beacon Behavioral Health Center</th>
<th>Eastern Dutchess Behavioral Health Center</th>
<th>Millbrook Behavioral Health Center</th>
<th>Rhinebeck Behavioral Health Center</th>
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<tbody>
<tr>
<td>230 North Road, Poughkeepsie, NY 12601</td>
<td>223 Main Street, Beacon, NY 12508</td>
<td>7 Market Street, Dover Plains, NY 12522</td>
<td>131 County House Road, Millbrook, NY 12545</td>
<td>91-93 Montgomery Street, Suite 7, Rhinebeck, NY 12572</td>
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<td>845.486.2703 Option 1</td>
<td>845.486.2703 Option 2</td>
<td>845.486.2703 Option 3</td>
<td>845.486.2703 Option 6</td>
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</tbody>
</table>

**Community Safety** Family Services works with individuals who have a history of gun-related, domestic violence, or aggression in their relationships in order to help them learn a healthier approach to the people in their lives and communities. Our programs increase awareness of how belief systems and personal histories can lead to violence, giving these individuals the knowledge and skills to make the changes in their lives that make our communities safer.

**Family Programs** Family Services provides critical support to stabilize families and ensure child safety. Programs are tailored to each individual and include both group and in-home support, as well as supervised visitation and childcare services at Family Court. We also provide referrals to services that supply necessities and access to opportunity for families.

**Prevention** Family Services is a regional leader in programming that increases individual’s awareness and coping skills to reduce sexual violence, gun violence, and substance use. We oversee programs that reach the public in Dutchess, Ulster, Orange, and Westchester counties.

**Victim Services** Family Services provides 24/7 support to victims of violence and other crimes. We are recognized leaders in the community’s response to domestic violence and sexual assault, helping victims understand they are not alone, their safety is a priority, and they have options. Our person centered approach supports survivors’ rights, dignity, healing and self-determination.

**Youth Services** Family Services after school programs emphasize the importance of caring mentorship in safe spaces for youth from elementary to teen. We give youth a sense of belonging in a place where they can develop their athletic, creative, academic, workforce and social skills in fun, supportive, and challenging ways.
MENTAL HEALTH AMERICA OF DUTCHESS COUNTY

All of the Support. None of The Stigma.

253 Mansion Street
Poughkeepsie, NY 12601
845-473-2500
info@mhadutchess.org

Adult Advocacy and Resource Programs
Care Management
CASA: Court Appointed Special Advocates
Chemical Dependency Crisis Center
Children’s Health Home Care Management
Community Residences
Compeer
Custom Workshops
Depression & Bipolar Support Group
ECHO
EMERGE
Family Peer Advocate
Family Visitation
H.O.P.E. for Families
Home & Community Based Services
How to Talk So Kids Will Listen
How to Talk So Teens Will Listen
Incarcerated Youth Family Support
Kids on the Block
Mobile Crisis Intervention Team
P.E.A.C.E.
Parent Well-Being
Parenting Challenging Teens
Parenting Classes During COVID 19
Parenting Explosive Children
Peer Services
Personalized Recovery Oriented Services
Preparing Your Child For School Success
Private
Raising Responsible, Resilient, Self-Sufficient Teens
RESPITE PROGRAM
Sibling Support Group
Sober Supported Housing
Supported Education Program
Supported Housing
Take the Journey: From Resilience to Balance
Teen Challenge Program
The Living Room at Mel’s Place
Vet2Vet: Social Activities
Vet2Vet: Support Groups
Veterans Programs
Your Defiant Child
Intellectual/Developmental Disabilities

Dutchess County All Abilities Program & ThinkDIFFERENTLY

Dana Hopkins, LCSWR
All Abilities Program Director
845-486-3434
dhopkins@dutchessny.gov

Janine Fitzmaurice, LCSW
Early Intervention Official and Director of Preschool Special Education Programs Coordinator of Children with Special Needs Services
(Ages 0-3- Early Intervention; ages 3-5 Pre School)
845-486-2759; TTY: (845) 486-3417
jfitzmaurice@dutchessny.gov

Lorie Drum, RN, BSN
Children & Youth Special Health Care Needs Program
845-486-3542
ldrum@dutchessny.gov

Deborah Disanza, LCSWR
Coordinator of Children & Adolescent Services/CSPOA Coordinator (Ages 5-18/21, depending on the service)
845-486-2768
ddisanza@dutchessny.gov

ThinkDIFFERENTLY

1. www.thinkdifferently.net
2. Acronym list https://www.thinkdifferently.net/acronym-directory/
3. Planning based on age https://www.thinkdifferently.net/important-milestones/
4. ThinkDIFFERENTLY is a Call to Action to provide welcoming, inclusive, and accepting environments to individuals of all abilities and ages, whether it be in school, work, and/or play.
5. Check out the list of events/activities on the home page by scrolling down to the calendar.
6. Check out what we have participated in/hosted here https://www.thinkdifferently.net/about-us/

Eligibility for State Programs
(OPWDD, Children’s Consolidated Waiver, NY Connect)

OPWDD (Office for People with Developmental Disabilities) eligibility via the Front Door
Seeking eligibility for OPWDD is better done sooner than later.

1. Start with calling the local Front Door Office number at 518-388-0398
   a. OPWDD Front Door is the entry point for services provided by the NYS Office for People with Developmental Disabilities (OPWDD) https://opwdd.ny.gov/get-started
2. Then connect with a Care Coordination Organization that will help with the eligibility process. They will help collect the documents needed for eligibility.
   a. The 3 CCOS that serve Dutchess County are:
      - **TRICOUNTY CARE CCO:** 844-504-8400; [www.tricountycare.org](http://www.tricountycare.org) 829 E. 15th St., Brooklyn, NY 11230; or email intake@tricountycare.org
      - **LIFEPlan CCO:** 1-855-LIFEPLN (1-855-543 3756); [http://lifeplancony.com](http://lifeplancony.com) 258 Genesee St., Suite 601; Utica, NY 13502
      - **CARE DESIGN:** 518-235-1888; [www.caredesignny.org](http://www.caredesignny.org) 8 Southwoods Blvd., Suite 110, Albany, Ny 12211 Locally you may contact Jean Dabenigno-Kelly at jdabenigno-kelly@caredesignny.org or at 845-253-1201 x 6426

3. You’ll be asked to attend a Front Door information session. They are available on the internet, and are needed: find a session here: [https://opwdd.ny.gov/get-started/information-sessions](https://opwdd.ny.gov/get-started/information-sessions)

4. If someone is older, and retrieving such documents seems “impossible”, reach out to the Front Door local office to gain information on what can be done to help support the eligibility process.

**What services can OPWDD provide for you and/or your family member?**

- Comm hab; where a worker comes to your home and provides support around daily living skills, socialization, etc.
- Respite; where a worker comes to your home, or when the individual is brought to specified location to receive supports while the primary caretaker/parent/guardian receives a break (respite).
- Vocational support; where an individual receives support while learning vocational skills
- CSIDDD (Crisis Services for Intellectual and/or Developmental Disabilities); where clinical professionals assist individuals, families, and/or other providers support in helping an individual with complex needs. They can help create support plans to aide an individual during a trying time.
- Day Hab; an adult day program service, where an individual can engage in site based skill building, or community based skill building in areas such as learning, social skills, minimal vocational skills, and other daily living skills.
- Recreation clubs through a few providers.

**Children’s Home & Community Based Consolidated (HCBS) Waiver,** also known as Children’s Waiver Services, [https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/overview.htm](https://www.health.ny.gov/health_care/medicaid/redesign/behavioral_health/children/overview.htm) At times, this program is a better option for youth with complex medical needs/are medically frail in place of OPWDD services until adulthood.

**Contact- CYES** (Child Youth Evaluation Services) for assessment for eligibility for the Consolidated Children’s Waiver Services at 833-333-2937.

- Children’s Consolidated Waiver is only available until age 21.
- Can have both the Children’s Consolidated Waiver and OPWDD eligibility, however only 1 can be active. If/When found eligible for OPWDD they would basically need to choose which programs/services they want.
- Merger of all Children’s Waiver Services included Bridges to Health
- Many youths transition to OPWDD eligibility when they hit age 21 after receiving Consolidated Children’s Waiver Services. (OPWDD eligibility process still needs to be sought, it is not automatic)

**Children and Youth with Special Health Care Needs (CYSHCN) for ages 0-21**

CYSHCN is a statewide public health program that provides information and referral services for health and related resources to families of CYSHCN.

CYSHCNHSS (Children & Youth Special Health Care Needs Support Services) also offers financial assistance for medically and financially eligible children between the ages of 0-21. The youth/family must have inadequate private insurance, or no health insurance. (“Funded by the New York State Department of Health using federal Health Resources and Services Administration Title V funding. The opinions, results, findings and/or interpretations of content contained therein are the responsibility of the Contractor and do not
necessarily represent the opinions, interpretations, or policy of the State or Federal funding agency.”

Contact the Dutchess County DBCH Public Health Nursing office for more information at 845-486-3419.

NYConnects https://www.nyconnects.ny.gov/ serves older individuals and individuals of all ages with disabilities (an alternative if someone is not found eligible for OPWDD and needs minimal support services). Cannot be combined with OPWDD services. They can help individuals, families, caregivers, and professionals connect to such services that include everyday activities (cooking, cleaning, bathing, bill pay, etc.), care giving, social life, health needs.

1. Dutchess County NY Connects; https://www.dutchessny.gov/Departments/Aging/OFA-NY-Connects.htm Email: ofa@dutchessny.gov ; 114 Delafield Street, Poughkeepsie, NY 12601; (845)-475-3511

2. Westchester Independent Living Center; 84 Cannon Street, Poughkeepsie, NY 12601; (914)-589-2941; https://www.wilc.org/ny-connects-no-wrong-door/ or Toll-Free Referral line at 866-715-4700

Early Intervention and Preschool Special Education Services

Early Intervention (EI) for ages 0-3
https://www.dutchessny.gov/Departments/DBCH/Early-Intervention-Program.htm

Early Intervention: The Early Intervention Program provides supports to families to help their child grow and develop, and to help them support and promote their child’s development. Children are referred to Dutchess County EIP services due to suspected or diagnosed developmental delay or disability. Email healthinfo@dutchessny.gov or call 845-486-3518

Preschool Special Education for ages 3-5
Children can be referred to Preschool Special Education (PSE) through the child’s school district of residence. Eligibility is determined by the school district CPSE (Committee for Preschool Special Education) which would include children with known or suspected developmental delay or diagnosed disability.
Preschool Special Education Forms (dutchessny.gov)
Please contact your local school district CPSE for more information.

Dutchess County Early Intervention Official is Janine Fitzmaurice, LCSW
Dutchess County Department of Behavioral and Community Health, 85 Civic Center Plaza, Suite 106, Poughkeepsie, NY 12601; Phone: (845) 486-2759; Fax: (845) 486-3554; TTY: (845) 486-3417
jfitzmaurice@dutchessny.gov

NYS Family Guide to Early Childhood Services (prenatal to 5 years old) Cheat Sheet
Coordinator of Children and Adolescent Services, Debbie Disanza, LCSWR
We help make connections to Behavioral Health resources in Dutchess County for youth ages 5-21. If you have questions about services in the community and/or accessing the most appropriate resource for your family and/or child, we can help with guidance and navigation. ddisanza@dutchessny.gov or calling 845-486-2768

Children’s Single Point of Access (CSPOA), Debbie Disanza, LCSWR
We receive CSPOA (Children’s Single Point of Access) applications when a child’s mental health has impacted their daily functioning abilities. Applications are reviewed and processed; referrals and recommendations are made to partner agencies, such as Astor. By accessing the most appropriate supports and services we can reduce hospitalizations and RTF (residential) placements. Our goal is to strengthen and empower children and families so they can lead safe and productive lives in their home communities. ddisanza@dutchessny.gov or calling 845-486-2768

Educational/Vocational/Transitional Services

Transition Coordinator - Community Based Services http://commbasedservices.org/
CBS is an OPWDD approved (along with some non-certified OPWDD programs) agency that has a grant from Dutchess County for a Transitions Coordinator (individuals must have an intellectual or developmental disability, but do not have to be OPWDD eligible for this, however they will be encouraged to apply for eligibility if they meet criteria). The Transition Coordinator will help individuals and their families navigate the transitional school age years (15-21) for appropriate programs and services through school and for transition into adulthood. Jennifer Havrilla; Transition Coordinator, Community Based Services; 3 Fields Lane, North Salem, NY 10560; (914) 236-1128; jhavrilla@commbasedservices.org

Taconic Resources for Independence (TRI) https://taconicresources.org/
1. Special Education Advocacy (SEA) https://taconicresources.org/special-education-advocacy/ The link to register for a SEA https://hipaa.jotform.com/21171460854155
2. Mobile Benefits Counselor to aid families and individuals (18 and older) with understanding and obtaining benefits they are entitled to https://taconicresources.org/mobile-disability-benefits-counseling/

School Transitional Services: Contact the school CSE (Chair for Special Education) or the child’s guidance counselor to discuss.
1. A request to discuss an IEP/504 plan or to review their IEP for an extension for them to remain in High School until 21-if slated to graduate before age 21 and can benefit remaining in school.
2. Consider a request for a school to work program in the additional year(s). (ask your district if they have this program)
3. Request a referral to NYS ACCES-VR http://www.acces.nysed.gov/vr for vocational support- see more information below.
   • If your child does not have an IEP or 504 Plan you may request, in writing to the school’s CSE, a review to see if your child is eligible for either an IEP or 504 plan.

Join Dutchess Community College’s Think Ahead program to develop job skills and life skills while enjoying a college experience! Classes are held on Poughkeepsie campus. Each year, late Winter/Early Spring applications for the following Fall Semester are posted. 8-10 individuals are chosen to participate in ThinkAHEAD each year.

**What you need before you apply:**

- Willing to engage in work experiences or audit credit-bearing classes, in addition to attending 9 hours of Think Ahead classes a week.
- Seeking skills to prepare for gainful employment.
- Living at home, independently or in a certified setting.
- Able to arrange transportation to DCC’s Poughkeepsie campus.
- Able to cover basic expenses including:
  - Books/supplies
  - Optional commuter meal plan is available at extra cost.
- You’re at least 18 years old and a resident of Dutchess County.
- You have OPWDD eligibility and will be enrolled in the Home & Community Based Services Medicaid (HCBS) waiver at the time of application.
- You have a life plan or an Individual Services Plan (ISP) that supports program course/goals.
- You’ve had a vocational evaluation, like a school to work program or pre-vocational assessment.
- You have achieved a minimum of 1 hour of unsupervised time.
- You’ve graduated or have been separated from a secondary school program.

Questions? thinkahead@sunydutchess.edu

**ACCES VR** [http://www.acces.nysed.gov/vr](http://www.acces.nysed.gov/vr) for vocational support

1. If the individual is in school, the school district can complete the ACCES VR referral.
2. There is a youth and student transitional services section on their website; [http://www.acces.nysed.gov/vr/student-and-youth-transition-services](http://www.acces.nysed.gov/vr/student-and-youth-transition-services)
3. For individuals out of school, contact ACCES VR directly. Adult Career and Continuing Education Services | NYS Education Department
   a. ACCES VR also provides Adult Education services.

**Vocational Programming outside of ACCES VR** - please note that students in school may receive minimal, if any, vocational support unless they are in a school to work program. This is because the vocational supports do not want to take away from education.

1. Dutchess One Stop (soon changing name to Dutchess Works): [https://www.dutchessonestop.org/](https://www.dutchessonestop.org/)
   a. Youth One Stop [https://www.chamberfdn.org/leadership-programs/youth-one-stop-job-training/](https://www.chamberfdn.org/leadership-programs/youth-one-stop-job-training/) this is through the Dutchess County Workforce Investment Board [https://www.dcwib.org/node/25](https://www.dcwib.org/node/25)
   b. Local businesses seeking more information about the County’s “Think Jobs” efforts, including the benefits of hiring the disabled and other resources, can contact Dutchess One Stop Career Center at info@dutchessonestop.org or (845) 349-4634
2. Smart Staffing Group [https://www.smartstaffinggroup.com/](https://www.smartstaffinggroup.com/)
   a. They have a Pre-Employment Transition Services Program. Contact Tracy Jones at tracy@smartstaffinggroup.com [https://www.smartstaffinggroup.com/services/workforce-development-services/](https://www.smartstaffinggroup.com/services/workforce-development-services/)
   b. They also now work closely with Youth One Stop (see above). Contact Leo Ramirez at leonardo@smartstaffinggroup.com
3. **ARC of Greater Hudson Valley**, aka ARC GHV (formerly ARC of Dutchess)- is connected to a number of local high schools conducting a school to work program. [https://arcghvny.org/programs/school-to-work-and-transition-service.html](https://arcghvny.org/programs/school-to-work-and-transition-service.html); Contact Joan Szczerba at jszcerba@arcghvny.org or at (845) 635-8084 X 21149; also connected to ThinkJOBS

4. **Astor Services- Vocational Case Management (VCM) Program**- ages 18-26- Must be a Dutchess County resident and interested in learning skills to obtain a job. [Vocational Case Management | Astor Services | …Because every child deserves a childhood. | …Because every child deserves a childhood.](https://astorservices.org) Contact Stephanie Hilerio

Tel: (845) 489-4667 or email shilerio@astorservices.org

**National programs for employment and education**

5. **Employment First/US Department of Labor** [https://www.dol.gov/agencies/odep/initiatives/employment-first](https://www.dol.gov/agencies/odep/initiatives/employment-first) Employment First is a national systems-change framework centered on the premise that all individuals, including those individuals with the most significant disabilities, are capable of full participation in Competitive Integrated Employment (CIE) and community life. Under this approach, publicly-financed systems are urged to align policies, regulatory guidance, and reimbursement structures to commit to CIE as the priority option with respect to the use of publicly-financed day and employment services for youth and adults with significant disabilities.

6. **Workforce Recruitment Program** [https://www.dol.gov/agencies/odep/program-areas/employers/workforce-recruitment-program](https://www.dol.gov/agencies/odep/program-areas/employers/workforce-recruitment-program) Every year, the WRP connects federal and select private-sector employers nationwide with highly motivated college students and recent graduates with disabilities eager to demonstrate their skills and abilities in the workplace through internships and permanent jobs.

7. **Entry Point! American Association for the Advancement of Science** [Entry Point! | American Association for the Advancement of Science (aaas.org)](https://www.aaas.org) The objective of the program is to encourage and develop talent among undergraduate and graduate students with disabilities who have demonstrated an interest in pursuing a STEM career.

8. **JAN- Job Accommodation Network** [www.askjan.org](http://www.askjan.org) The Job Accommodation Network (JAN) is the leading source of free, expert, and confidential guidance on workplace accommodations and disability employment issues.

**Driver’s License Assistance:**

1. There is a drivers evaluation section with [ACCES VR](http://www.acces.nysed.gov/vr/44000-driver-evaluation-and-training-policy)

2. **Driving with Autism** [https://autismdriving.com/about/](https://autismdriving.com/about/) "Driving with Autism: Driver Readiness Webinars." This 8- part webinar series is taught by a live, virtual expert instructor and focuses on the very specific training needs of autistic individuals. The series focuses on one topic per week and teaches it in a way that is easy to digest and gives students the space to process the information before we move on. Our goal is to help individuals know the expectations of learning to drive and going over concepts that most driver schools do not cover like sensory needs. We want them to obtain their license! - Please note this is not a driving class, but a prep class for what to expect when one gets behind the wheel.

**Guardianship and Financial Supports/Services**

**Guardianship** In New York State, when a person turns 18 years old, they are assumed to be legally able to make decisions for themselves. This means that no other person is allowed to make personal, medical, or financial decisions for them.

If you are concerned about the well-being of an intellectually or developmentally disabled person who is 18 or over (or about to turn 18), you may be considering a court appointed guardian. There are 2 types of guardianship in NYS.

- **An Article 17-A Guardian** is someone who is appointed by a Surrogate Court judge to help protect the interests of an intellectually or developmentally disabled adult and make decisions for them, when they are unable to do so for themselves. For more information please visit: [https://nycourts.gov/courthelp/Guardianship/17A.shtml](https://nycourts.gov/courthelp/Guardianship/17A.shtml)
  - Please note that Dutchess County Surrogate’s Court may appoint a Guardian Ad Litem Attorney for your child during the Article 17A guardianship process. There could be fees associated with this Ad Litem Attorney. Requesting a financial hardship waiver is not inappropriate, however paperwork does need to be submitted to the Guardian Ad Litem for them to formulate the fee.

- **Article 81 Guardianship.** A more specific guardianship [https://nycourts.gov/courthelp/Guardianship/AIP.shtml](https://nycourts.gov/courthelp/Guardianship/AIP.shtml)

- **Supported Decision Making** [https://sdmny.org/](https://sdmny.org/) Supported decision-making (SDM) is a now well recognized practice by which people with intellectual and developmental disabilities (IDD) are able to make their own decisions with the support of trusted persons in their lives and retain all their legal and civil rights.
  - NYS is moving more in the direction of Supported Decision Making over guardianships.
Financial Supports/Services

1. NY ABLE Accounts: https://www.mynyable.org/ These allow someone to earn money and keep their benefits without penalties. P


3. Taconic Resources for Independence: Mobile Benefits Counselor to aid families and individuals with understanding and obtaining benefits they are entitled to. https://taconicresources.org/mobile-disability-benefits-counseling/ (for individuals 18 and older).
   - Taconic Resources holds workshops on SSI and Medicaid throughout the year. Check out their calendar here https://taconicresources.org/events/

BEHAVIORAL AND COMMUNITY HEALTH

National Institute of Mental Health

Dutchess County 24/7 Crisis Services HELPLINE

CALL or TEXT HELPLINE
845-485-9700

CALL Toll Free
877-485-9700

What we offer:
- Immediate crisis response
- Emergency mental health counseling by phone or text
- Help understanding mental health services and programs in our County

Mobile Crisis Intervention Team

The Mobile Crisis Intervention Team includes caring mental health professionals who can go directly to a person in crisis to help prevent a situation from getting worse, see what the person needs, and connect them to services that can help them right away.

To connect to the Mobile Team, CALL or TEXT Dutchess County HELPLINE 24/7/365 at 845-485-9700 or call toll-free at 877-485-9700.
The Brain and Body Coalition is on a Mission to remind the community of a basic truth: The brain is part of the body. When it comes to our Health, we must think of it as a whole. In doing this we help remove the stigma behind Mental Health Conditions from our Children in the BIPOC Communities and those around them. Our goal is to offer the tools to achieve wellness and provide free trainings so that YOU can be more equipped to understand Mental Health Conditions. When we remember the Brain is part of the Body we can achieve Wellness. Now more than ever we need to take care of our whole self, feel comfortable speaking about Mental Health Conditions and have the ability to recognize and understand what a mental health emergency is. When we are able to do this we are better able to take care of ourselves and those around us. It really is simple the Brain is part of the Body. It is What it Is.
What is the Stabilization Center?

The Stabilization Center is a 24/7 community crisis response hub where people of all ages can connect immediately with an integrated team of clinical counselors, peer specialists, and behavioral health professionals, as well as to our local community's health & human service providers, to address any mental health, addiction, or social determinant of health needs.

The Stabilization Center is designed to:

- Reduce hospital ER visits, inpatient admissions, & readmissions
- Reduce criminal justice involvement due to under-addressed behavioral health issues
- Achieve the “Triple Aim” for Dutchess County’s crisis response system
  I. Improved care delivery & customer satisfaction
  II. Better health outcomes
  III. Reduced public costs
- Create a welcoming gateway to Dutchess County’s broader health and human services system

The Stabilization Center is 100% voluntary. People can walk in on their own, or be brought by law enforcement on crisis intervention calls.

Why do people come to us?

People come to us when they’re experiencing a “crisis” — overwhelming feelings of emotional distress — for any of the following reasons:

- Acute Psychiatric Symptoms
- Suicidal Ideation
- Adverse Thought or Behavior Patterns
- Trauma and its Lasting Adverse Effects
- Addiction & Chemical Dependency
- Intoxication (Sobering Space Available)
- Living With Chronic Health Issues
- Strained Relationships (Family, Friends, etc.)
- Social Isolation
- Poverty & Economic Stress

People come to us for engagement built around customer service and person-centered communication.

People come to us for an environment where everyone feels safe and comfortable — fully trauma-informed & responsive.

People come to us for the mutuality of our peer staff, who have had similar experiences and can empathize with them.

People come to us for our philosophy that all people can find their own pathways to recovery and wellness.

What do we offer our guests?

Whole Health Assessments
Motivational Interviewing & De-escalation
Peer Support & Engagement

Crisis Counseling
Person-Centered Care Planning
Recovery & Wellness Education

Direct Connections to Outside Services
Advocacy
Follow-up to Ensure Quality Outcomes

An Integrated Partnership

People USA
Astor Services for Children & Families

Dutchess County Government
MHA of Dutchess County

230 North Road | Poughkeepsie, NY 12601
Call or Text HELPLINE (845) 485-9700

peopleUSA
Outpatient Behavioral Health Services

Astor Outpatient Clinics provide counseling, psychiatric services, and family advocacy to youth (ages 2-26) and their families using a strengths-based approach. Our interdisciplinary team includes child psychiatrists, psychologists, psychiatric nurse practitioners, nurses, social workers, mental health counselors, and family advocates. First time clients can walk in between 9 am - 5 pm (see below for individual hours of operation).

The Astor team has an expertise in a variety of evidence-based treatment services designed to integrate the complex and co-occurring needs of youth and families. The following is a list of the services available within the clinic:

• Family, Individual and Group Therapy
• Crisis Intervention & Safety Planning
• Psychiatric Services & Medication Management
• Psychological Testing
• Substance Abuse Screening & Treatment
• Treatment of Youth who cause sexual harm
• Family Advocacy

Astor’s Outpatient Clinics accept insurance and Medicaid. Clients without insurance can utilize a sliding-scale fee.

DUTCHESS COUNTY ASTOR OUTPATIENT CLINICS:

Beacon Outpatient Clinic
223 Main St, Beacon, NY 12508
(845) 838-4920 | Mon., Wed., Fri. 9-5pm; Tues. & Thurs. 9-9pm

Poughkeepsie Outpatient Clinic
46 Lincoln Ave, Poughkeepsie, NY 12601
(845) 471-6004 | Mon.-Thurs. 9-8pm and Fri. 9am-5pm

Hyde Park Outpatient Clinic
Children’s Medical Group, Suite 2
4252 Albany Post Rd, Hyde Park, NY 12538
(845) 233-5935 | Mon.-Thurs. 9-8pm and Fri. 9am-5pm

Dover Outpatient Clinic
6423 Rt. 55, Wingdale, NY 12594
(845) 350-3010 | Mon.-Thurs. 9-8pm and Fri. 9am-5pm

Rhinebeck Outpatient Clinic
187 E. Market Street, Rhinebeck, NY 12572
(845) 871-1535 | Mon.-Thurs. 9-8pm and Fri. 9am-5pm
Private Outpatient Behavioral Health Services

Organizations providing individual, couples, family and group psychotherapy along with psychiatric evaluations and medication management. Please check to ensure that they accept your insurance.

Also check https://www.psychologytoday.com to find private outpatient services for a detailed list of mental health professionals in your area that accept your insurance.

Nuance Health – Behavioral and Mental Health Care
https://www.nuvancehealth.org

Spectrum Behavioral Health –
https://spectrumbehavioralhealthny.com

514 Haight Avenue, Arlington, NY 12603 (845) 485-3506
Hours: M – F (9am – 5pm). Sat (9am – 3pm)

798 U.S. 9 Suite A Fishkill, NY 12524 (845) 897-2384
Hours: Tu, W, F (9am – 5pm)

Southern Dutchess Behavioral Group, LLC
https://www.sdutchessbg.com

1285 Route 9 Suite 7B Wappingers Falls, NY 12590
Call (845) 632-2939 or email Dutchessbehavioral@gmail.com to schedule an appointment
English and Spanish provider options

Mid-Hudson Behavioral Health Group, LLC
https://midhudsonbhg.com

942 NY-376, Wappingers Falls, NY 12590
(845) 226-6585
Hours: M – Thursday (9am – 7pm) Fridays (9am – 2pm) Saturdays as needed

PM Pediatric Care: Behavioral Health
https://pmpediatriccare.com

Children and young adults ages 5 – 26 years old for non-emergency mental health. For more information and to request an appointment use the website listed above.
Abilities First, Inc.

Children
BIRTH - 21 YRS
For children with disabilities that live with their families, we bring services to the home and the community. These services are delivered by trained Abilities First staff members, typically in a one-to-one ratio. The selected staff member comes to the home to provide support and care in the home (Respite) or provide skill building activities in the home or out in the community (Community Habilitation). Family members are encouraged to take part in selecting staff members and scheduling activities.

Adults
21+ YRS
For adults with disabilities that live with their families at home or on their own in the community, we bring services to the home and the community. These services are delivered by trained Abilities First staff members, typically in a one-to-one ratio. The selected staff member comes to the home to provide support and care in the home (Respite) or provide skill building activities in the home or out in the community (Community Habilitation). People receiving services and their family members are encouraged to take part in selecting staff members and scheduling activities.

To receive Home and Community Services, children and adults must be authorized for services through the New York State Office for People with Developmental Disabilities (OPWDD). Some Home and Community Services also require enrollment in the Medicaid Waiver.

For people who qualify, there is no cost for these services.

For all general inquiries, to be directed to the appropriate department or unsure of where to start, please contact:
167 Myers Corners Road, Suite 202
Wappingers Falls, NY 12590
845.485.9803
Fax 845.485.5234
info@abilitiesfirstny.org
Hours: 8:00 a.m. – 4:00 p.m
The Arc of the Greater Hudson Valley, NY

SERVICES AVAILABLE TO CHILDREN WITH A DEVELOPMENTAL DISABILITY:

FAMILY SUPPORT SERVICES:

- **FAMILY REIMBURSEMENT** ~ Provides financial assistance to families that will offset expenses associated with caring for their family member. Families can request assistance paying for items not covered by Medicaid or private insurance.
- **OVERNIGHT RESPITE** ~ Overnight care provided in private homes by qualified, trained staff. These homes have a room solely designated for this purpose and the child does not share. Children may receive up to fourteen nights a calendar year.
- **RESPITE REIMBURSEMENT** ~ Reimbursement of fees incurred for respite services provided for care of their family member.
- **SCHOOL VACATION RESPITE** ~ Child care during times when the schools are on vacation. The bulk of services will be provided in the summer, however will not be limited to same. These services will be recreational in nature.
- **SIBSHOP** ~ Provides opportunities for brothers and sisters of children with developmental disabilities to obtain peer support and education within a recreational environment.

HCBS WAIVER SERVICE:

- **RECREATION RESPITE** ~ Group activities that provide social and recreational opportunities. These activities generally occur weekday evenings and weekend days.
- **INDIVIDUAL RESPITE** ~ Care provided to children either in their home or in the community. These services provide families with much needed free time. They also assist in forming new relationships.
- **COMMUNITY HABILITATION** ~ Individually tailored supports that assist with skills related to living in the community. Skill acquisition in areas such as socialization, activities of daily living, etc.

SERVICES AVAILABLE TO CHILDREN WITH A SERIOUS EMOTIONAL DISTURBANCE:

FAMILY SUPPORT SERVICES

**OVERNIGHT RESPITE** ~ Overnight care provided in private homes by qualified, trained staff. These homes have a room solely designated for this purpose and the child does not share.

**IN-HOME RESPITE** ~ Care provided to children either in their home or in the community. These services provide families with much needed free time. They also assist in forming new relationships.

Anyone can make a referral for Clinic services, including the person seeking a service for themselves. Information about Poughkeepsie Clinic services and the referral process can be obtained by calling 845-471-8876 x 146 or by emailing Director: Christine Henning chenning@arcdutchess.org

Poughkeepsie Clinic Location
8 Industry Street
Poughkeepsie, NY 12603
Department of Behavioral and Community Health

CHILDREN’S SINGLE POINT OF ACCESS (C-SPOA)

Identifies children/adolescents (5-21) with the greatest risk of placement outside of the home as a result of serious behavioral health issues and provides timely access to an array of supports based on the identified need of the child/adolescent and the family.

C-SPOA Services and Eligibility

Care Coordinator: The goal is to link the individual/family to community supports. To help build on the child's strengths and improve their coping skills. There are a limited number of slots for this service. It is available to families that hold private insurance.

Health Home Care Coordination: Medicaid Service Coordination for children from (5-21) that meet qualifying conditions. Acuity level is determined by care management agency that family is referred to.

Community Residence (CR): We make appropriate contacts to expedite a youth’s application.

Residential Treatment Facility (RTF) applications are reviewed and forwarded to NYS OMH committee for determination.

*These are a few of the criteria that a child/adolescent needs to meet to be eligible:*
- Diagnosis of designated emotional disturbance
- Extended impairment in functioning with severe symptoms

Every application is screened and reviewed. The committee will make individualized recommendations for other appropriate community supports and services.

Go to Mental Health Services /Children’s SPOA.
https://www.dutchessny.gov/Departments/DBCH/Mental-Health-Services.htm

Deborah Disanza, LCSW-R
C-SPOA COORDINATOR
230 North Road Poughkeepsie, New York 12601
(845) 486-2768 ● Fax: (845) 486-2829
ddisanza@dutchessny.gov

Children’s Health Home of Upstate New York (CHHUNY)

Abbott House: Irvington, NY (CHHUNY)
Contact: Filomena LoRusso, Cell #: (914) 843-7080
(914) 591-7300 ext. 13020
florusso@abbotthouse.net
Specializing in working with children’s mental health issues, complex trauma and attachment disorders.

Astor Services for Children & Families: Poughkeepsie, NY (CHHUNY)
Contact: Denise Brown, (845) 452-2372 ext. 120
hhreerrals@astorservices.org
Specializing in work with children from birth to age 21, enrolled in Medicaid with SED diagnosis or two chronic medical conditions.

Children’s Home of Poughkeepsie:
Poughkeepsie, NY (CHHUNY)
Makayla Prasiecki, (845) 452-1420 ex 2031
mptasienski@childrenshome.us
Care Managers specialize in working with children in foster care, child welfare, SED and children’s mental health.
**Green Chimneys:** Brewster, NY (CHHUNY)
Contact: Erin Lemon, (845) 279-2995 ext. 707
elemon@greenchimneys.org
Specialize in working with children that have mental health issues, SED and special needs children, bilingual care managers and 24/7 hotline available to all families.

**Mental Health America, Dutchess County:** Poughkeepsie, NY (CHHUNY & CHCC)
Contact: Cody Gonzalez, (845) 473-2500 x3020
cgonzalez@mhadutchess.org
Care managers that specialize in working with children and families that are experiencing disruptions due to mental health issues and residential instability.

**Rehabilitation Support Services (RSS):** Goshen, NY (CHHUNY & CHCC)
Contact: Marcia Gallucci, (518) 231-2016
mgallucci@rehab.org
Specializing in psychiatric and substance abuse disorders, transitional age youth, child welfare and SED.

**The Children’s Village:** Newburgh, NY
Contact: Seth Mazzella, Cell# 914 564-1744
health homererreferrals@childrensvillage.org
Specializing in working with children with SED, foster care, delinquency, and complex trauma.

**Berkshire Farm Center:** Poughkeepsie, NY
Contact: Brittany Leonforte, (845) 303-5048
bleonforte@berkshirefarm.org
Specializes in work with children that have SED, chronic health conditions and LGBTQ.

**Children’s Health Network:** Suffern, NY
agency contact #: (845)369-4058
Contact: Amy Campanella (845) 323-5145
acampanella@chn4ny.com
Specializes in work with the medically fragile children

**Liberty Post:** Goshen, NY
Agency #: (845) 458-8661
Contact: Jessica Gonzalez (845) 699-0431
jgonzalez@liberty-resources.org
Specializes in young children 0-10 years that may have early intervention / special education needs

**Community Healthcare Collaborative (CHCC)**

**Skyward health/Community HealthCare Collaborative (CHCC):** Amenia, NY (CHCC)
Contact: Sophia Huang, (914) 570-8648
shuang@sunriver.org
Specializing in chronic health conditions, diabetes, obesity, hypertension, and caring for your mental health/wellness when managing chronic issues.

**Mental Health America, Dutchess County:** Poughkeepsie, NY (CHHUNY & CHCC)
Contact: Cody Gonzalez, (845) 473-2500 x1363
cgonzalez@mhadutchess.org
Care managers that specialize in working with children and families that are experiencing disruptions due to mental health issues and residential instability.

**Rehabilitation Support Services (RSS):** Goshen, NY (CHHUNY & CHCC)
Contact: Marcia Gallucci, (518)231-2016 / Alexa Limato (845)551-6792
mgallucci@rehab.org / almato@rehab.org
Specializing in psychiatric and substance abuse disorders, transitional age youth, child welfare and SED.
Astor Enhanced Coordinated Children’s Services Initiative (ECCSI)

Contact: Katie Castell, LCSW-R (845) 430-9861

ECCSI is a Dutchess County funded process intended to facilitate collaboration between families and service providers in order to meet each family’s unique needs. The goal of the ECCSI is to prevent out of home placement of children between the ages 0-18. Pregnant Women are also eligible. Families must reside in Dutchess County and ECCSI services are provided at no cost to the families. Family members can directly self-refer and must be involved with more than one community service. Caretakers and youth who have criminal charges pending and/or are already involved in DCFS Preventive Programming are ineligible.

ECCSI Goals include: • Increasing each individual family’s knowledge, access, and participation in community-based services • Assisting families to navigate successfully multiple systems and providers

Astor High Fidelity Wraparound (HFW)

Contact: Kimberly Connolly Phone: (845) 417-4517

The High-Fidelity Wraparound (HFW) is an evidence-based model of care coordination that uses a highly structured, team-based, family-centered management process. The process involves intensive, individualized planning and managing for children and youth (ages 12-21) with serious social, emotional, or behavioral concerns.

The children and youth served by HFW are involved in multiple child service systems, such as behavioral health, child welfare, juvenile justice, and special education. The family is provided with weekly services from the HFW Team, consisting of a Care Manager, Family Peer Advocate, and Youth Peer Advocate. In utilizing this wrap-around approach, several positive outcomes are possible such as sustained familial cohesion and stabilization, improved academic performance, and lower rates of hospitalization and residential treatment.

Astor Serving Youth in Their Communities (SYNC)

Contact: Trish Luchnick, Director of Family Driven Care Phone: (845)554-1365 x112

Serving Youth in Their Communities (SYNC) offers an array of the new state plan services which can be provided in a youth’s home, school, and other community-based locations. These services are tailored to meet the behavioral and emotional health needs of each child. In partnership with families, SYNC is dedicated to keeping children with behavioral health difficulties in their communities and current school placements through early intervention thereby avoiding more intensive and even out of home treatments. Through supportive skill-building and clinical services, SYNC helps to build a strong foundation so that youth and families can be active and productive members of their communities.
HOSPITAL DIVERSION

Astor Dutchess Intensive Day Treatment (IDT)
Phone: 845-486-4944

A transition program requiring local school district referral operated in Poughkeepsie through Astor and DC BOCES. This program is for students in crisis and can provide stabilization through a more intense therapeutic environment, prevent hospitalization or provide support following a hospitalization. The IDT program is five days a week with daily group therapy, individual therapy, three hours of academic tutoring and a planned gradual transition back to the home school. There is a middle and high school 30 day program for students ages 13 and over and a 60 day program for children ages 7 through 12 years.

Astor Home-Based Crisis Intervention Program (HBCI)
Phone: 845-554-1365

The Astor Home-Based Crisis Intervention Program (HBCI), designed to prevent psychiatric hospitalization or out of home placement, is an intensive, short-term crisis intervention service and family education program. Crisis intervention, home-based assessment & treatment planning, psycho-education, family & individual therapy, care management & referral services are provided by our interdisciplinary staff.

Therapists are available to families’ by phone 24-hours a day, 7 days a week, to respond to a crisis situation. Referrals to Astor's HBCI Program are accepted from psychiatric hospital emergency services, schools, children's mental health providers, family members, as well as other public agencies working with children.

Astor Adolescent Partial Hospitalization Program (PHP)
Phone: 845-554-1091

PHP offers a short-term intensive treatment program designed to keep adolescents in the community, decrease problematic symptoms, and prevent psychiatric inpatient hospitalization. PHP uses Dialectical Behavioral Therapy (DBT) as the primary evidenced-based treatment model. This program may be used as an initial point of entry into mental health care; as a step up from routine or intensive outpatient services; as a step down from acute inpatient care; or to prevent hospitalization. Services provided by the interdisciplinary team include intensive group, individual, and family therapy, medication management, referral services, discharge planning, crisis intervention, and weekly DBT Caregiver Support Group. Youth also receive 2 hours of education per day through DC BOCES. Program operates Monday through Friday from 8:30-3:30pm with 24 hours, 7 days a week coaching in the event of a behavioral health crisis. Referrals can be made by phone (845-554-1365) to Astor's Partial Hospital Program. An intake/screening appointment will be offered to be held within 48 hours of the phone call.
PSYCHIATRIC INPATIENT

Four Winds Hospital
800 Cross River Road
Katonah, New York 10536
Phone: 1-914-763-8151
Admissions: 1-800-528-6624

Child Treatment - Provides a nurturing, therapeutic, home-like environment integrating the principles of Applied Behavior Analysis, which promotes positive reinforcement for socially appropriate behaviors.

Pre-Teen Treatment - Specialized treatment for patients experiencing emotional and behavioral dyscontrol and a wide range of psychiatric disabilities. Focus on developing social skills, mastering impulse control and promoting healthy communication.

Adolescent Treatment - Specialized treatment and programming for patients with depression, anxiety, mood disorders, impulsive and disruptive behaviors, specialized learning, social and developmental needs. Treatment based on Dialectical Behavior Therapy (DBT) and the Collaborative Problem Solving (CPS) approach to help teens acquire skills to achieve behavioral control.

Adult Treatment - Comprehensive evaluation and specialized treatment for adult patients managing psychosocial stressors and life challenges including: depression, anxiety, psychosis, and co-occurring substance abuse disorders.

Mid-Hudson Regional Hospital of Westchester Medical Center

Mid-Hudson Regional Hospital
241 North Rd, Poughkeepsie, NY 12601
Emergency Psychiatric Care
845-431-8892

Mental Health Services
Outpatient – Children, Adolescents, Adults
845-431-8287

For emergency psychiatric situations the child, adolescent or adult should be taken directly to the Brinn Center at the Emergency Department to receive an emergency assessment to determine the need for hospitalization. Mid-Hudson Regional Hospital has adult inpatient only; all child and adolescents would be referred out of county. Most hospitalizations are short-term, to stabilize and support the child. The hospitals along with the family create a discharge plan for follow-up in the community.
SAFETY AND VICTIM ASSISTANCE

Has anyone threatened to harm you, your family, or a loved one?

Child Abuse Hotline
Reports of suspected child abuse or maltreatment should be made immediately to the New York Statewide Central Register of Child Abuse and Maltreatment.

This hotline operates 24 hours a day, seven days a week, 365 days a year.

Call our Statewide Toll-Free Telephone Number:
1-800-342-3720

If you are deaf or hard of hearing, call TDD/TTY at
1-800-638-5163

OR have your Video Relay System provider call
1-800-342-3720

If you believe that a child is in immediate danger, call 911 or your local police department.

Dutchess County 24-hour texting hotline: 845-485-9700

New York State Adult Domestic Violence Hotlines
English: 1-800-942-6906
Spanish: 1-800-942-6908
NYS Elder Abuse Hotline: 1-800-342-9871
NYS Child Abuse Hotline: 1-800-342-3720

National Domestic Violence Hotline
www.enthelhotline.org
1-800-799-7233
Text: 1-800-787-3224

NYS Mandated Reporters
Mandated reporters are certain professionals mandated by New York State law to report suspected child abuse and neglect to the state hotline, the New York State Central Register (SCR). You do NOT need to know names, ages, or identify of everyone in the home.

- Mandated Reporters should call 311 in NYC or call the SCR's Mandated Reporter hotline directly at 1(800) 635-1522. If the child is in immediate danger, call 911.
Based on a report to the State Central Registry Hotline, Child Protective Services investigates the domestic violence and assesses the need for services, provides crisis intervention and refers for community services.

**Office of Victim Services (OVS)**

800-247-8035 (NYS)

Victims of crime can receive financial compensation for lost belongings, lost wages and other crime related expenses.

**Family Services**

29 N Hamilton St
Poughkeepsie, NY 12601
845.452.1110

Family Services provides 24/7 support to victims of violence and other crimes. We are recognized leaders in the community’s response to domestic violence and sexual assault, helping victims understand they are not alone, their safety is a priority, and they have options. Our person centered approach supports survivors’ rights, dignity, healing and self-determination.

**Family Services Domestic Violence Hotline**

<table>
<thead>
<tr>
<th>Dutchess County</th>
<th>Dutchess County HELPLINE</th>
<th>Ulster County Crisis Intervention</th>
</tr>
</thead>
<tbody>
<tr>
<td>Domestic Violence</td>
<td>845.485.5550</td>
<td>845.338.2370</td>
</tr>
<tr>
<td>Rape Crisis/Crime Victims</td>
<td>845.452.7272</td>
<td>Ulster County</td>
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<tr>
<td>Orange County</td>
<td>Orange County Crisis Intervention</td>
<td>1.888.750.2266</td>
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</tbody>
</table>

**Center for Victim Safety and Support (CVSS)**

CVSS provides 24 hour non-residential, comprehensive services to victims of domestic violence, sexual assault, and other crimes. CVSS also specializes in enhancing the systems response to victims of crime as well as prevention of crimes. We operate under the guidelines of a victim-centered approach, supporting victims’ rights, dignity, autonomy, and self-determination.

All services are free, accessible, and confidential. The Center for Victim Safety and Support serves people of all racial/cultural backgrounds, religions, sexual orientations (lesbian, gay, bisexual, heterosexual), gender identities (men, women, transgender people), abilities, citizenship status and ages.

SERVICES BY CVSS INCLUDE:

1. **24 hour hotlines**: We provide a 24 hour domestic violence hotline and a 24 hour rape crisis/crime victim’s hotline. These hotlines are a resource to community members in need including primary and secondary victims, law enforcement, medical professionals, partner agencies, and other community members in need of assistance. The rape crisis/crime victim’s hotline is also the Dutchess County hotline for human trafficking victims.

2. **Chat Line (NEW SERVICE)**: CVSS advocates are now available by chat to offer information, advocacy, and support to individuals who have been impacted by violence. To access CVSS Chat by cell phone, text 845-583-0800. To access CVSS Chat online, visit www.resourceconnect.com/cvss/chat. The Chat Line is open Monday – Friday from 9:00am – 4:00pm. If you need immediate assistance outside of Chat Line hours, please contact us on our 24 hour hotlines: 845-485-5550 or 845-452-7272.

*If you have reason to believe that someone could be monitoring your activity on a computer, phone, or tablet, you may want to find another device for chat or call us on our 24 hour hotlines.*
3. Advocacy/Accompaniment: Victim Advocates staffed at CVSS are professionals trained to support victims of crime. Advocates offer victims information and referral, emotional support, guidance, and help finding resources. Advocates accompany victims throughout their process including going with them to court, police, social services, hospitals, and other.

4. Counseling: CVSS provides an array of services to help victims through their healing process including 3 months of free trauma counseling and support groups. Therapy or counseling can help people who have experienced trauma make sense of their experiences and feelings, develop plans to stay safe, learn healthy coping skills, and connect with other resources and support.

5. Rape Crisis Services: CVSS Victim Advocates provide rape crisis services and are on-call 24 hours a day, 7 days a week to respond to and accompany sexual assault victims and secondary victims to hospital emergency rooms, police departments and court rooms.

6. Domestic Abuse Response Team: The Domestic Abuse Response Team Project (DART) works to enhance the criminal justice response to domestic violence to increase the accountability of offenders as well as increase safety of victims through coordination of services. DART is an interdisciplinary approach consisting of the Special Victims Bureau of the Dutchess County District Attorney’s Office, DART advocates at CVSS, police officers from each of the DART Police Departments, DART Probation Officers from the Dutchess County Office of Probation and Community Corrections, and the Project Coordinator for the Universal Response to Domestic Violence.

7. High Risk Case Management: CVSS leads the Dutchess County High Risk Response Team. The goal of this project is to reduce lethality in domestic violence cases with the goal of preventing homicide. The High Risk Team is a multidisciplinary group of local professionals that identifies and addresses the most serious and potentially lethal cases of domestic violence in the county.

8. Lethality Assessment Program: CVSS partners with local law enforcement agencies in the Lethality Assessment Program (LAP). LAP consists of an 11-question screening tool, used by law enforcement when responding to a domestic incident and an accompanying referral protocol. The program has established an effective method to connect victims of domestic violence who have the greatest risk of being seriously injured or killed by their abusers to a domestic violence service provider immediately following an abusive incident.

9. Elder Case Management Services: For individuals 60+ who have been the victim of financial exploitation, neglect, psychological abuse, sexual abuse or domestic violence. The goal of the program is to provide early recognition and intervention, intensive case management, community outreach, training and education, and to prevent further instances of abuse.

10. Underserved populations: CVSS is committed to working towards an end to violence in traditionally underserved communities. CVSS provides services for victims with special needs, such as differently-abled, non-English speaking, or hearing impaired. Non-English-speaking domestic violence victims are accommodated by CVSS staff who are fluent in Spanish and by access to 24/7 Language Line services. Additionally, CVSS provides services with an informed understanding of specific needs and challenges of LGBTQ survivors of domestic violence and sexual abuse. CVSS recognizes the barriers that many underserved populations may face when accessing any type of service, so we also offer referrals to allied organizations according to individual needs.

11. Outreach/Education: CVSS provides outreach and education to community members in an effort to spread awareness of domestic violence, sexual assault, and other crimes as well as to make the community aware of victim’s rights and services. We also have a comprehensive intern/volunteer program and provide a 40 hour training course in the NYS Department of Health Rape Crisis Certification for community members.

SNUG
SNUG is an evidence-based street outreach program based on the Cure Violence Model in Chicago, which treats gun violence like a disease by identifying its causes and interrupting its transmission. The program focuses on youth between the ages of 14 and 24 who are at high risk for involvement with gun violence. The SNUG team develops and implements risk-reduction strategies to reduce that involvement with the goal of saving lives and helping individuals turn their lives around.

**Hours & Location**
29 North Hamilton Street, Suite 225
Poughkeepsie, NY 12601
845.452.1110 ext. 3184

**Domestic Violence Offender Project (DVOP)**
The DVOP is an offender-focused, victim-centered strategy which includes tailored interventions based upon different tiers of offending. The DVOP is designed to hold accountable domestic violence offenders in our community who are known to law enforcement with the goal of reducing violence, recidivism, and interrupting the escalation of violence. The DVOP also provides a connection to case management services for offenders. The goal is to establish strong norms against domestic violence while offering offenders’ resources to change their behavior.
Sexual Assault Response Team (SART)

The Sexual Assault Response Team (SART) was developed in 2015 to provide victim-centered, trauma-informed response to sexual violence in our community. This multidisciplinary team is made up of partners including the District Attorney’s Office, the Department of Community and Family Services, Center for Victim Safety and Support, Vassar Brothers Medical Center, Mid-Hudson Regional Hospital and their Forensic Acute Care Team, City of Poughkeepsie Police Department, Town of Poughkeepsie Police Department, Hyde Park Police Department, Dutchess County Sheriff’s Office, New York State Police, Relapse Intervention for Sex Crimes, Bard College, Marist College, the Culinary Institute of America, Vassar College, Dutchess Community College, and other community agencies. Our current goals focus on: implementing trauma-informed training to all of our partners; creating awareness in the community about sexual violence and resources available; and developing a county-wide, victim-centered, trauma-informed protocol for responding to sexual violence.

Administrative Office Located at
29 North Hamilton Street
Poughkeepsie, NY 12601

24 Hour Rape Crisis Hotline
845.452.7272
Kathy Peluso, SART Coordinator
845.452.1110 ext. 3530 kpeluso@familyservicesny.org

Universal Response to Domestic Violence (URDV)

The Universal Response to Domestic Violence Project works to oversee a coordinated community response to domestic violence. Through collaboration with the District Attorney’s Office, Department of Community and Behavioral Health, Department of Community and Family Services, Legal Services of the Hudson Valley, Dutchess County Family Court, Integrated Domestic Violence Court, Dutchess County Probation and Community Corrections, City of Poughkeepsie Police Department, Dutchess County Sheriff’s Office, New York State Police, City of Beacon Police, Family Services’ Center for Victim Safety and Support, Family Services’ Domestic Abuse Awareness Classes, Grace Smith House, and House of Hope come together to form the Project’s Steering Committee. These agency representatives’ partner to implement and maintain the coordinated community response by addressing gaps in the systemic response to domestic violence. To act as a liaison between all agencies, the Project employs a Project Coordinator.

Contact
Keith Hudes
845.452.1110 x3127
khudes@familyservicesny.org

Grace Smith House, INC.

Grace Smith House is a private nonprofit domestic violence agency, which provides both residential and nonresidential services to victims of domestic violence and their children. The mission of Grace Smith House is to enable individuals and families to live free from domestic violence by:
• Providing shelter and apartments, advocacy, counseling and education
• Raising the consciousness of the community regarding the extent, type and seriousness of domestic violence
• Initiating and taking positions on public policies in order to provide options which empower victims of domestic violence

Services include:
24-HOUR HOTLINE
Advocates at our 24-hour crisis hotline can help you assess the danger you are in, create a safety plan for your family and help you understand available options.

ADVOCACY
Advocates can help guide you through processes involving police, courts, social services, employment, housing and more.

FAMILY COURT ADVOCATES
Trained Advocates can help you complete and file orders of protection and petitions.
CHILDREN’S PROGRAMS
A trauma-informed approach to serving children who have been exposed to family violence. Programs take place in our shelter and in our community programs.

CHILD PROTECTIVE SERVICES LIAISONS
Skilled liaisons located at Child Protective Services offer support to victims of domestic violence who are involved with CPS.

EMERGENCY SHELTER
Our 25-bed, family-style secure shelter for individuals and families. Services provided on site.

SAFE PET PROGRAM
We work with the Dutchess County SPCA to provide a safe place for your animals while you seek shelter in our residential program.

TRANSITIONAL HOUSING
Our apartments house survivors transitioning from a short-term shelter stay to an independent living environment. Services provided on site.

SUPPORTIVE COUNSELING
Individual counseling for survivors of domestic violence.

SUPPORT GROUPS
We offer trained advocates to facilitate groups for you and your children, to help acknowledge your experiences and learn non-violent methods of problem-solving.

LATINA OUTREACH Spanish-speaking advocacy and counseling is available.

COMMUNITY EDUCATION & OUTREACH School and community education focused on bullying and relationship violence prevention and intervention. Outreach activities to increase awareness about domestic violence and Grace Smith House services.

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DUTCHESS COUNTY
DEPARTMENT OF COMMUNITY AND FAMILY SERVICES
60 Market Street Poughkeepsie, NY 12601
Agency Telephone: 845-486-3000

Transitional and Supportive Services
- Family Assistance (TANF)
- Safety Net Assistance
- Emergency Aid to Families and to Adults
- Supplemental Nutritional Assistance Program (SNAP)
- Day Care Assistance
- Home Energy Assistance (HEAP)
- Indigent Burial
- Child Support
- Medicaid

Additional Functions
- Special Investigative Unit
- Fair Hearings
- Administrative & Fiscal Services

Children’s Services

<table>
<thead>
<tr>
<th>Division Phone:</th>
<th>845-486-3220</th>
<th>Fax:</th>
<th>845-486-3238</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Hot Lines:</td>
<td>Child Abuse Hotline</td>
<td>800-342-3720</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Child Abuse Hotline for Mandated Sources</td>
<td>800-635-1522</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Justice Center Hotline</td>
<td>855-373-2122</td>
<td></td>
</tr>
<tr>
<td>Division Contacts and Titles:</td>
<td>Amanda McGann-Watson, Director</td>
<td>845-486-3012</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Heather Vosburgh, Assistant Director</td>
<td>845-486-3067</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Marcia Wiley, Quality Assurance Supervisor</td>
<td>845-486-3066</td>
<td></td>
</tr>
<tr>
<td>Hours of Operation</td>
<td>Monday- Friday: 9am – 5pm</td>
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</tbody>
</table>
The Children’s Services Division provides a wide array of services to promote the safety, permanency and wellbeing of Dutchess County children. Services are provided directly by staff members in the division and through contracts with many public and private community agencies. Services address issues including but not limited to substance abuse, mental illness, developmental disabilities, domestic violence, sexual abuse, medical needs, and child care. Contracts for a continuum of foster care services are also maintained, from foster home care through institutional care.

**Children’s Services – Adoption and Home-Finding**

<table>
<thead>
<tr>
<th>Unit Phone:</th>
<th>845-486-3220</th>
<th>Fax:</th>
<th>845-486-3238</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit Supervisor:</td>
<td>Felice Sarmiento, Adoption Supervisor 845-486-3279</td>
<td></td>
<td>Monica Balassone, Home Finding Supervisor 845-486-3085</td>
</tr>
</tbody>
</table>

- Recruits, trains, certifies, and monitors foster/adoptive families on a continuous basis;
- Determines appropriate foster/adoptive home placements for children when these are needed;
- Conducts foster parent, public and adoption home studies.

Often our foster parents become adoptive parents. Others provide temporary care until children are discharged to more permanent living situations. When possible, children can be placed with relatives as foster parents.

To inquire about becoming a foster or adoptive parent, call 845-486-3230 or email fostercare@dutchessny.gov

**Children’s Services – Child Protective Services**

<table>
<thead>
<tr>
<th>Unit Phone:</th>
<th>845-486-3080</th>
<th>Fax:</th>
<th>845-486-3111</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit Supervisors:</td>
<td>Rebecca Andersen, Case Supervisor 845-486-3365</td>
<td></td>
<td>Jade Brown, Case Supervisor 845-486-3079</td>
</tr>
<tr>
<td></td>
<td>Joseph Lansang, Case Supervisor 845-486-3275</td>
<td></td>
<td>Diane Malone, Case Supervisor 845-486-3383</td>
</tr>
<tr>
<td></td>
<td>Laurie Miller, Case Supervisor (CAC) 845-486-6501</td>
<td></td>
<td>Heather Stickle, Case Supervisor 845-486-3396</td>
</tr>
<tr>
<td></td>
<td>Tom Tait, Case Supervisor 845-486-3277</td>
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</table>

- Investigates reports of alleged child abuse or maltreatment received through the State Central Register (SCR) 24 hours per day seven days per week;
- Offers/arranges services when needed for families through the Department’s own programs and community service providers to ensure child safety and reduce the risk of future abuse or maltreatment;
- Participates in the Dutchess County Multidisciplinary Investigative Team at the Child Advocacy Center, to conduct investigations with law enforcement regarding allegations of sexual abuse and serious physical abuse of children.

**Children’s Services – Foster Care**

| Unit Supervisors | Jackie Sessa, Case Supervisor 845-486-3065 | Phone | 845-486-3095 |
|                 | Vanessa Stuart, Case Supervisor |     |             |

- Ensures safe, nurturing temporary care for each child in foster care or Article 10 placement with relatives, with the goal of return to family if possible, adoption if the family cannot be reunited, or preparation for independent living or discharge to another appropriate resource as is appropriate for each child;
- Ensures that all foster children receive the medical, developmental, educational and mental health services they require;
- Works with birth parents of children to arrange services and resolve issues that brought their children into foster care so that children may safely return home.

**Children’s Services – Institutional Care and Detention**

<table>
<thead>
<tr>
<th>Unit Phone:</th>
<th>845-486-3220</th>
<th>Fax:</th>
<th>845-486-3238</th>
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</table>

- Other Specifics about Business Hours
  
  Child Protective Services case managers and supervisors provide on call coverage 24 hours per day, 365 days per year to investigate reports of Child Abuse or Neglect made to the New York State Central Register Child Abuse Hotline.
- Arranges for and supervises non-secure and secure detention placements when Family Court remands youth to detention;
- Arranges for voluntary foster care placements for Dutchess County children and families when necessary;
- Locates, coordinates and supervises placement of children in all levels of foster care;
- Provides case management to children placed in therapeutic foster home, group home or institutional settings to address their emotional, developmental or medical needs.

Children’s Services – Safe Harbour

<table>
<thead>
<tr>
<th>Office Phone:</th>
<th>845-249-4878</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cell (call/text):</td>
<td>914-475-3589</td>
</tr>
<tr>
<td>24 hr. Victim Hotline:</td>
<td>845-452-7272</td>
</tr>
<tr>
<td>Fax:</td>
<td>845-454-0129</td>
</tr>
</tbody>
</table>

- Assists in identifying victims of labor and sex trafficking and coordinating trauma informed services
- Provides case management for youth up to the age of 21, who are suspected of being trafficked or are at high risk of being exploited
- Access to services to support the immediate safety needs of youth (food/clothing/shelter)
- Provides presentations to youth on various topics including Human Trafficking, Internet Safety, Sexting and Sextortion
- Facilitates Prevention Education Programs for high school and middle school youth
- Assists families with referrals to supportive services
- Provides community and professional presentations on Human Trafficking

Youth Services

<table>
<thead>
<tr>
<th>Division Phone:</th>
<th>845-486-3664</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fax:</td>
<td>845-486-3288</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Division Head and Title:</th>
<th>Assistant Commissioner for Youth Services</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Karmen Smallwood, 845-486-3129</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:karmen.smallwood@dfa.state.ny.us">karmen.smallwood@dfa.state.ny.us</a></td>
</tr>
<tr>
<td>Sr. Youth Worker</td>
<td>Corinne Lesko, 845-486-3664</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:corinne.lesko@dfa.state.ny.us">corinne.lesko@dfa.state.ny.us</a></td>
</tr>
</tbody>
</table>

| Business Hours: | Monday - Friday 9am – 5pm |

Youth Services staff members provide free, confidential short term supportive services for youth residing in Dutchess County ages 4 to 21 years. Assistance includes:
- Direct services for youth and families to help problem solve personal, family or school difficulties;
- Advocacy to ensure youth rights are respected;
- Referrals to find additional help;
- Education to teach coping skills plus presentations to community or school groups on youth issues.

The Division administers New York State Office of Children and Family Services (OCFS) grant funding to promote positive youth development, increase youth developmental assets and decrease juvenile delinquency. The Division is also responsible for providing youth empowerment opportunities in the community, increasing public awareness of youth issues, and enhancing community resources for children and youth through inter-agency collaborations. The Division also oversees the Path To Promise initiative, a multi-year effort to ensure all young people in Dutchess County, from birth to age 19, have the assets they need to achieve their fullest potential as they grow into young adults.
Other Services Provided by Contracts with Community Agencies Include:

**Abbott House**
Intensive Home Based Preventive Services

**Astor Services for Children & Families**
Intensive Home Based Preventive Services
Enhanced Coordinated Children’s Services Initiative (ECCSI).

**Berkshire Farm Center**
Non-secure detention services
Dutchess Pathways Preventive Services

**Child Abuse Prevention Center**
Child Advocacy Center Coordination
Supportive Parenting Program

**Dutchess County Department of Behavioral and Community Health**
A co-located Public Health Nurse (PHN)

**Family Services, Inc.**
Crime Victims & Domestic Violence Services

**Grace Smith House**
Two domestic violence liaisons located in Children’s Services who provide direct client services, training and consultation for division staff regarding domestic violence issues

**Hudson River Housing, River Haven Shelter**
Respite services for youth

**JFC Consulting**
Medical consultation on child abuse cases.

**Lexington Center for Recovery**
Two co-located substance abuse professionals

**Office of Probation and Community Corrections**
Various preventive services to meet the needs of youth alleged or designated to be Persons In Need of Supervision (PINS) and/or Juvenile Delinquents (JDs), to avoid the need for detention or out-of-home placement

**Wendy’s Wonderful Kids**
A dedicated recruiter committed to finding freed youth who have been in foster care over two years permanent adoptive families

**Westchester Institute for Human Development**
Child sexual abuse medical examination

**Youth Advocate Programs, Inc.**
Preventive and mentorship services to youth aged 12-17 who are juvenile justice involved or returning home from institutional care

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**Families First Court Initiative**

*Katelynn van Zutphen*
Clinical Coordinator
kvanzutphen@nycourts.gov

*Kate Wurmfeld*
Director of Family Court Programs
kwurmfeld@nycourts.gov

Families First strives to improve the way Family Court responds to the needs of adolescents (ages 12-18) and their families. Our goals are to:

- Keep youth out of congregate settings, or if already in placement, help them return to their family/community as soon as possible.
- Increase communication and collaboration between families, attorneys, Department of Children and Family Services, Probation, service providers, and the Court.
- Promote strong and resilient families through trauma-responsive practices and interventions.

**The Families First Clinical Coordinator**
will provide trauma-responsive and developmentally-informed support throughout the court process with expert knowledge in adolescent development and community services that are available to provide support. The Clinical Coordinator will be there to support the whole family in navigating complicated legal and social service systems.

**A Targeted Service Plan**
created by the family and the Families First Court Team, connects the family to services that will meet the specific needs of the case. The Coordinator will ensure that expectations are manageable and promote success.

**Specialized Providers for Adolescents**
from community-based organizations that are supportive, flexible, and aware of the stress that court involvement has on families, will be recommended for each youth.

**Monthly Clinical Conferences**
will allow the family to have an active role in planning with everyone involved, including the parent and child attorneys, and anyone else that may be a support for the family members.

**The Dedicated Families First Judge**
will lead with a trauma-responsive judicial approach and ensure more frequent court appearances so that a family's progress can be noted more often than traditional appearances.

**Support and Advocacy for Increased Contact**
if appropriate and applicable, the Coordinator will advocate for increased contact or visitation to strengthen relationships and support reunification.

**An Emphasis on Repairing Parent-Child Relations**
is a goal of the Families First when things have happened to harm the relationship.

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**EMERGENCY FINANCIAL ASSISTANCE & SNAP**

SNAP - Supplemental Nutrition Assistance Program helps low-income working people, seniors, and the disabled to put healthy food on the table. SNAP benefits are issued electronically on a monthly basis. SNAP eligibility is based on household income, household size, and other factors. For secure, fast, and confidential service you can log onto:

[www.mybenefits.ny.gov](http://www.mybenefits.ny.gov) or you can also apply in person at Dutchess County Department of Community and Family

*For more specific information, visit the DCFS office at 60 Market St., Poughkeepsie, or call 486-3000.*

Services locations:

DCFS Beacon  
223 Main Street, Beacon, NY 12508  
Tel: (845) 838-4800, Fax: (845) 838-4888  
M-F 9 a.m. – 5 p.m.

DCFS Eastern Dutchess Government Center  
131 County House Road, Millbrook, NY 12545  
Tel: (845) 677-5532, Fax (845) 677-5508  
M-F 9 a.m. – 5 p.m.

DCFS Main Office  
60 Market Street, Poughkeepsie, NY 12601  
Tel: (845) 486-3000, Fax: (845) 486-3232  
M, T, Th, F 8:30 a.m. – 5 p.m.  
Wednesdays – emergencies only

The Dutchess County Department of Community and Family Services provide assistance with the costs of housing, medical care, food and other emergency needs, with eligibility based on income and medical need. There are a variety of programs, with different eligibility requirements. Financial assistance may also include work requirements, participation in a treatment program or the filing of a support petition.
SOCIAL SECURITY INCOME AND DISABILITY INSURANCE

**Supplemental Security Income (SSI)**
877-405-6747 or 800-772-1213
SSI is a program that pays monthly benefits to eligible individuals with disabilities who have limited income and assets. Eligibility requirements must be met and the process is lengthy. Persons eligible for SSI are also eligible for Medicaid and Food Stamps. This program is available to children and adults. For a child, it is based on the parent’s income until they are 18, then only the child’s income and assets are considered.

**Social Security Disability Insurance (SSDI)**
877-405-6747 or 800-772-1213
SSDI is a program that pays monthly benefits to adults who become disabled and have worked long enough to meet the “work credits” requirement. It is also available to children who were disabled before the age of 22 and whose parents are retired, disabled or deceased.

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DUTCHESS COUNTY OFFICE OF PROBATION AND COMMUNITY CORRECTIONS

**PINS (Persons In Need of Supervision)**
50 Market Street
Poughkeepsie, NY 12601
845-486-2600

What behavior indicates that a parent should consider filing a PINS petition?

It is important to seek help early, before your child nears the age of 18. If your child is engaging in any of the following behaviors, you may wish to consider filing a PINS complaint through the Dutchess County Office of Probation and Community Corrections:

- Running away
- Truancy
- Frequently breaking curfew
- Frequently defiant - not responding to parental authority
- Drug and alcohol use

Of course, many youth display some of these behaviors from time to time, especially during adolescence. However, if your child is frequently or habitually engaging in these behaviors and you believe that he or she is beyond your control, a PINS complaint is one course of action to consider. Sometimes counseling and other family supports can help improve the situation. River Haven offers counseling and emergency housing for runaway teens or teens that can benefit from a “cooling off” period. Another option is to request an Enhanced Coordinated Children’s Services Initiative (ECCSI) Network meeting (see page 43).

How do I file a PINS complaint, if this is what I decide to do?

If you decide to file a PINS complaint, you may contact the Office of Probation and Community Corrections at 845-486-2600 for an appointment to discuss your concerns. If a PINS complaint is decided upon, a probation officer will gather information about your child. As the parent/complainant, you have the right to withdraw the complaint at any time. However, if a school or other party files against your child, they may request court intervention if they believe the matter has not been successfully resolved.
Dutchess County Juvenile Fire setter (J-FIRE) Intervention Response and Education 845-486-3994

The Dutchess County J-FIRE Program provides a comprehensive, non-punitive, multidisciplinary approach to address the problem of juvenile fire setting by early identification, assessment, education, and intervention on the effort to protect lives and property. J-FIRE uses an evidence-based assessment process that helps determine the level of risk as well as educational strategies for children and families. In collaboration with firefighters, police and probation officers, and mental health clinicians, the J-FIRE program services are available to youth ages 3-17 to improve safety for the families in Dutchess County. To make a referral call or email jfire@dutchessny.gov and an Intervention Specialist will follow up for an appointment to meet.

Astor Services for Children & Families Probation Based Services

Juvenile Risk Intervention Services Coordination (J-RISC) is a community-based service offered through Dutchess County’s Department of Community Corrections and Probation. The program offers Functional Family Therapy to youth who are identified as high-risk for Family Court involvement and/or juvenile detention or placement. J-RISC utilizes an intensive team intervention approach. The team includes a Probation Officer dedicated to the J-RISC assigned youth, a Probation employed Case Manager, and an Astor clinician specifically trained in the evidence-based model, Functional Family Therapy (FFT).

Megan (Meg) Wright mwright@astorservices.org 845-204-5223

ADDITIONS (USE, ABUSE & RECOVERY SERVICES)

Lexington Center for Recovery

<table>
<thead>
<tr>
<th>PAGE PARK CLINIC</th>
<th>MAIN STREET CLINIC</th>
<th>WAPPINGERS FALLS</th>
<th>DOVER PLAINS</th>
<th>MILLBROOK</th>
</tr>
</thead>
<tbody>
<tr>
<td>41 Page Park Drive</td>
<td>412 Main Street Poughkeepsie, NY</td>
<td>942 Rte. 376 Wappinger’s Falls, NY</td>
<td>7 Dover Village Plaza Dover Plains, NY 12522</td>
<td>135 County House Road 845.486-2703</td>
</tr>
<tr>
<td>Poughkeepsie, NY</td>
<td>845.486.8880</td>
<td>845.765.2366</td>
<td>845.444.2333</td>
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Lexington’s Mission is to assure that the needs of individuals, families and those in the community affected by substance use disorder are addressed through a holistic approach to recovery, with the recognition that healing comes within a loving circle of support. We provide innovative programming to address the daunting challenges facing this population. We strive to provide quality community-based, client-centered services to those affected by substance use disorder no matter when or where the need arises.

WALK IN ASSESSMENT HOURS:

- Page Park: 41 Page Park Dr. Poughkeepsie, NY 12603/845-486-2950/ Mon - Wed- Fri 9am-10:30am & 1-3pm
- Main Street: 412 Main Street, 2nd floor, Poughkeepsie, NY 12601/845-486-8880/ Tuesday & Thursday 1pm-2:30pm
- Southern Dutchess: 942 Route 376 Wappingers Falls, NY 12590/845-765-2366/ Tuesday 5pm- 7pm & Friday 9am-2:30pm
Turning Point at Mid-Hudson Regional Hospital is dedicated to providing hope and support to those individuals and their families whose lives have been affected by chemical dependency. We enter into partnerships with our patients, staff and referents to provide the highest level of care through service, communication and clinical excellence. Our goal is to facilitate the total recovery of the individual and family by teaching sobriety in the most effective and respectful manner possible.

The interdisciplinary treatment team at Turning Point consists of clinicians highly skilled in the field of chemical dependency and mental health treatment. Therapeutic alliances are established early in order to facilitate effective treatment planning. Patient and referent satisfaction surveys reveal that our patients consistently value the individualized treatment approach we provide.

**Peer Support Groups**

- **Alcoholics Anonymous of Dutchess County** – 845-452-1111 [ny-aa.org](http://ny-aa.org)
- **Narcotics Anonymous of Dutchess County** – 845-431-9011 [www.na.org/meetingsearch](http://www.na.org/meetingsearch)
- **NYS Smoker's Quitline** 866-697-8487 [www.nysmokefree.com](http://www.nysmokefree.com)
- **Al-Anon** [https://al-anon.org/](https://al-anon.org/) 24/7 Meeting information 888-425-2666.
- **Alateen** [https://al-anon.org/](https://al-anon.org/) 24/7 Meeting information 888-425-2666

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**Dual Recovery Anonymous**

P.O. Box 8107
Prairie Village, Kansas, 66208
draws@draonline.org

We address the issues of mental health and chemical dependence in a peer-led open group environment.

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**Council on Addiction Prevention & Education (CAPE)**

807 Rte. 52 Room 028 Fishkill, NY 12524
845- 765-8301 x100

CAPE specializes in prevention – the key ingredient to wellness. The agency provides evidence-based education and counseling to provide the tools to build healthier individuals, families and communities. The Council develops programming to suit the needs of the client/organization.
Arms Acres
75 Seminary Hill Rd, Carmel, NY 10512
1-888-227-4641
Local Phone: 845-225-3400

With 179 inpatient beds licensed by New York State OASAS to provide inpatient detoxification (on a medically supervised unit) and inpatient rehabilitation, Arms Acres services are offered to adult. The multidisciplinary treatment team includes physicians, psychiatrists, nurse practitioners, nurses, certified alcoholism and substance abuse counselors, social workers, family specialists and activities specialists. Treatment includes Relapse Prevention, Dual Focus groups, Medication Assisted Treatment, a weekly Family Program, Equine Assisted Therapy, and Therapeutic Fitness/Recreation. The program follows evidence based Trauma Informed Clinical approaches and utilizes the Seeking Safety and Cognitive Behavioral Therapy models of treatment.

Resources for youth

ABOVE THE INFLUENCE – www.abovetheinfluence.com
This site gives facts to teens that help them stand up to negative influences, such as the pressure to use drugs and alcohol.

The Cool Spot gives kids 11–13 years old facts about alcohol use, its effects, and tips for handling peer pressure. Created by the National Institute on Alcohol Abuse and Alcoholism.

JUST THINK TWICE – www.justthinktwice.com
This site for young people gives information about drugs and their consequences. Created by the U.S. Drug Enforcement Administration (DEA).

NIDA FOR TEENS – http://teens.drugabuse.gov
Teens can learn about drugs, get advice from other teens, watch educational videos, and play brain games. There are sections for teachers and parents. The National Institute on Drug Abuse (NIDA) created the site.

STUDENTS AGAINST DESTRUCTIVE DECISIONS (SADD) – www.sadd.org
SADD wants to stop the things that can happen because of bad decisions, especially those involving underage drinking, drug use, impaired and risky driving, and teen violence and suicide.

TEENS.SMOKEFREE.GOV – http://teens.smokefree.gov
This site helps teens understand the decisions they make. A free text messaging app provides encouragement. There is also a toll-free quitline number at 1-800-QUIT-NOW. Website courtesy of the National Cancer Institute.

Resources for parents

Depending on the age and maturity of your children, you may wish to share links in this section with them.

ASSOCIATION OF RECOVERY SCHOOLS – www.recoveryschools.org
This group of recovery high schools helps students succeed in education and recovery.

ASSOCIATION OF RECOVERY IN HIGHER EDUCATION – www.collegiaterecovery.org
This group’s aim is to support students in recovery who are attending college.
COMMUNITY ANTI-DRUG COALITIONS OF AMERICA (CADCA) – www.cadca.org
CADCA is an organization helping make communities safe, healthy, and drug free.

U.S. DRUG ENFORCEMENT ADMINISTRATION (DEA) – www.dea.gov

EASY-TO-READ DRUG FACTS – www.easyread.drugabuse.gov
NIDA created this simple site with pictures and videos to help make it easier to learn about drugs, addiction, treatment, and prevention. The website can also read each page out loud.

GET SMART ABOUT DRUGS – www.getsmartaboutdrugs.com
This site has valuable drug education and prevention resources for parents, educators, and caregivers. Information is provided by the DEA.

NATIONAL COUNCIL ON ALCOHOLISM AND DRUG DEPENDENCE, INC. – www.ncadd.org
Find information on alcohol and drug addiction, including how to find help in your area.

NATIONAL INSTITUTE ON ALCOHOL ABUSE AND ALCOHOLISM (NIAAA) – www.niaaa.nih.gov
NIAAA offers pamphlets, fact sheets, and brochures about alcohol-related issues on its website. To learn more about preventing alcohol misuse among college students, go to www.collegedrinkingprevention.gov.

NATIONAL INSTITUTE ON DRUG ABUSE (NIDA) – www.nida.nih.gov
NIDA brings the power of science to research about drug use and addiction. The website features a section for parents and teachers, as well as a section for students and young adults.

NATIONAL SUICIDE PREVENTION LIFELINE – www.suicidepreventionlifeline.org
This crisis hotline is for many issues, not just suicide. Call 1-800-273-TALK (8255) toll free if you feel sad, hopeless, or suicidal; if you are concerned about a friend or family member; if you have been bullied; or if you need mental health treatment referrals. Funded by the Substance Abuse and Mental Health Services Administration.

OFFICE OF NATIONAL DRUG CONTROL POLICY (ONDCP) – www.whitehouse.gov/ondcp
ONDCP staff advise the president on U.S. drug control. They also produce a National Drug Control Strategy to address illicit drugs, as well as crimes and health issues related to drugs.

OPERATION PREVENTION – www.operationprevention.com
The DEA and Discovery Education have joined forces to combat the epidemic of prescription opioid misuse and heroin use nationwide. Operation Prevention’s mission is to educate students through virtual field trips, interactive activities, and digital lesson plans on the true impacts of opioids and kick-start lifesaving conversations in the home and classroom.

PARTNERSHIP FOR DRUG-FREE KIDS (PDFA) – www.drugfree.org
PDFA is a nonprofit organization that helps parents and caregivers prevent, intervene in, and find treatment for drug and alcohol use by their children. PDFA maintains a Parents Toll-Free Helpline (in English or Spanish) at 1-855-DRUGFREE (1-855-378-4373). It also provides a toolkit for parents who are seeking treatment for their child (www.drugfree.org/wp-content/uploads/2012/04/treatment_guide-2014.pdf).

SMOKEFREE.GOV – www.smokefree.gov
This website can help you or a loved one quit smoking. It supports your immediate and long-term needs as you quit smoking and learn to stay a non-smoker. Also, you can call the toll-free quitline number at 1-800-QUIT-NOW. Courtesy of the National Cancer Institute.

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION – www.samhsa.gov
SAMHSA oversees and administers programs on mental health, drug abuse prevention, and drug treatment. To download or order SAMHSA publications, go to www.store.samhsa.gov.

THE NATIONAL PARENT TEACHER ASSOCIATION (PTA) – www.pta.org
This national organization works with groups that benefit the health and safety of children. The website lets you find a chapter or learn about organizing a group in your area.

**LGBTQ+**

![Rainbow Heart]

**Dutchess County Pride Center**
710 South Drive, Suite 200
Hopewell Junction, NY 12533
(Building 710 in the iPark 84 complex)
845.380.6549 (Text)
845.440.3430 (Voice)
dcpridecenter@gmail.com

**Dutchess County Pride Center** is a safe space for LGBTQ+ individuals and their families, including youth to meet and socialize. Our goal is to improve the health, safety, and well-being of the entire LGBTQ+ community in Dutchess County.

We support, educate, and advocate for all members of the LGBTQ+ community, including LGBTQ+ youth and young adults through outreach, support groups, and social events.

**GLSEN, Inc.**
110 William Street, 30th Floor,
New York, NY 10038
info@glsen.org
212-727-0135

Every student has the right to a safe, supportive, and LGBTQ-inclusive K-12 education. We are a national network of educators, students, and local GLSEN Chapters working to make this right a reality.
PFLAG envisions a world where diversity is celebrated and all people are respected, valued, and affirmed inclusive of their sexual orientation, gender identity, and gender expression.

By meeting people where they are and collaborating with others, PFLAG realizes its vision through:

- Support for families, allies and people who are LGBTQ
- Education for ourselves and others about the unique issues and challenges facing people who are LGBTQ
- Advocacy in our communities to change attitudes and create policies and laws that achieve full equality for people who are LGBTQ.

Hudson Valley LGBTQ Community Center
300 Wall Street Kingston, New York 12401
845-331-5300
http://www.lgbtqcenter.org
Ester Rosheger Youth Outreach Coordinator  E.Roshenger@lgbtqcenter.org  845-331-5300 x 210

Assists Lesbian, Gay, Bisexual, Transgender, Inter-sexed, Queer, and Questioning individuals and their families and friends through support, education and advocacy; please call for group information.

**Basic Definitions: Sexual Orientation, Gender Identity and Expression (SOGIE)**

**SEXUAL ORIENTATION** Describes to whom a person is sexually attracted. Some people are attracted to people of a particular gender; others are attracted to people of more than one gender. Some are not attracted to anyone.

**Asexual** - not sexually attracted to anyone and/or no desire to act on attraction to anyone. Does not necessarily mean sexless. Asexual people sometimes do experience affectional (romantic) attraction.

**Bisexual** - attracted to people of one’s own gender and people of other gender(s). Two common misconceptions are that bisexual people are attracted to everyone and anyone, or that they just haven’t “decided.” Often referred to as “bi.” See also Pansexual/Fluid and Queer.

**Gay** - generally refers to a man who is attracted to men. Sometimes refers to all people who are attracted to people of the same sex; sometimes “homosexual” is used for this also, although this term is seen by many today as a medicalized term that should be retired from common use.

**Lesbian** - a woman who is attracted to women. Sometimes also or alternately “same-gender-loving woman” or “woman loving woman.” See also Gay. Pansexual/Fluid - attracted to people regardless of gender. Sometimes also or alternately “omnisexual” or “polysexual.” See also Bisexual and Queer.

**Questioning** - one who may be unsure of, reconsidering, or chooses to hold off identifying their sexual identity or gender expression or identity.

**Queer** - traditionally a derogatory term, yet reclaimed and appropriated by some LGBTQ individuals as a term of self-identification. It is an umbrella term which embraces a matrix of sexual preferences, gender expressions, and habits that are not of the heterosexual,
heteronormative, or gender-binary majority. It is not a universally accepted term by all members of the LGBT community, and it is often considered offensive when used by heterosexuals. Straight - attracted to people of the “opposite” sex (see below); also sometimes generally used to refer to people whose sexualities are societally normative. Alternately referred to as “heterosexual.”

GENDER IDENTITY AND EXPRESSION The ways in which a person identifies and/or expresses their gender, including self-image, appearance, and embodiment of gender roles. One’s sex (e.g. male, female, intersex, etc.) is usually assigned at birth based on one’s physical biology. One’s gender (e.g. male, female, genderqueer, etc.) is one’s internal sense of self and identity. One’s gender expression (e.g. masculine, feminine, androgynous, etc.) is how one embodies gender attributes, presentations, roles, and more.

Androgyny - The mixing of masculine and feminine gender expression or the lack of gender identification. The terms androgyne, agender, and neutrois are sometimes used by people who identify as genderless, non-gendered, beyond or between genders, or some combination thereof.

Cisgender - A gender identity that society considers to “match” the biological sex assigned at birth. The prefix cis- means “on this side of” or “not across from.” A term used to call attention to the privilege of people who are not transgender.

Crossdresser - Cross-dressing refers to occasionally wearing clothing of the “opposite” gender, and someone who considers this an integral part of their identity may identify as a crossdresser (note: the term crossdresser is preferable to transvestite and neither may ever be used to describe a transsexual person). Cross-dressing is not necessarily tied to erotic activity or sexual orientation.

Genderqueer/Third Gender/Gender Fluid - These terms are used by people who identify as being between and/or other than male or female. They may feel they are neither, a little bit of both, or they may simply feel restricted by gender labels.

Intersex - A general term used for a variety of genetic, hormonal, or anatomical conditions in which a person is born with a reproductive or sexual anatomy that doesn’t seem to fit the typical definitions of female or male. Some intersex individuals identify as transgender or gender variant; others do not. (Note: hermaphrodite is an obsolete term that is not currently considered appropriate.)

Transgender - First coined to distinguish gender benders with no desire for surgery or hormones from transsexuals, those who desired to legally and medically change their sex, more recently transgender and/or trans has become an umbrella term popularly used to refer to all people who transgress dominant conceptions of gender, or at least all who identify themselves as doing so. The definition continues to evolve.

Transsexual - The term transsexual has historically been used to refer to individuals who have medically and legally changed their sex, or who wish to do so. Most transsexual people feel a conflict between their gender identity and the sex they were assigned at birth. Other labels used within this group are MtF (male-to-female) or trans woman, and FtM (female-to-male) or trans man.

Two-Spirit – A person who identified with the Native American tradition of characterizing certain members of the community as having the spirit of both the male and female genders.

OTHER COMMONLY USED TERMS

Biphobia - Aversion of and/or prejudice toward the idea that people can be attracted to more than one gender, and/or bisexuals as a group or as individuals, often based on negative stereotypes of bisexuality and the invisibility of bisexual people.

Coming Out – The process of acknowledging one’s sexual orientation and/or gender identity or expression to oneself or other people.

Gender Binary - A system of classifying sex and gender into two distinct and disconnected forms of masculine and feminine. It can be referred to as a social construct or a social boundary that discourages people from crossing or mixing gender roles, or from creating other third (or more) forms of gender expression. It can also represent some of the prejudices which stigmatize people who identify as intersex and transgender.

Heterosexism - The presumption that everyone is straight and/or the belief that heterosexuality is a superior expression of sexuality. Often includes the use of power of the majority (heterosexuals) to reinforce this belief and forgetting the privileges of being straight in our society.

Homophobia - Negative attitudes and feelings toward people with non-heterosexual sexualities; dislike of, or discomfort with, expressions of sexuality that do not conform to heterosexual norms.
**Internalized Oppression** - In reference to LGBTQ people, internalized oppression is the belief that straight and non-transgender people are “normal” or better than LGBTQ people, as well as the often-unconscious belief that negative stereotypes about LGBTQ people are true.

**LGBTQ** - An acronym for lesbian, gay, bisexual, transgender, and queer. This is currently one of the most popular ways in U.S. society to refer to all people who are marginalized due to sexual orientation and/or gender identity, although other letters are often included as well to represent identities described above.

**Transphobia** - Negative attitudes and feelings toward transgender individuals or discomfort with people whose gender identity and/or gender expression do not conform to traditional or stereotypic gender roles.

**OLDER YOUTH/YOUNG ADULT**

**Astor Vocational Case Management**

205 South Avenue – Suite 100
Poughkeepsie, NY 12601
Stephanie Hilero 845-901-7716

A program designed to assist Dutchess County youth with significant emotional challenges between the ages of 18-26 in transitioning into the workforce. The youth must reside in Dutchess County and meet at least one of the following criteria: youth in foster care; currently or previously in mental health treatment; classified emotionally disturbed by the Committee on Special Education and transitioning from school to work; transitioning out of the Dutchess County Jail.

**The Mediation Center**

205 South Avenue #200
Poughkeepsie, NY 12601
(845) 471-7213

Offers alternative dispute resolution services for youth and for parents and children (Parent/Child Mediation) as well as special education/ early intervention mediation.

**Taconic Resources for Independence, Inc.**

82 Washington St, Suite 214, Poughkeepsie, NY 12601
845-452-3913

Information about community resources of interest to persons with disabilities; provides referral and advocacy services.
**ACCES-VR (Adult Career and Continuing Education Services-Vocational Rehabilitation)**

845-452-5425

Adult Career and Continuing Education Services - Vocational Rehabilitation (ACCES-VR) offers access to a full range of employment and independent living services that may be needed by persons with disabilities through their lives. Through its administration of vocational rehabilitation and independent living programs, VR coordinates policy and services relating to:

- Transition youth services for high school students and youth up to age 25 with disabilities from school and post school to adult services.
- Vocational rehabilitation services for working age individuals with disabilities.
- Independent living services for people with disabilities of all ages.
- Business services for hiring a qualified diverse workforce.

**Marist College – Upward Bound Program**

845-575-3258

Provides high school students who have the ability to do well academically, but require additional academic and counseling assistance, to help prepare them for college life.

**DC BOCES Programs**

*Phone: 845-486-4800*

*Fax: 845-486-4981*

Provides vocational and educational services to youth from school age to 21 as well as to adult learners; BOCES HSE Classes are offered free, day and evening, in Beacon, Poughkeepsie, Dover Plains and Red Hook. Classes prepare adults for the HSE exam.

**Dutchess Community College HSE Program**

53 Pendell Road, Poughkeepsie, NY 12601

845-790-3590

For individuals who have dropped out of school, reached 16 by July of the given year, and is seeking college admission.

https://www.sunydutchess.edu/continuingeducation/hse.html

https://www.sunydutchess.edu/continuingeducation/esl.html

**Cornell Cooperative Extension 4-H Youth Development**

845-677-8223

Dutchess County 4-H is a collection of programs that provide youth, ages 5-19, with the mentoring and support to grow and thrive regardless of their background, interests and abilities.

**PROS: Personal Recovery Oriented Services**

451 Fishkill Avenue, Beacon, NY 12508

845-831-2124

PROS stands for Personalized Recovery Oriented Services. It is a comprehensive program for individuals with severe and persistent mental illness. The goals are to improve functioning, reduce inpatient utilization and emergency services, reduce contact with the criminal justice system, increase employment, attain higher levels of education and secure housing.
Dutchess County One Stop
191 Main Street
Poughkeepsie, NY 12601
Phone: (845) 249-4634
Monday-Friday 8:30am-5:00pm
Contact: Antoinette Barcelona antoinette@dcworks.org

Our mission is to contribute to Dutchess County’s economic growth by supporting the needs of employers and job seekers through resources and services offered in a true One Stop environment that proudly works cooperatively with community agencies. The Career Center is part of the nationwide system of one-stop centers, also known as an American Job Center. We provide a full range of assistance to job seekers under one roof. Established under the Workforce Investment Act, and reauthorized in the Workforce Innovation and Opportunities Act of 2014, the centers offer career counseling, job listings, workshops, linkages to training option, and similar employment-related services. Customers can visit a center in person or connect to the center’s information online.

Job Corps
800-733-5627

Job Corps’ mission is to educate and train highly motivated young people for successful careers in the nation’s fastest-growing industries.

TEEN PREGNANCY

Astor Enhanced Coordinated Children’s Service Initiative
Katie Castell 845-430-9861 kcastell@astorservices.org

Pregnant teens are offered a family driven process that strengthens support services, collaborates between service providers, community service linkages to increase protective factors

The Center for the Prevention of Child Abuse: The Young Parenting Program
35 Van Wagner Road, Poughkeepsie, New York 12603
845-454-0595
info@thecpca.org

The Young Parenting Program is a confidential case management program designed to build parenting skills for any pregnant or parenting youth 13-21 in Dutchess County. We provide case management for our clients tailored to their individual needs while focusing on self-sufficiency through goal setting for their education, employment, and parenting. Our program provides pregnancy prevention in local high schools through peer discussion groups and fosters a nurturing environment for any teen that is pregnant and looking for support.
Early Childhood Services are available to pregnant teenagers. Services offered during weekly home visits include prenatal education, support and referrals.

**CARE-NET**
226 Church St, Poughkeepsie, NY 12601
845-471-9284

Offers free and confidential assistance to pregnant and parenting teens and young adults. Services provided include counseling, referrals and resources. Spanish speaking staff is available.

**Emergency Housing & Assistance**

**Hudson River Housing, Inc.**
313 Mill St, Poughkeepsie, NY 12601
845-454-5176

**Emergency Housing for Adults**
Webster House Overnight Emergency Housing (the Pods)
Are you experiencing homelessness and in need of housing tonight?
We offer overnight emergency housing 365 nights a year. To access housing at this time, please come to 150 North Hamilton Street in Poughkeepsie by 6:30pm.
Webster House offers overnight emergency housing for residents of Dutchess County ages 18+ after a brief screening. Meals, showers, and laundry facilities are available. All guests are expected to abide by a general set of rules of good behavior. Guests are expected to meet with a care manager to address the reasons for their homelessness and develop a plan focused on independent living and permanent housing.

For more information please call (845) 452-0019

**Emergency Housing for Families**
Gannett House at Hudson River Lodging
Gannett House offers emergency housing for families. To access Gannett House, you must first visit the Dutchess County Department of Community and Family Services to request housing assistance.
The Gannett House program provides meals and limited transportation, along with support services to families dealing with homelessness. All families placed in the program work with a care manager to access community resources and transition to more stable housing. We cannot accept walk-ins at Gannett House.
For more information please call (845) 452-0019

**Emergency Housing for Youth**
River Haven Youth Shelter
Emergency housing and support services for youth who are running away or experiencing homelessness and young people who can otherwise benefit from short-term or respite housing due to family conflict or emergency, risk of court placement, or other issues. The River Haven Shelter is certified by New York State to house youth under 18.
Staff are available 24/7 to handle requests for housing, and provide related services including: referrals, information, counseling and crisis intervention for youth and their families.

For more information or assistance, please call (845) 454-3600

### After-Hours Emergency Placement
Families who find themselves homeless outside of the hours when Dutchess County Department of Community and Family Services staff are available should contact the After-Hours Emergency Placement (AHEP) program.
Through AHEP, Hudson River Housing staff will assist families in finding emergency housing until DC DCFS is open, at which point they must meet with DC DCFS staff to assess their situation.

For assistance through AHEP, call (845) 471-8454.

### Project Porchlight
Drop-In Center
Project Porchlight is located in the rear of 310 Mill Street in Poughkeepsie and is open Monday – Friday 8:30am – 4:30pm. During these hours, anyone is welcome to stop in to receive respite from the weather, food and basic supplies, access showers, meet with a care manager, and receive referrals for other services.
(845) 337-4407 or (845) 625-3327

### Street Outreach
Our Street Outreach team is available to help those struggling with homelessness by providing referrals, resources, support, and access to shelter.
If you are aware of someone in need and would like to get in touch with our Street Outreach team, contact (845) 625-9581.

### Transitional Housing

#### Transitional Housing for Adults
Hillcrest House
Hillcrest House offers a supportive environment for adults transitioning out of homelessness. Residents pay an affordable monthly rent and participate in our on-site meal plan. Each resident is assigned a Case Manager to assist them in connecting to community resources and moving toward permanent housing.
Interested applicants must complete the Universal Housing Application and participate in a screening process and an interview in order to be accepted at Hillcrest House.

For more information please call (845) 454-5176

#### Transitional Housing for Families
LaGrange House
The LaGrange House Program provides care management services for families transitioning out of homelessness. Residents pay an affordable monthly rent and work with care managers toward self-sufficiency and permanent housing.
LaGrange House applicants must complete the Universal Housing Application and participate in a screening process and an interview in order to be accepted.

For more information please call (845) 454-5176

### Specialized Housing

#### Housing for Veterans
Liberty Station offers a supportive living environment in the company of other veterans. Units are single room occupancy, with shared kitchen and bath facilities.
Garden Street Housing offers low-cost housing with a preference for female veterans, with private baths and shared kitchen and common areas.
Poughkeepsie Commons is a 72-unit apartment complex that offers 24 one-bedroom apartments exclusively for veterans.
Find out more by calling (845) 454-5176.

#### Housing for Young Adults
River Haven TLC (Transitional Living Community) provides youth a safe living environment through which to pursue their goals and learn life skills necessary to live independently.
Housing is available for young adults transitioning from homelessness.
Residents must apply to the program and undergo a screening process.
For more information or assistance, please call (845) 452-0019
Senior Housing
Cannon Street Senior Housing is affordable housing for active adults age 55 or older.
Cannon Street Senior Housing is conveniently located in downtown Poughkeepsie in close proximity to healthcare, pharmacy, grocery, municipal, and public transportation services.
Maybrook Gardens in Orange County provides 36 units of project-based section 8 housing for seniors 62 and older or individuals 18 and older with disabilities.
For more information, contact us at (845) 454-5176.

Supported Permanent Housing
Through our supported housing programs, Hudson River Housing offers individuals diagnosed with severe mental illness, chronic chemical dependency, and/or other disabling conditions the opportunity to successfully transition out of homelessness or residential care to stable, affordable, permanent housing of their own.
Supported housing participants are required to actively work on an individualized service plan toward meeting goals that lead to increased self-sufficiency and the ability to maintain stable, permanent housing.
To learn more about supported housing, contact us at (845) 454-5176.

Affordable Rental Housing
Looking for affordable rental housing? We offer a wide variety of affordable rental housing, ranging from rooming houses to full homes for rent. Our housing also includes specialized housing for veterans, young adults, those transitioning from homelessness, seniors, and those living with mental illness or addiction.

Services for Veterans

Veteran Specialist Care Manager
All our staff are well-equipped to help address your needs. However, we know that being a veteran can bring complex challenges. Our Veteran Specialist Care Manager is available by referral basis to help you navigate housing, healthcare and benefits.
Contact us at (845) 452-0019 for more information.

VetZero Heroes Making Heroes
VetZero Heroes Making Heroes is a social enterprise food business operated by Hudson River Housing. Heroes Making Heroes provides employment, training and mentorship to local veterans who have experienced homelessness, along with other formerly homeless individuals facing barriers to employment.
Heroes Making Heroes offers a menu of affordable hero-style sandwiches sold locally at farmers markets and local events and through catering services.

Where to Find Us:
Mondays – Poughkeepsie Waterfront Market 3:00-6:30pm
Thursdays – Arlington Farmers Market 2:00-6:00pm (starting June)

VetZero Heroes Driving Heroes Ride Program
Many of our veteran residents and community members cite transportation to and from important meetings, such doctors appointments or work interviews, as one of the greatest barriers to their leading a healthy and successful life. To help solve this problem, we created the VetZero Heroes Driving Heroes Ride Program which provides free car rides for local veterans to useful destinations such as the Veteran Affairs County Office and Castle Point Medical Center.
For more information or to request a ride, call 833-VET-ZERO.
### HEALTH SERVICES

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### Dutchess County Division of Public Transit

14 Commerce Street, Poughkeepsie, NY 12603  
Phone: (845) 473-8424  
Fax: (845) 473-8643

Division of Public Transit Bus provides transit service to Dutchess County through two modes of service: fixed route service and demand response services like Dial-A-Ride and Paratransit. Public Transit runs a RailLink bus service in cooperation with the Metro-North railroad. Dutchess County Division of Public Transit also coordinates non-emergency Medicaid transportation for the Dutchess County Department of Social Services.

Contact: Commisioner Robert Balkind, P.E. or Michael Grattini, Public Transit Administrator mgrattini@dutchessny.gov

### COMMUNITY ACTION PARTNERSHIP

The Dutchess County Community Action Agency Inc. partners with families and individuals to eliminate poverty and identify resources for families to enhance their self-reliance. Some programs include: Employment Assistance, Dress for Success of Dutchess County, Volunteer Income Tax Assistance, Weatherization Assistance Program (WAP), Retired & Senior Volunteer Program (RSVP)

- **Central Dutchess / Administrative Offices**  
  77 Cannon Street  
  Poughkeepsie, NY 12601  
  Phone: 845-452-5104  
  Fax: 845-625-1510.

- **Eastern Dutchess**  
  PO Box 397, 3414 Route 22,  
  Dover Plains, NY 12522  
  Phone: 845-877-9272  
  Fax: 800-872-3165.

- **Northern Dutchess**  
  44-46 Market Street  
  Red Hook, NY 12571  
  Phone: 845-876-1611  
  Fax: 800-872-3165.

- **Southern Dutchess**  
  10 Eliza St.  
  Beacon, NY 12508  
  Phone: 845-831-2620  
  Fax: 800-872-3165.
Dutchess County Food Access Resources
As these listings change frequently, please verify that this information is up to date before heading to the location.

Amenia
Food of Life (Food Pantry)
Street Address: 40 Leedsville Rd, Amenia, NY 12501.
Phone: 845-373-9161
Hours of Operation: Friday 2:00 – 5:00 pm.

Immaculate Conception Church (Food Pantry)
Street Address: 11 Lavelle Rd., Amenia, NY
Phone: 845-373-8193
Hours of Operation: Every Friday of the month from 4:30-6:30pm.

Beacon
Dutchess County Community Action of Beacon (Food Pantry)
Street Address: 31 Eliza St. Beacon, NY 12508 Phone: 845-452-5104 Ext. 168
Hours of Operation: Call to make an appointment Monday-Friday 8:30 am-4:30 pm. (closed 12-1)
Eligibility Restrictions: Must bring proof of address and I.D. for self and for dependents.

St. Andrew's and St. Luke's Food Pantry
Street Address: 15 South Avenue Beacon, NY 12508
Phone: 845-831-1369
Hours of Operation: Saturday from 10-11am.

Dover Plains
Center of Compassion (Food Pantry)
Street Address: 52 Mill St., Dover Plains, NY 12522
Phone: 845-877-9076
Hours of Operation: Call to make an appointment.
Eligibility Restrictions: Must live in the Town of Dover Plains.

Dutchess County Community Action of Dover Plains (Food Pantry)
Street Address: 3414 Route 22, Dover Plains, NY 12522
Phone: 845-452-5104
Hours of Operation: Call to make an appointment. Tuesday 1-4pm
Eligibility Restrictions: Can come every 30 days; transportation from nearby towns may be available.

Fishkill
First Reformed Church of Fishkill (Food Pantry)
Street Address: 1153 Main St., Fishkill, NY
Phone: 845-896-4546
Hours of Operation: Monday, Tuesdays, Thursdays and Fridays from 9am-12pm and Wednesdays from 2:30pm-6pm.
Eligibility Restrictions: Must bring proof of residence in Southern Dutchess County and I.D for all household members.

Hopewell Junction
Safe Haven (PET) Food Pantry
Street Address: 1545 route 52, Fishkill, NY 12524
Phone: 845-392-5300
Hours of Operation: Saturday 10:00 am – 1:00 pm. Eligibility Restrictions: Must bring ID showing residency in Dutchess County and proof of income under $40,000/year.
No Strings Attached / The Vineyard Food Pantry (Food Pantry)
Street Address: 609 Rt. 82, Hopewell Junction, NY 12533
Phone: 845-227-7832
Hours of Operation: Call to make an appointment. Every other Friday 10 am – 11:30 am, Second Monday of the month 6pm-7:30pm

St. Columba (Food Pantry)
Street Address: 835 route 82, Hopewell Junction, NY 12533
Phone: 845-227-7863
Hours of Operation: Call to make an appointment. Except Mondays from 9am-1pm or the second Wednesday of the month from 9am–1pm

Reach Out (Food Pantry)
Street Address: 241 Crum Elbow Rd., Hyde Park, NY 12538
Phone: 845-229-6080
Hours of Operation: Friday 2:00 – 4:30 pm.
Eligibility Restrictions: Must bring proof of address, ID for yourself and all dependents; can only come once every 30 days.

Hyde Park

Hyde Park Food Pantry
Street Address: 28 Harvey St., Hyde Park, NY 12538
Phone: 845-889-8138
Hours of Operation: Friday 9:30 – 11:30 am.
Eligibility: Must be a resident of the Hyde Park School District; must bring ID with proof of address.

Hyde Park Baptist Church Food Pantry
Street Address: 10 Romans Road, Hyde Park, NY 12538
Phone: 845-229-9150
Hours of Operation: Wednesday from 10:00am-2:00pm.

Trinity United Methodist Church (Food Pantry)
Street Address: 6 S. Cross Rd., LaGrangeville, NY 12540
Phone: 845-223-3152 (Leave a message)
Hours of Operation: Call ahead: Last Thursday of each month 7:00 – 8:00 pm.
Eligibility Restrictions: Must bring photo ID for your first visit and proof of address for all members of the household.

Love Reaches Out (Food Pantry)
Street Address: 1138 Rt. 55, LaGrangeville, NY 12540
Phone: 845-452-4673
Hours of Operation: Wednesdays 10:00 am – 1:00 pm.

Community Res. & Service Center (Food Pantry)
Street Address: 126 East Main St., Pawling, NY 12564
Phone: 845-855-3459
Hours of Operation: Monday, Tuesday, Thursday, Friday 10am – 4pm, Wednesday 10am – 5pm, and every Saturday 10am – 3pm
Eligibility Restrictions: Must live, work, or attend church in the Pawling area. Bring bags if possible.
Eligibility Restrictions: Must bring proof of address, ID for yourself and all dependents. Can only come once every 30 days. Must be Dutchess County resident.

Pawling

Community Food Locker (Food Pantry)
Street Address: 3023 Church St. Pine Plains, NY 12567
Phone: 518-398-7692
Hours of Operation: Second Saturday of each month 10:00 – 12:00pm.
Eligibility Restrictions: Must bring proof of residence; must reside in Pine Plains school district.

Pine Plains

Pleasant Valley Ecumenical (Food Pantry)
Street Address: 92 Martin Rd., Pleasant Valley, NY 12569
Phone: 845-635-3022/845-214-2078
Hours of Operation: Wed 6:00 – 8:00 pm.
Eligibility Restrictions: Must live in PV or Arlington School District; can come once per month.

**Dutchess Outreach**
Beverly Closs Food Pantry
Street Address: 29 North Hamilton St. Suite 220, Poughkeepsie, NY 12601
Phone: 845-454-3792
Hours of Operation: Monday, Tuesday, Thursday, & Friday 8:30am - 11:30am

**Holy Trinity Roman Catholic Church (Food Pantry)**
Street Address: 775 Main Street, Poughkeepsie, NY 12603
Phone: 845-452-1863
Hours of Operation: Wednesday 9am-12:30pm.
Eligibility Requirements: Must bring proof of address, ID for yourself and all dependents; can only come once every 30 days.

**Beulah Baptist Church (Food Pantry and Meal Program)**
Street Address: 92 Catherine St., Poughkeepsie, NY 12601
Phone: 845-473-1662
Hours of Operation: Food pantry is open Tuesday 1:00 – 3:30 pm; soup kitchen is open Saturday 11:30 am – 12:30 pm.
Eligibility Restrictions: One ID per family required.

**St. Paul's (Food Pantry)**
Street Address: 161 Mansion St., Poughkeepsie, NY 12601
Phone: 845-452-8440
Hours of Operation: Tuesday through Thursday 10:00 am – 2:00 pm.
Eligibility Restrictions: Families are eligible once per month. Bring bags if possible.

**Salvation Army Breakfast Program (Meal Program)**
Street Address: 19 Pershing Ave., Poughkeepsie, NY 12601
Phone: 845-471-1210
Hours of Operation: Breakfast-Monday through Friday 8:30 – 9:30 am.
Lunch Monday, Wednesday, and Friday 12-1PM
Food pantry by appointment only-call first to set up appointment

**Salvation Army – Poughkeepsie (Food Pantry)**
Street Address: 19 Pershing Ave, Poughkeepsie, NY 12601
Phone: 845-471-1210
Hours of Operation: Monday – Friday 10am – 11:30 am
Eligibility Restrictions: Must bring photo ID, proof of income, proof of address; can come once every 60 days.

**Mother’s Cupboard (Food Pantry)**
Street Address: 92 Catherine St., Poughkeepsie, NY
Phone: 845-473-1662
Hours of Operation: Tuesday 12:30pm-3:30pm

**Dutchess County Community Action of Poughkeepsie (Food Pantry)**
Street Address: 77 Cannon Street, Poughkeepsie, NY 12601 Phone: 845-452-5104 Ext. 183
Hours of Operation: Call to make an appointment Monday-Friday 8:30 am-4:30 pm. (closed 12-1)
Eligibility Restrictions: Must bring proof of address and I.D. for self and for dependents.

**River Haven LLS (Food Pantry)**
Street Address: 391 Manchester Rd., Poughkeepsie, NY Phone: 845-454-2300 Hours of Operation: Call ahead to make an appointment, Monday - Friday 9:00 am – 5:00 pm. Eligibility Restrictions: The Food Pantry only has non-perishables.

**Trinity Temple Church (Food Pantry)**
Street Address: 19 N Bridge Street, Poughkeepsie, NY
Hours: Wednesday 10am – 4 pm.
New Hope Center (Food Pantry)
Street Address: 120 Hudson Ave, Poughkeepsie, NY 12601 (In the gym)
Hours of Operation: Wednesday 10:00am – 12:00pm. And 5-6pm.

Vine and Branches (Food Pantry)
Street Address: 91 Hooker Ave, Poughkeepsie, NY 12601
Phone: 845-471-1195
Hours of Operation: First and last Thursday of each month, 5:00 – 6:00 pm.
Eligibility Restrictions: Must bring ID for yourself and family members on first visit.

To God Be the Glory (Food Pantry)
Street Address: 4 Howard St., Poughkeepsie, NY 12601
Hours of Operation: Tuesday 1:00 – 3:00 pm

Faith Assembly
Street address: 25 Golf Club Lane Poughkeepsie, NY 12601
Phone: 845 462-5922
Hours of Operation: Every Thursday 10am-12pm

Red Hook Community Action (Food Pantry)
Street Address: 44 E. Market St., Red Hook, NY 12571
Phone: 845-452-5104 Ext. 203
Hours of Operation: Call to make an appointment on Monday, Wednesday, or Friday 8:30 am – 4:30 pm. (Closed 12-1pm.)
Eligibility Restrictions: Must be a Dutchess County resident; bring proof of address.

St. Vincent dePorres/St. Christopher’s (Food Pantry)
Street Address: 30 Benner Rd., Red Hook, NY 12571
Phone: 845-758-3732
Hours of Operation: Hours change please contact Dave & Lynda Jutton at svdp@stchrisredhook.org
Eligibility Restrictions: Must be a Red Hook resident; bring proof of address.

Red Hook United Methodist Church (Food Pantry)
Street Address: 4 Church St. Suite 2, Red Hook, NY 12571
Phone: 845-758-6283
Hours of Operation: Sunday 12:00 – 2:00 pm.
Eligibility Restrictions: Must be a Red Hook resident; bring proof of address.

Jayne Brooks Memorial (Food Pantry)
Street Address: 6436 Montgomery Street, Rhinebeck, NY
Phone: 845-876-3533
Hours of Operation: Friday 10:00 am – 1:00pm.
Eligibility Restrictions: Must live in Rhinebeck or surrounding area; bring proof of address.

Rhinebeck Reformed Church (Food Pantry)
Street Address: 6368 Mill Street, Rhinebeck, New York 12572
Phone: 845-876-3727
Hours of Operation: Tuesday 10:00 am – 12:00 pm

Staatsburg

Pleasant Plains Presbyterian Church (Food Pantry)
Street Address: 2 Fiddlers Bridge, Staatsburg, NY 12580
Phone: 845-889-4019
Hours of Operation: Every other Wednesday 2pm – 4pm
Eligibility Restrictions: Must be resident of the town of Clinton; bring proof of address; can come once per month.

Wappingers Falls

St. Mary’s Church (Food Pantry)
Street Address: 2 Content Avenue, Wappingers Falls, 12590
Phone: 845-297-6261
Hours of Operation: Thursday 10:00 am – 12:00 pm.
Eligibility Restrictions: The pantry is located in the former convent which is the building in front of St. Mary's school. The entrance is on the playground side of the building. Recipients are required to show ID with their current address.

**Zion Episcopal Church (Food Pantry)**
Street Address: 12 Satterlee Place, Wappingers Falls, NY 12590
Phone: 845-297-9797
**Hours of Operation: Wednesday 12 pm – 2:00 pm, 6:00 – 7:00 pm.**
Eligibility Restrictions: Must be a resident of Wappingers Falls. Must bring ID, proof of address, and proof of income.

**Pathstone Corporation (Food Pantry)**
Street Address: 29 Marshall Rd. Suite 3F, Wappingers Falls, NY 12590
Phone: 845-298-8998/845-849-0888
Hours: Wednesday 3-6pm.
USEFUL TERMS AND DEFINITIONS

**ELIGIBILITY** – Most services have eligibility requirements. Eligibility may depend on factors such as insurance, diagnosis and/or IQ.

**DIFFERENT DEFINITIONS OF “CHILD”** – Differing State regulations lead to different definitions for what constitutes a minor child and for how long parents are responsible. At age 16, a youth may legally drop out of school. However, parents are financially responsible for their children until they reach age 21, meaning that a youth cannot receive public assistance to live independently unless parents contribute child support. In criminal justice, a child becomes an adult at age 17.

**HIPAA** – stands for the Healthy Insurance Portability and Accountability Act of 1996. It protects your confidentiality as applied to PHI (private health information), means the information is not made available or disclosed to unauthorized persons or processes.

**MANDATED REPORTER** – New York State and the New York State Child Protective System recognize certain professionals as holding the important role of mandated reporter of child abuse or maltreatment. These professionals can be held liable by both the civil and criminal legal systems for intentionally failing to make a report. Mandated reporters are required to report instances of suspected child abuse or maltreatment only when they are presented with reasonable cause to suspect child abuse or maltreatment in their professional roles.

**PARENTAL PERMISSION** – Many services require parental permission up to age 18. Some services may be provided in the absence of parental permission (e.g. runaway, homeless, and drug and alcohol services).

**PARENTAL RESPONSIBILITY** – Parents are often held responsible for the behavior of their children.

**PSYCHOTHERAPY** – general term for treating mental health problems by talking with a psychiatrist, psychologist or other mental health provider. During psychotherapy, you learn about your condition and your moods, feelings, thoughts and behaviors. Psychotherapy helps you learn how to take control of your life and respond to challenging situations with healthy coping skills.

**Things to remember when you are seeking services:**

- **Insurance coverage.** Check with your insurance company beforehand to find out what kind of mental health coverage you have. Obtain a list of eligible providers or find out the process for qualifying for mental health services with your plan. If there is a co-pay find out if it increases over time, or if there are limits to your coverage (e.g. a limit of 10 sessions). You may need to see your primary care physician for a referral.

- **Be specific when discussing your concerns about your child’s behavior.** Ask when scheduling the appointment or at the first (intake) session if there is a staff member who has expertise in that area.

- **Gain knowledge and maintain active participation in your child’s treatment.** All parents/caregivers have feelings and emotions that are overwhelming when assisting their child in treatment. Seeking treatment is not a failure in parenting. It is like seeking medical attention like you would for any other illness. Parents/caregivers of a child born with a disability often go through grief, shock, and denial. They may minimize the situation and then experience an overwhelming sense of guilt and failure. These are stresses in their lives that they hope and expect that the mental health professional, as the expert, will be able to “fix” their child. Even if your child receives excellent counseling services, he or she is with the family or in school much more of the time. Families themselves often need to change their rules and learn new ways of working together, in order to help the child. Be sure to ask your child’s counselor for advice with any behavior management issues you have at home.

- **Medication.** There are many effective medications for a variety of mental health and behavioral problems from depression to hyperactivity. Every child responds differently. The prescribing physician will explain the benefits and risks of medication and any side effects. Medication often takes time to reach a therapeutic level.
Take steps to get the most out of your therapy and help make it a success.

- **Make sure you feel comfortable with your therapist.** If you don't, look for another therapist with whom you feel more at ease.

- **Approach therapy as a partnership.** Therapy is most effective when you're an active participant and share in decision-making. Make sure you and your therapist agree about the major issues and how to tackle them. Together, you can set goals and measure progress over time.

- **Be open and honest.** Success depends on willingness to share your thoughts, feelings and experiences, and to consider new insights, ideas and ways of doing things. If you're reluctant to talk about certain issues because of painful emotions, embarrassment or fears about your therapist's reaction, let your therapist know.

- **Stick to your treatment plan.** If you feel down or lack motivation, it may be tempting to skip psychotherapy sessions. Doing so can disrupt your progress. Try to attend all sessions and to give some thought to what you want to discuss.

- **Don't expect instant results.** Working on emotional issues can be painful and may require hard work. You may need several sessions before you begin to see improvement.

- **Do your homework between sessions.** If your therapist asks you to document your thoughts in a journal or do other activities outside of your therapy sessions, follow through. These homework assignments can help you apply what you've learned in the therapy sessions to your life.

- **If psychotherapy isn't helping, talk to your therapist.** If you don't feel that you're benefiting from therapy after several sessions, talk to your therapist about it. You and your therapist may decide to make some changes or try a different approach that may be more effective.

**SURRENDER OF CUSTODY** – If your child must be placed in a residential treatment setting and DCFS is the placing agency, you may be asked to surrender custody as a condition of placement. It is possible that parents are financially responsible for some of the payment for out of home placement.

**CHILD DEVELOPMENT INFORMATION**

**Behavioral Health in Early Childhood**
Behaviors in early childhood which create concerns for parents may still be age-appropriate (e.g. temper tantrums for ages 2-3, sexual curiosity, and occasional bed-wetting after toilet training is completed, etc.). Children who have been exposed to violence, family disruption or other trauma are more likely to display problematic behaviors.

**Bed wetting** - If your child is wetting the bed twice per week for at least 3 consecutive months and this causes significant stress in other areas of functioning (social, at school, e.g.) then it should be flagged as a time to take action. Check with your pediatrician to rule out a medical condition. If this is ruled out, it is likely that some psychological factors are involved.

**School Avoidance** - School avoidance is a young child’s irrational fear of going to school. It is to be distinguished from a child who does not want to go to school or who is skipping school to hang out with friends. In some cases, the child may have specific fears of something (e.g. bullies, academic demands). Sometimes the child is not so much afraid to go to school as afraid to leave home due to worry about what may happen to a parent when the child is gone (e.g. fear of parental illness (physical or mental); fear of parental incapacity due to substance abuse; fear of domestic violence). It is important to talk to your child to better understand the fear, as well as to the teacher who may have a different view of the problem. The teacher may be extremely helpful in working out a plan to help
your child feel more comfortable and less anxious about being in school. The school may ask you to talk to the school psychologist or social worker about your concerns.

**Sexual behaviors** - in children can range from normative behaviors to sexually harmful behaviors. Some behaviors may include: masturbation, interest in seeing or touching other children’s body parts, “flashing” one’s genitals, watching pornography, or more serious sexually harmful behaviors.

**Sexually harmful behaviors** - may result from curiosity, a child having been exposed to the sexual behavior of adults or the Internet, or from having been a victim of sexual abuse. There are many possibly reasons why a youth may engage in these behaviors and it is necessary to have an evaluation determine the best course of action.

- There is specialized treatment for youth who cause sexual harm. The specialized treatment includes safety planning, individual treatment, family treatment, sexual health curriculum, and skill building.

**Cruelty to animals** - If your child exhibits cruel or excessively punitive behavior towards animals, it is important not to dismiss or ignore it. This behavior may be coupled with other behaviors, such as anger, threatening behavior toward others, physical fights, stealing, destructiveness and lying. This behavior may be a one-time event for your child or could be part of a more persistent pattern.

**Aggressive behavior** - Aggressive behavior can be observed in physical or verbal attacks on others. Younger children may display aggression by hitting or yelling at playmates and being destructive with toys or school supplies. Youth may engage in physical fighting, bullying, and defiance of authority or delinquent acts.

**Steps you can take to assist your child(ren):**

- See your pediatrician. Your child’s doctor knows your child and is the first person to consult with your concerns.
- Seek help from a children’s mental health professional.

**Behavioral Health in Middle Childhood**

**Anxiety and Stress Disorders** - Emotional disorders characterized by unrealistic and/or excessive fear and worry, decreased concentration and memory, indecisiveness, irritability, impatience, anger and sleep disturbances. The list includes: Generalized Anxiety disorder, Panic Disorder, Phobic Disorder, Acute Stress Disorder, PTSD and Adjustment Disorder. Post-traumatic Stress Disorder is the development of behaviors or symptoms following an extreme traumatic stressor. Events experienced by others that may be traumatic for a child include: personal assault, serious accident or injury to a close family member or friend; sudden death of a family member or close friend. Children who have been exposed to domestic violence are also vulnerable to becoming traumatized.

Cruelty to animals includes predatory behavior towards animals, or cruel treatment of animals. This behavior may include intentional cruelty to animals, such as hitting, kicking, or beating animals; or neglecting to provide for the basic needs of animals, such as food, water, or shelter.

**Chemical Dependency (Drug/Alcohol Abuse)** - Children may use drugs or alcohol in an attempt to diminish the stress of family or school concerns. Underage drinking and drug use are both against the law; however, many families and peer cultures permit or encourage substance use as acceptable teen behavior. We know that the younger a child is when they begin to use alcohol or drugs; the more likely they are to be impaired by substance use. If a child’s behavior or school performance is declining and a parent is suspect of substance abuse, there are counselors professionally trained in diagnosing and treating substance abuse and dependence.

**Conduct Disorder** - The child may demonstrate aggression toward people and animals, repeated physical fighting, initiate fighting, use of weapons, stealing, destruction of property, deceit and repeated lying to obtain something. The child frequently breaks rules at home and in school.

**Depression** - Depression refers to a group of emotional disorders characterized by, sadness, discouragement, despair, pessimism about the future, reduced activity and productivity, sleep disturbance or excessive fatigue and feelings of hopelessness. In childhood,
depression can look different from the way it manifests in adults. Instead of appearing sad, a child may be irritable, agitated or cranky. There may be a loss of interest in friends, games or sports, which previously were a source of pleasure. School performance may suffer. Again, there are many effective treatments for depression, all of which start with an evaluation by a mental health professional.

Non-Suicidal Self-Injury - Cutting, scratching, or pinching skin enough to cause damage. Banging or punching, burning skin or pulling out large amounts of hair. Self-harm can be completed so that the person escapes unbearable emotional pain and to relieve the tension.

Suicidal Thoughts and Gestures - Threats of suicide should always be taken seriously. If your child is making statements like “life stinks” or “I hate life,” it may not be intent to commit suicide, but it deserves further discussion. Substance abuse is often a factor that increases feelings of hopelessness, or removes the barriers to acting on suicidal thoughts.

Suicidal Ideation – Suicidal ideation refers to the serious contemplation of suicide or thought patterns that lead to killing yourself. If a child expresses a desire to die, they need an evaluation by a mental health professional. If your child has a plan to kill themselves or has attempted suicide in the past; it is important that the child not be left alone, and regardless of the child’s intentions, emergency help must be sought.
- 911 if an injury is life-threatening
- Dutchess County’s 24 hour Helpline (845-485-9700) can provide assistance and/or Mobile Crisis services.
- Mid-Hudson Regional Hospital Emergency Department for mental health assessment.

Oppositional Defiant Disorder - The child is often spiteful, refuses to follow rules, and blames others rather than taking responsibility for their own behavior. A key to addressing these concerns is helping parents to find effective methods for addressing the behaviors with consistent rules and consequences. Another key element in addressing oppositional or anti-social behavior is ensuring that all adults who interact with your child are consistent in setting limits and imposing consequences for behavior that is unacceptable.

Eating Disorders - If you have noticed distinct differences in your child’s eating patterns, it is important to talk to your child about what is going on.

Anorexia Nervosa - Anorexia is diagnosed when an individual is underweight and using extreme weight-loss strategies. A key element is that the teen exhibits a significant disturbance in the perception of the shape or size of their body. Signs of anorexia may be: very restricted diet of low calorie foods, excessive exercise, frequent weighing, obsessive measuring of body parts, skipped menstrual cycles, medical problems such as anemia or dehydration, fatigue or even excess energy.

Bulimia - Bulimia is a disorder defined as consumption of an abnormally large amount of food in a very short period of time. Often the food is very high in calories. In an attempt to compensate for the weight gain, the individual attempts to rid themselves of the food through purging or through the use of laxatives and diuretics.

Binge Eating – Is a disorder when a person has recurrent episodes of eating an unusually large amount of food in a short period of time. These binges occur at least twice per week over 6 months. They feel disgusted, distressed, and ashamed over their actions.

Attachment Disorder - Children with attachment disorders or other attachment problems have difficulty connecting to others and managing their own emotions. This results in a lack of trust and self-worth, a fear of getting close to anyone, anger, and a need to be in control. A child with an attachment disorder feels unsafe and alone. Attachment disorders are the result of negative experiences in this early relationship. If young children feel repeatedly abandoned, isolated, powerless, or uncared for—for whatever reason—they will learn that they can’t depend on others and the world is a dangerous and frightening place.

Reactive Attachment Disorder (RAD) - Children with reactive attachment disorder have been so disrupted in early life that their future relationships are also impaired. They have difficulty relating to others and are often developmentally delayed. Reactive attachment disorder is common in children who have been abused, bounced around in foster care, lived in orphanages, or taken away from their primary caregiver after establishing a bond.

Transitional to Adulthood

Family Focus vs. Individual Focus - Youth moving into later adolescence experience a push for greater independence, even when the skills to be independent are lacking. One fact is worth remembering: parents remain legally and financially responsible for their children up to age 21. Youth generally do not become eligible for public assistance as individuals until age 21.
Despite this, in some service systems youth are considered “adult” at an earlier point. For example, in the criminal justice system, a youth at age 17 is charged as an adult and youth as young as 13 charged with a serious crime may be treated as an adult.

In the mental health system, a youth is served in the adult system at age 18, however in the Astor Clinics a child can be served up to the age of 21.

In the education system, a youth must attend school up until at least the age of 16, and in some school districts up to age 18. In NYS, all youth are entitled to a free public education until they obtain a high school diploma or reach the age of 21. A youth with a Developmental Disability can remain in school until age 21.

Once a youth is considered an adult in various service systems, the wishes and input of family members do not have to be considered unless the youth gives written consent. Most adult services assume an individual rather than family focus and many service providers recognize the importance of including family members.

**Mental Health Planning** - Youth age 18 and over entering the mental health system will enter the adult service system. If the youth is already receiving mental health services through the Astor Counseling Centers, they may be continued up to age 21, or until such time as treatment can be concluded or a transition to the adult system has been arranged.

**Educational and Vocational Planning** - Transition planning, identifying and preparing the path a youth will follow upon leaving school, should begin at age 15. Schools have guidance staff; however with large student caseloads, a parent must be very persistent in finding out what educational and vocational options are best suited for their child. Although all students are now expected to pass Regents exams to receive a High School diploma, the TASC and other vocational options can provide the youth with basic requirements to enter the job market. School guidance offices, one-stop employment centers and ACCES-VR (Adult Career and Continuing Education Services-Vocational Rehabilitation), all can provide information about eligibility and career planning. For young adults with Developmental Disabilities, gaining eligibility with Taconic DDRO will open the door for many more services.

**Independent living** - Many youth visualize living in an apartment and being able to support themselves. Many of these youth do not earn enough to accomplish this, or else would benefit from basic budgeting, banking and housekeeping skills to make this happen. There are several supported housing programs available through Hudson River Housing (HRH) that provide young adults safe housing as they build the skills and income needed to live more independently (See Older Youth/Young Adult section) or call (845) 452-0019 for further information about housing options. HRH also provides individual financial counseling and classes that can help older youth develop budgeting and money management skills. Paid employment training is also available for youth/young adults through HRH. (Contact 454-5176 for further information).

**Adult Single Point of ACCESS [SPOA] – 845-486-2768**

*Supportive housing for the mentally ill, through the Department of Behavioral & Community Health*

Young people, age 18 and over, with severe persistent mentally illness and are in need of supportive housing as they enter adulthood may be eligible for housing in a range of residential options. Applicants must be in mental health treatment (contact Helpline at 845-485-9700). Referrals are made through the primary therapist or care manager.
Information and Resources

Behavioral Health Booklets

- **Anxiety Disorders** (Español | 中文 | РУССКИЙ)
  
  A booklet to help you identify the symptoms and causes of anxiety disorders. It will also explain how to obtain treatment and suggest ways to make such treatment more effective.

- **Attention Deficit Hyperactivity Disorder** (Español | 中文 | РУССКИЙ)
  
  A variety of medications, behavior-changing therapies, and educational options are available to help people with Attention Deficit Hyperactivity Disorder (ADHD) focus their attention, build self-esteem, and function in new ways.

- **Bipolar Disorder** (Español | 中文 | РУССКИЙ)
  
  Bipolar disorder, also known as manic-depressive illness, is a brain disorder that causes unusual shifts in a person's mood, energy, and ability to function. Bipolar disorder can be treated, and people with this illness can lead full and productive lives.

- **Bipolar Disorder in Teens** (Español | 中文 | РУССКИЙ)
  
  Anyone can develop bipolar disorder, including children and teens. Learn more about the symptoms and treatment.

- **Depression** (Español | 中文 | РУССКИЙ)
  
  Depressive illnesses often interfere with normal functioning and cause pain and suffering not only to those who have the disorder, but also to those who care about them. There are now medications and psychosocial therapies that ease the pain of depression.

- **Eating Disorders** (Español | 中文 | РУССКИЙ)
  
  Facts about eating disorders and the search for solutions.

- **Heat Illness** (Español | 中文 | РУССКИЙ | کوردی | 한국어 | Ìtàliànà)
  
  Post-Traumatic Stress Disorder is a normal reaction to seriously disturbing events. This booklet examines the signs, symptoms and steps you can take to treat Post-Traumatic Stress Disorder (PTSD).

- **Schizophrenia** (Español | 中文 | РУССКИЙ)
  
  Schizophrenia is a chronic, severe, and disabling brain disease. However, this is a time of hope for people with schizophrenia and their families. Research is gradually leading to new and safer medications and unraveling the complex causes of the disease.

- **Teen Depression** (Español | 中文 | РУССКИЙ)
  
  Learn more about the signs and symptoms of depression.

Stress Management and Resiliency

- **Self-Care at Work**
  
  An infographic with wellness tips you can do from your desk.

- **Self-Care for Frontline Workers**
  
  An infographic with wellness tips for NY’s frontline workers.

- **Stress Management Tips for the Holidays**
  
  An infographic with tips for the holiday season and warning signs of stress.

- **Stress Management for Students**
  
  An infographic with stress relief tips for students

- **Resiliency Tips for New Yorkers**
  
  A shareable infographic with resiliency reminders and tips for mental wellness.

- **How I Stay Resilient**
  
  A free, print-at-home journal created by OMH to promote resilient thinking among New Yorkers.

Resources for Families

- **A Guide for Parents**:
  
  One to Five Year Olds; Five to Ten Year Olds; Ten to Twelve Year Olds; 12 to 15 Year Olds; 15 to 18 Year Olds
  
  Promoting your child’s social and emotional development

Domestic Violence

- **New York State Coalition Against Domestic Violence**

- **New York State Coalition Against Sexual Assault**

- **Dutchess County Human Trafficking Task Force Resource Guide**
• Office on Women's Health, U.S. Department of Health and Human Services
• NYS Office for the Prevention of Domestic Violence
• Domestic Shelters
• Dutchess County District Attorney: Domestic Violence
• The National Domestic Violence Hotline
• The National Sexual Assault Hotline
• Don't Let Yourself Be Abused Videos
• NYC Elder Abuse Center
• Dutchess County Commission on Human Rights

Teen Dating Violence
• Center for Disease and Prevention’s Teen Dating Violence Info
• Youth.gov’s Teen Dating Violence
• Break the Cycle
• Love is Respect
• Stop Teen Dating Violence
• Dutchess County Department of Community and Family Services

Pet Safety
• Grace Smith House (845) 452-7155 partners with a local animal shelter to ensure everyone in the family receives shelter. Pets are part of the family, and in homes where there is violence, they are just as much at risk as the human members of the household. No one deserves to be abused and no one deserves to be left behind.

Animal Therapy Resources
• Hudson Valley Paws for a Cause www.HudsonValeyPawsforaCause.org (914) 953-6434
Pet therapy and animal assisted activities serving Westchester, Rockland, Orange, Putnam, Dutchess, Fairfield Counties and NY Capital region.
There is a therapy dog used regularly in the Dover schools. The email is therapydogivy@gmail.com and the handler's name is Stacey.
• CBS (community based services) has day hab and respite programs in Hopewell Junction. They have a therapy dog that comes monthly through Blue Path. Contact them to see if they do anything privately at https://petpartners.org/
• Sherry: (845) 242-0876 or visit: https://guardianrevival.org/programs/boots-paws/
• Donkey Park’s, Little Brays of Sunshine
Owner, Steve Stiert
steve@donkeypark.org / stiert@hvc.rr.com / (845) 389-9159
http://donkeypark.org/
• Alix Sugarman, Experiential Psychotherapy, Red Hook, NY
Has done some animal assisted therapy with horses. She used to have a dog too, but not sure if she is still doing that. She may know of other resources. http://www.sugarmantherapy.com/
• Hidden Hollow farms Riding Center: (845) 758-0619
• A Horse Connection: (845) 417-4647
• Animal Rescue Service
2699 NY-22 #334
Dover Plains, NY 12522
(845) 877-0685
• Stonewall Stables (also on Facebook)
10 Pond Road
Cold Spring, NY
(845) 224-6399
• Hope Rising Farm
Therapeutic equine program in Millerton
https://www.hoperisingfarm.org/
• Lucky Orphans Horse Rescue (Contact: Deanna Mancuso)
2699 Route 22
Dover Plains, NY 12522
(845) 877-0685 or text (845) 416-8583
www.luckyorphans.org
• **Pegasus Therapeutic Riding**
  310 Peach Lake Road (Rt. 121)
  Brewster, NY 10509-1715
  (845) 669-8235
  <https://www.pegasustr.org>
  Enhances the lives of individuals who have disabilities and challenges through equine-assisted activities and education.

• **Topfield Equestrian Center, Inc.** (Therapeutic Riding Program)
  115 Stonecrop Lane
  Cold Spring, NY 10516
  (845) 265-3409 or visit: <https://www.topfieldcenter.org/therapeutic-riding-programs>

• **Winslow Therapeutic Center** (Adult Day Program for adults with disabilities)
  1433 State Route 17A
  Warwick, NY 10990
  (845) 986-6686; info@winslow.org; www.winslow.org

• **Therapy Barn** (Contact: Lo Torres)
  7085 Rt. 9
  Rhinebeck 12572
  (845) 516-4016; therapybarnrhinebeck@gmail.com; https://therapybarn.co/
  - <https://hvmag.com/life-style/equine-therapy-nonprofits>
  (If the above link doesn’t work, google “yelp 10 best animal assisted therapy programs in poughkeepsie”)

**Resources for School and Mental Health Partners**

• **Suicide Prevention in New York Schools**
  This comprehensive guide offers educators the resources and best practices towards the prevention of youth suicide.

• **A Primer on the NYS Children’s Mental Health System**
  What school district leaders should know when creating school and mental health partnerships.

• **Education 101 for Mental Health Leaders**
  What local mental health leaders should know when creating partnerships with NYS schools.

• **Improving School and Community Outcomes for Children and Adolescents with Emotional and Behavioral Challenges**

**Mental health APPS**

• Best overall: Moodkit
• Best for therapy: Talkspace
• Best for meditation: Headspace
• Best for suicide awareness: Better Stop Suicide
• Best for stress: iBreathe
• Best for anxiety: MindShift CBT
• Best for addiction: Quit That!
• Best for boosting your mood: Happify
• Best for eating disorders: Recovery Record
• Best for OCD: NOCD
• Best for sleep: Calm
• Best for drinking less alcohol: Reframe
• Best for quitting alcohol: I Am Sober
# ACRONYMS

## A

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<thead>
<tr>
<th>Acronym</th>
<th>Full Form</th>
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<tbody>
<tr>
<td>AA</td>
<td>Alcoholics Anonymous</td>
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<tr>
<td>ACCES-VR</td>
<td>Adult Career and Continuing Education Services-Vocational Rehabilitation</td>
</tr>
<tr>
<td>ACOA</td>
<td>Adult Children of Alcoholics</td>
</tr>
<tr>
<td>ADA</td>
<td>Americans with Disabilities Act</td>
</tr>
<tr>
<td>ADT</td>
<td>Adolescent Day Treatment (Astor/BOCES)</td>
</tr>
<tr>
<td>AIOP</td>
<td>Adolescent Intensive Outpatient Program (Mid-Hudson Regional)</td>
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<tr>
<td>ALANON</td>
<td>Organization of relatives and friends whose lives have been affected by the alcoholism of another</td>
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<tr>
<td>ALATEEN</td>
<td>Organization of teen children of alcoholics</td>
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<tr>
<td>APS</td>
<td>Adult Protective Services</td>
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## B

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<tr>
<td>BETA</td>
<td>BOCES Education and Training Academy</td>
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<td>BOCES</td>
<td>Board of Cooperative Educational Services</td>
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## C

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<tr>
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<tr>
<td>CA</td>
<td>Crisis Avoidance</td>
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<tr>
<td>CAC</td>
<td>Child Advocacy Center</td>
</tr>
<tr>
<td>CAMI</td>
<td>Chemical Abuser/ Mental Ill</td>
</tr>
<tr>
<td>CASSP</td>
<td>Child and Adolescent Service System Program</td>
</tr>
<tr>
<td>CCF</td>
<td>Council on Children and Families or Congregate Care Facility</td>
</tr>
<tr>
<td>CDT</td>
<td>Continuing Day Treatment</td>
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<tr>
<td>CFC</td>
<td>Choices for Change</td>
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<tr>
<td>CFTSS</td>
<td>Children and Family Treatment and Support Services</td>
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<td>CI</td>
<td>Crisis Intervention</td>
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<tr>
<td>CMA</td>
<td>Care Management Agency</td>
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<tr>
<td>CMHC</td>
<td>Community Mental Health Center</td>
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<td>CPS</td>
<td>Child Protective Services</td>
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<tr>
<td>CPSE</td>
<td>Committee for Preschool Special Education</td>
</tr>
<tr>
<td>CPST</td>
<td>Community psychiatric support and treatment</td>
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<td>CR</td>
<td>Community Residence</td>
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<tr>
<td>CRC</td>
<td>Certified Rehabilitation Counselor</td>
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<tr>
<td>CPSE</td>
<td>Committee on Pre-school Special Education</td>
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<td>CSE</td>
<td>Committee on Special Education</td>
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<td>C-SPOA</td>
<td>Children’s Single Point of Access</td>
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<td>C-YES</td>
<td>Children and Youth Evaluation Services</td>
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<td>DCBH</td>
<td>Dutchess County Department of Behavioral and Community Health</td>
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<tr>
<td>DCJ</td>
<td>Dutchess County Jail</td>
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<td>DD</td>
<td>Developmental Disability</td>
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<tr>
<td>DDRO</td>
<td>Developmental Disability Regional Office</td>
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<tr>
<td>DSM-V</td>
<td>Diagnostic and Statistical Manual of Mental Disorders – Fifth Edition</td>
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## E

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<td>ECCSI</td>
<td>Enhanced Coordinated Children’s Services Initiative</td>
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<td>Emotionally Disturbed</td>
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<td>EI</td>
<td>Early Intervention</td>
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<td>Acronym</td>
<td>Description</td>
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<td>EIP</td>
<td>Early Intervention Program</td>
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<td>FERPA</td>
<td>Family Educational Rights and Privacy Act</td>
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<td>FPSS</td>
<td>Family Support Services</td>
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<td>HBCI</td>
<td>Home-Based Crisis Intervention</td>
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<td>HCBS</td>
<td>Home and Community Based Services</td>
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<td>HH</td>
<td>Health Home Care Management</td>
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<td>HRH</td>
<td>Hudson River Housing</td>
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<td>HRFO</td>
<td>Hudson River Field Office (OMH)</td>
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<tr>
<td>ID</td>
<td>Intellectual Disability</td>
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<tr>
<td>IDEA</td>
<td>Individuals with Disabilities Education Act</td>
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<tr>
<td>IDT</td>
<td>Intensive Day Treatment (RCPC - Poughkeepsie)</td>
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<tr>
<td>IEP</td>
<td>Individualized Education Plan</td>
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<td>II</td>
<td>Intensive Interventions</td>
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<tr>
<td>ITCM</td>
<td>Intermediate Term Crisis Management</td>
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<tr>
<td>LDSS</td>
<td>Local Department of Social Service</td>
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<tr>
<td>LGBTQ</td>
<td>Lesbian, Gay, Bi-sexual, Transgender, Queer and Questioning</td>
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<td>LGU</td>
<td>Local Government Unit</td>
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<td>LOC</td>
<td>Level of Care</td>
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<tr>
<td>MADD</td>
<td>Mothers against Drunk Driving</td>
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<td>MF</td>
<td>Medically Fragile</td>
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<td>MHA</td>
<td>Mental Health America</td>
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<td>MHR</td>
<td>Mid-Hudson Regional</td>
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<td>NA</td>
<td>Narcotics Anonymous</td>
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<td>NAMI</td>
<td>National Alliance for the Mentally Ill</td>
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<td>NARANON</td>
<td>Organization for relatives and friends of substance abusers</td>
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<td>NYSED</td>
<td>New York State Education Department</td>
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<tr>
<td>OLP</td>
<td>Other Licensed Practitioner</td>
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<tr>
<td>PACC</td>
<td>Pre-Admission Certification Committee</td>
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<td>PHP</td>
<td>Partial Hospitalization Program</td>
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<td>PINS</td>
<td>Person in Need of Supervision</td>
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<td>PO</td>
<td>Probation Officer / Parole Officer</td>
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<td>PROS</td>
<td>Personal Recovery Orientated Services</td>
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<td>RCPC</td>
<td>Rockland Children’s Psychiatric Center</td>
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<td>RP</td>
<td>Rehabilitative Psychoeducation</td>
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<td>Acronym</td>
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<tr>
<td>RPC</td>
<td>Rockland Psychiatric Center</td>
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<td>RS</td>
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<td>RSS</td>
<td>Rehabilitation Support Services</td>
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<td>SAC</td>
<td>Student Assistance Counselor</td>
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<td>SED</td>
<td>Serious Emotional Disturbance or State Education Department</td>
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<tr>
<td>SBSP</td>
<td>Strength based Service Planning</td>
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<tr>
<td>SETRC</td>
<td>Special Education Training and Resource Center</td>
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<tr>
<td>SOGIE</td>
<td>Sexual Orientation, Gender Identity and Expression</td>
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<tr>
<td>SPOE</td>
<td>Single Point of Entry (for Adult Housing; for Adult Care Management)</td>
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<tr>
<td>SPMI</td>
<td>Seriously and Persistently Mentally Ill</td>
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<tr>
<td>SSD</td>
<td>Social Security Disability</td>
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<td>SSDI</td>
<td>Social Security Disability Income</td>
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<tr>
<td>SSI</td>
<td>Supplemental Security Income</td>
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<tr>
<td>SYNC</td>
<td>Serving Youth in Their Community</td>
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<td>TRI</td>
<td>Taconic Resources for Independence</td>
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<tr>
<td>VA</td>
<td>Veterans’ Administration</td>
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<tr>
<td>VBH</td>
<td>Vassar Brothers Medical Center</td>
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<tr>
<td>WIC</td>
<td>Women, Infants and Children Feeding Program</td>
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<td>WIN</td>
<td>Work Incentive Program</td>
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<td>YAP</td>
<td>Youth Advocacy Program</td>
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<tr>
<td>YPS</td>
<td>Youth Peer Support</td>
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</table>
INFORMATIVE WEBSITES

Also use your search option on social media for more information.

www.ci.nyc.ny.us/html/acs/home.html
Administration for Children’s Services

www.nycareerzone.org
Career Zone

www.caregiver.com
Articles on Caregiver Issues

www.catholiccharitiesny.org
Catholic Charities

www.connectforkids.com
Connect for Kids (Annie E. Casey Foundation)

www.ccf.ny.gov/index.htm
NY State Council on Children and Families

www.dutchessny.gov
Dutchess County Government website

www.glsen.org
Gay, Lesbian, and Straight Education Network

www.finys.org
Families Together in New York State

www.ffcmh.org
Federation of Families for Children’s Mental Health

http://midhudson.org
Library

www.lexingtonctr.org
Lexington Center for Recovery

www.lawhelp.org/NY
Helps low-income NY’ers solve legal problems

www.ncset.org
National Center on Secondary Education and Transit

www.parentcenterhub.org
Center for Parent Information and Resources (CPIR)

www.nmha.org
National Mental Health America

www.acces.nysed.gov/vr/
New York State Education Department – Adult Career and Continuing Education Services Vocational Rehabilitation

www.nysteachs.org
Students

www.pacer.org
PACER (children and young adults with disabilities)

www.parenttoparentnys.org
Parent to Parent in NY State

www.safeyouth.gov
Youth Violence Prevention

www.aacap.org
American Academy of Child and Adolescent Psychiatry

www.armshomes.org
Arms Acres (Liberty Management)

www.astro.org
Astor Services For Children & Families

www.capedc.org
Council on Addiction Prevention & Education

www.dcboces.org/index.php
Dutchess County BOCES

www.dccacd.org/
Dutchess County Community Action Agency

www.co.dutchess.ny.us/
Dutchess County Council on Alcoholism and Chemical Dependency

www.dutchessoutreach.org
Dutchess County Online (links to county agencies)

www.familyservicesny.org/
Dutchess Outreach

www.familyservicesny.org/
Family Services

www.fourwindshospital.com/
Four Winds Hospital
www.hudsonriverhousing.org/  
Hudson River Housing

www.mhadutchess.com/  
Mental Health America of Dutchess County

www.namimidhudson.org  
National Alliance for the Mentally Ill

www.omh.state.ny.us/  
NYS Office of Mental Health

www.midhudsonregionalhospital.org/  
Mid-Hudson Regional Hospital of Westchester Medical

www.opwdd.ny.gov  
Taconic Developmental Disabilities Services Office

www.taconicresources.org  
Taconic Resources for Independence - Disability Links - on-line Parent Resource guide

www.dutchessmediation.org/  
The Mediation Center

www.unitedwaydutchess.org  
United Way Dutchess County

www.samhsa.gov  
Substance Abuse and Mental Health Services Administration

www.asha.org  
American Speech Language Hearing Association
<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Arms Acres (Liberty Management)</td>
<td>888-227-4641</td>
</tr>
<tr>
<td>Astor Services for Children &amp; Families Home Based Services</td>
<td>845-486-9743</td>
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<tr>
<td>Astor Services for Children &amp; Families Counseling Services Poughkeepsie</td>
<td>845-417-6004</td>
</tr>
<tr>
<td>Council on Addiction Prevention &amp; Education</td>
<td>845-765-8301</td>
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<tr>
<td>Catholic Charities</td>
<td>845-452-1400</td>
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<tr>
<td>Center for the Prevention of Child Abuse</td>
<td>845-454-0599</td>
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<td>Children’s Medical Group</td>
<td>845-452-1700</td>
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<tr>
<td>Dutchess County BOCES</td>
<td>845-486-4840</td>
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<tr>
<td>Dutchess County Department of Behavioral and Community Health (DCBH)</td>
<td>845-485-9700</td>
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<tr>
<td>Dutchess County Department of Community and Family Services (DCFS)</td>
<td>845-486-3000</td>
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<td>Dutchess County Early Intervention (EI)</td>
<td>845-486-3518</td>
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<td>Dutchess County Healthy Families</td>
<td>845-452-3387</td>
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<td>Dutchess Outreach</td>
<td>845-454-3792</td>
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<td>Family Services</td>
<td>845-452-1110</td>
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<td>Family Partnership</td>
<td>845-452-6088</td>
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<tr>
<td>Four Winds Hospital</td>
<td>800-546-1770</td>
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<tr>
<td>Grace Smith House</td>
<td>845-471-3033</td>
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<tr>
<td>Hudson River Housing</td>
<td>845-454-5176</td>
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<tr>
<td>Mental Health America (MHA)</td>
<td>845-473-2500</td>
</tr>
<tr>
<td>Mid-Hudson Regional Hospital of Westchester Medical Center</td>
<td>845-483-5000</td>
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<tr>
<td>Taconic Resources for Independence</td>
<td>845-452-3913</td>
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<tr>
<td>Taconic DDRO</td>
<td>845-473-5050</td>
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<tr>
<td>United Way Dutchess</td>
<td>845-471-1900</td>
</tr>
<tr>
<td>Vassar Brothers Medical Center</td>
<td>845-454-8500</td>
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</table>
Dutchess County System of Care
Adverse Childhood Experiences

10 ACEs
- Parental Divorce or Separation
- Caregiver in Jail or Prison
- Caregiver Depression, Mental Illness or Suicide Attempt
- Domestic Violence or Threats
- Emotional Abuse or Neglect
- Sexual Abuse or Exposure
- Food, Clothing or Housing Insecurity
- Physical Abuse, Hitting or Slapping
- Caregiver Problem with Drugs or Alcohol
- Felt Unsupported, Unloved and Unwanted

ACEs Being Studied
- Placement in Foster Care
- Bullying or Harassment at School
- Parent or Guardian Died
- Separated from Caregiver through Deportation or Immigration
- Medical Procedure(s) or Life Threatening Illness
- Frequent School or Neighborhood Violence
- Treated Badly Because of Race, Sexual Orientation, Place of Birth, Disability or Religion

Intergenerational Transmission

Adverse Community Environments

- Poor Housing Quality and Affordability
- Discrimination
- Deterioration of Physical Environment
- Lack of Access to Educational Opportunities
- Low Sense of Collective Political and Social Efficacy

Intergenerational Poverty
- Lack of Opportunity and Economic Mobility
- Poor Transportation Services or System
- Community Disruption
- Damaged Social Networks and Trust
- Unhealthy Products
- Long-Term Unemployment

Resiliency Building Experiences

Buffering Relationships
- Feels Loved by Parent(s) or Primary Caregiver
- Supportive Family Relationships
- Supportive Community Relationships
- Parent(s) or Primary Caregiver Enjoy Playing with Child
- Relatives Provide Support When Sad or Worried
- Caring Neighbors or Family Friends
- Support from Teacher, Coach, Youth Leader, or Minister

Family Cares about Child's School Work and Performance
Family, Neighbors, and Friends Talk About Making Lives Better
Rules, Structure, and Expectations in Household
Someone Trusted to Talk to When Feeling Bad
Adults Who Notice Child's Strengths and Accomplishments
Sense of Independence
Positive Outlook on Life

Positive Community Environments

Available, Affordable Quality Housing
Lack of Discrimination
Clean and Safe Physical Environment
Access to Educational Opportunities
High Sense of Collective Political and Social Efficacy

Lots of Opportunity and Economic Mobility
Quality Transportation Services or System
Cohesive Social Networks and Trust
Access to Healthy Products and Foods
Employment Opportunities

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